



Future Support at CERN for EGEE services

WLCG pre-GDB
12th May 2009



EGEE Services needed by WLCG (Plan B)

- **GGUS**
 - Relies on connections to local support ticket systems – today in ROCs and sites
 - → Tier1 and Tier2 sites?
 - COD, TPM
- **Operations and Service coordination**
 - CERN + EGEE ROCs
- **ROCs:**
 - Support effort (TPM, COD) → moves to Tier 1s?
- **EIS team – CERN (largely LCG funded)**
- **ENOC**
 - Coordination of OPN operations- currently by IN2P3
- **Deployment support:**
 - m/w deployment/testing/rollout/support
 - Pre-production testing – effort and resources
- **Operational Security coordination**
- **Policy development**
- **Accounting:**
 - APEL – infrastructure/DB and service
 - NB Italy uses DGAS and publishes into APEL; OSG + ARC publish into APEL
 - Portal – CESGA
- **GOCDB: configuration DB**
 - Important for all configurations and definitions of sites and services
- **CIC Portal:**
 - Contact information, VO-ID cards, broadcast tool, Automated reporting,
- **Availability/Reliability:**
 - SAM framework (and migration to Nagios); SAM tests
 - Gridview/Algorithms etc:
 - GridMap:
 - MSG
- **Dashboards**
 - Service, framework and common services
 - Experiment-specifics
- **Middleware ...**



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CERN continues full support for

- Operational Security Coordination
- WLCG management & interoperability issues



Reduced support at CERN for

■ Operations & Service coordination

■ Covers

- operations, monitoring (SAM, dashboards), deployment support, ROC

CERN ROC goes as such, but will continue role for “non-EGEE, non-OSG” countries.

■ ~20-25FTE reduces by 5-10 people

- Hard to be precise on numbers at present.

■ EIS Team

- 12FTE→6FTE