

## **Session Program**

**21-25 Sept 2009**



**EGEE'09 - Uniting our strengths to realise a sustainable European grid**

***Ensuring reliable User Support beyond EGEE-III***

Hotel Barcelo Sants  
Barcelona

# Wednesday 23 September

14:30

## Ensuring reliable User Support beyond EGEE-III: Focusing on the user communities

**Session** | **Location:** Hotel Barcelo Sants, Montjuic, Barcelona

14:30–14:40

### Introduction

**Speaker**

Dr Torsten Antoni

14:40–15:10

### User support by and for non-HEP VOs and SSCs in EGI

**Speaker**

Vangelis Floros

15:10–15:40

### User support by and for the HEP VOs

**Speaker**

Alessandro di Girolamo

15:40–16:30

### Panel discussion

16:30

17:00

## Ensuring reliable User Support beyond EGEE-III: Focusing on the middleware support

**Session** | **Location:** Hotel Barcelo Sants, Montjuic, Barcelona

17:00–17:15

### Middleware user support in EGI

**Speaker**

Mr Ales Krenek

17:15–17:30

### Middleware user support in EMI

**Speaker**

Dr Alberto Di Meglio

17:30–17:45

### Current status of support for UNICORE

17:45–18:00

### Current status of support for ARC

**Speaker**

Dr Michael Grønager

18:00–18:15

### Current status of support for gLite

**Speaker**

Mr Ales Krenek

18:15–19:00

### Panel discussion

19:00