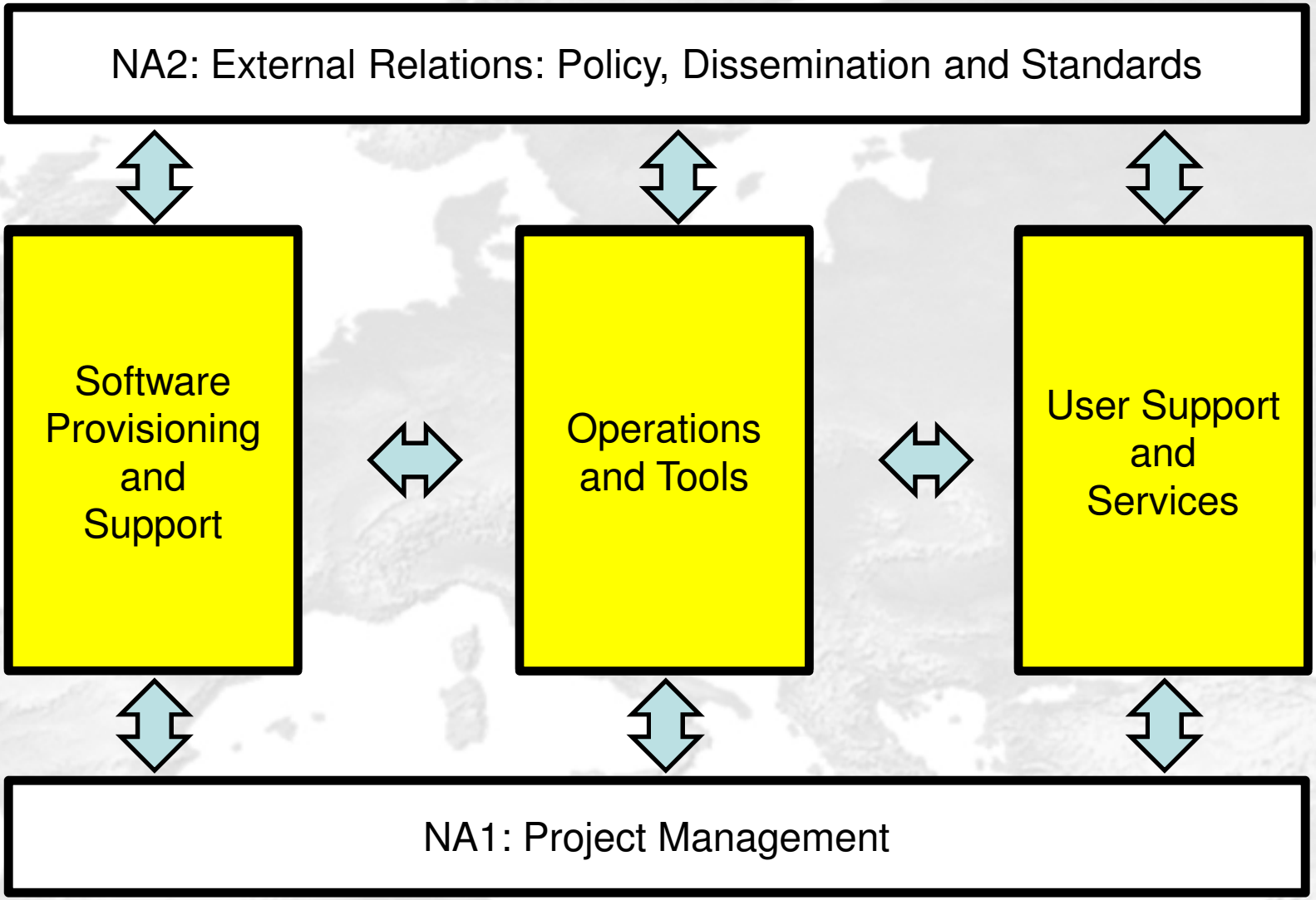
