

Session Program

21-25 Sept 2009



EGEE'09 - Uniting our strengths to realise a sustainable European grid

Ensuring reliable User Support beyond EGEE-III

Hotel Barcelo Sants
Barcelona

Wednesday 23 September

14:30

Ensuring reliable User Support beyond EGEE-III: Focusing on the user communities

Session | **Location:** Hotel Barcelo Sants, Montjuic, Barcelona

14:30–14:40

Introduction

Speaker

Dr Torsten Antoni

14:40–15:10

User support by and for non-HEP VOs and SSCs in EGI

Speaker

Vangelis Floros

15:10–15:40

User support by and for the HEP VOs

Speaker

Alessandro di Girolamo

15:40–16:30

Panel discussion

16:30

17:00

Ensuring reliable User Support beyond EGEE-III: Focusing on the middleware support

Session | **Location:** Hotel Barcelo Sants, Montjuic, Barcelona

17:00–17:15

Middleware user support in EGI

Speaker

Mr Ales Krenek

17:15–17:30

Middleware user support in EMI

Speaker

Dr Alberto Di Meglio

17:30–17:45

Current status of support for UNICORE

17:45–18:00

Current status of support for ARC

Speaker

Dr Michael Grønager

18:00–18:15

Current status of support for gLite

Speaker

Mr Ales Krenek

18:15–19:00

Panel discussion

19:00