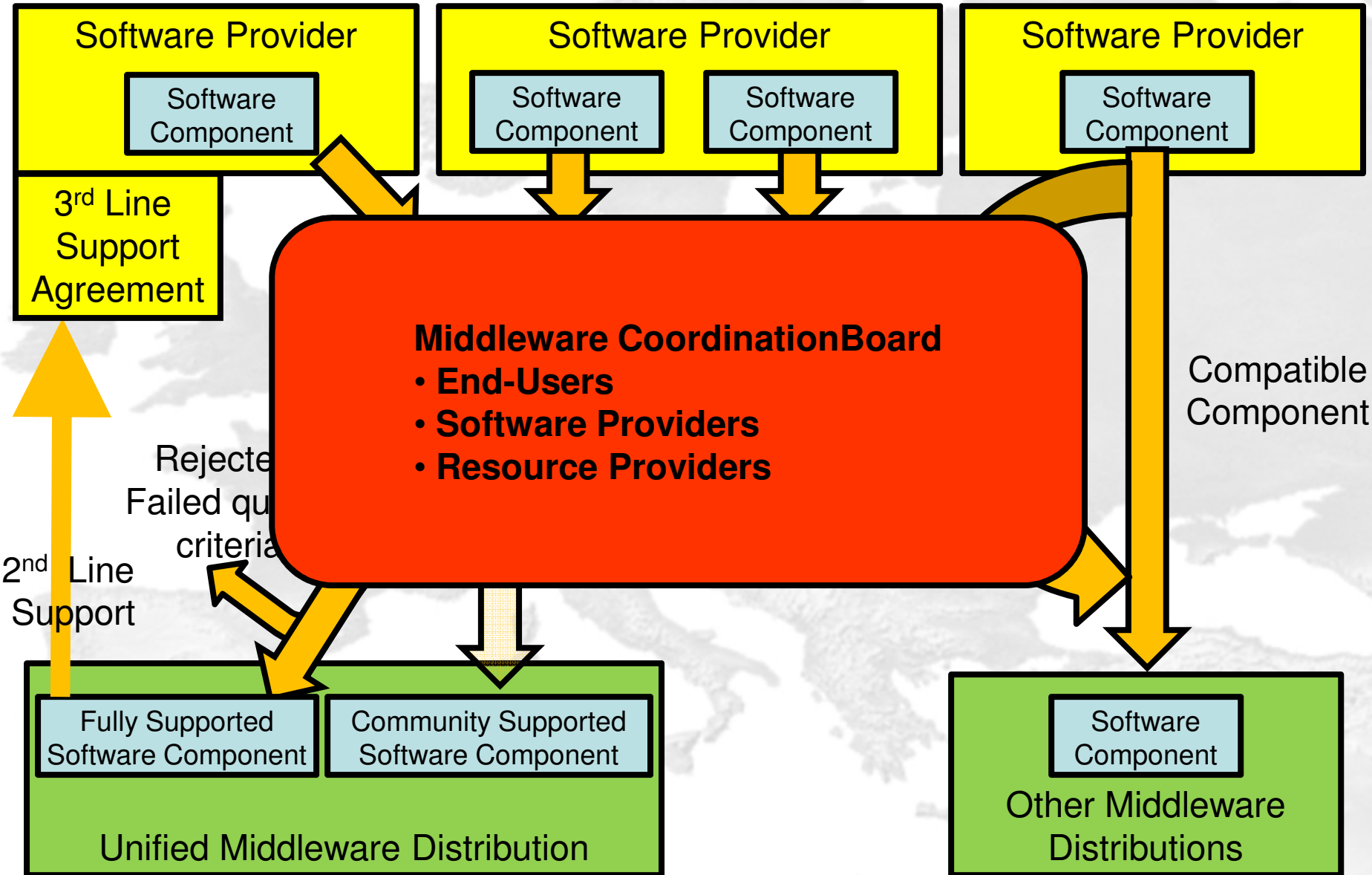
SOFTWARE PROCESS

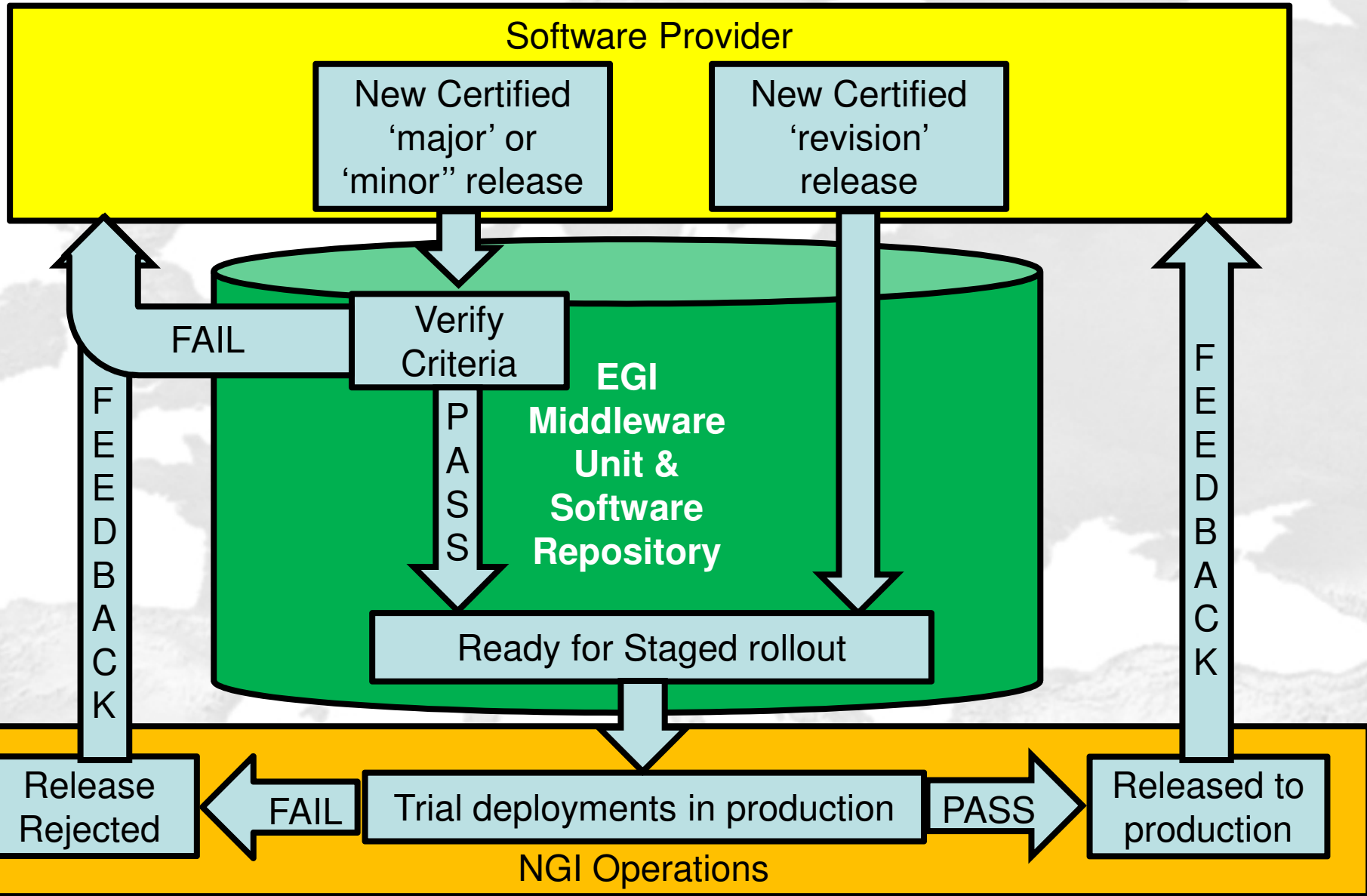
Project Structure



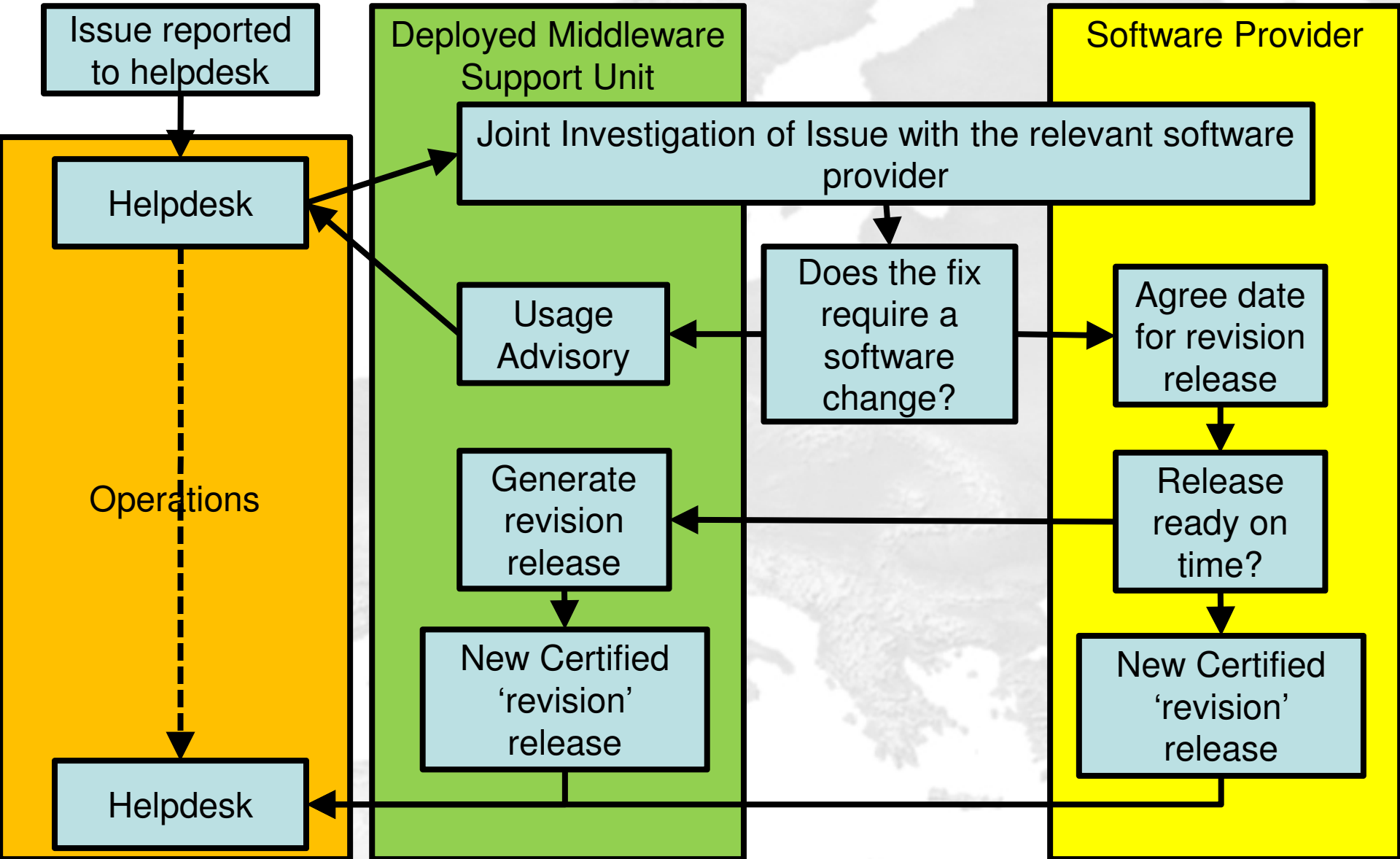
EGI Software Infrastructure



Release Workflow



Critical Software Issues



Software Provider SLAs

- EGI agrees to:
  - Communicate issues, requirements, assessment criteria & deployment environments.
  - Involve the software provider in triage issues

Software Provider agrees to...

- Responsive Technical and Managerial contacts
- Security contacts & response
- Contribute source & binary packages as requested
- Issue tracker, ideally integrated into GGUS
- Defined response to issues through a support team
- Provide a regular roadmap with new features and backwards compatibility
- Have a documented test & release plan