



Control System Cyber-Security Workshop

A Summary of Yesterday's Meeting

Dr. Stefan Lüders (CERN Computer Security Officer)
with slides from B. Copy (CERN), T. McGuckin (JLab), R. Lee (BNL),
R. Petkus (BNL), T. Sugimoto (Spring8), P. Wang (FNAL)
ICALEPCS, Kobe (Japan), October 12th 2009



About Security...

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Security is as good as the weakest link:

- ▶ **Attacker** chooses the time, place, method
- ▶ **Defender** needs to protect against all possible attacks (currently known, and those yet to be discovered)



Security is a system property (not a feature)

Security is a permanent process (not a product)

Security is difficult to achieve, and only to 100%- ϵ

- ▶ **YOU define ϵ** as user, developer, system expert, admin, project manager



BTW: Security is *not* a synonym for safety



(R)Evolution of Control Systems

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**Ethernet & Wireless
Modbus/TCP, OPC & Telnet**

**Common of the shelf HW
Desktop PCs & Laptops
Windows & Linux**

**WWW & Emails
C++, Java, XML, Corba...
Oracle, Labview...**

Shared Accounts & Passwords



Standard Vulnerabilities

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Vulnerabilities are Proven Fact !

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Continuous load capability test

Achievements and findings



Force the Vendors on Board

-



"Problems to Overcome" — Dr. Stefan Lüders — CS2/HEP Workshop — October 11th 2009

- **Manufacturers and vendors are part of the solution !**
 - ▶ Security demands must be included into orders and call for tenders
-
- **"Procurement Language" document**
 - ▶ "... collective buying power to help ensure that security is integrated into SCADA systems."

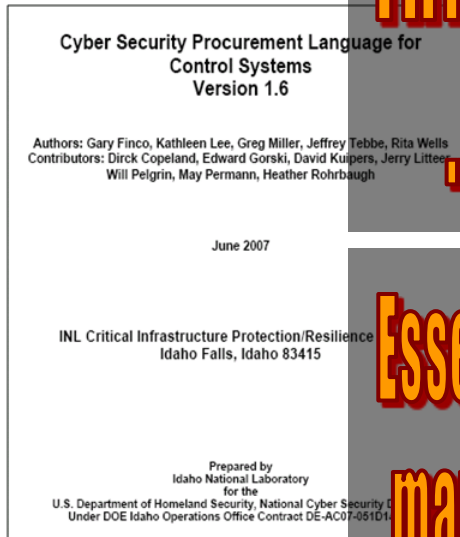
However:

- ▶ This will increase the visible costs
- ▶ Who takes the responsibility ?
- ▶ Manufacturers not always prepared to handle such demands
- ▶ What if no vendor will/can deliver ?

Multi-casts on Ethernet blocked controller

Firmware improves... or does not?

Essential to convince the manufactures with \$¥€



<http://www.msisac.org/scada>



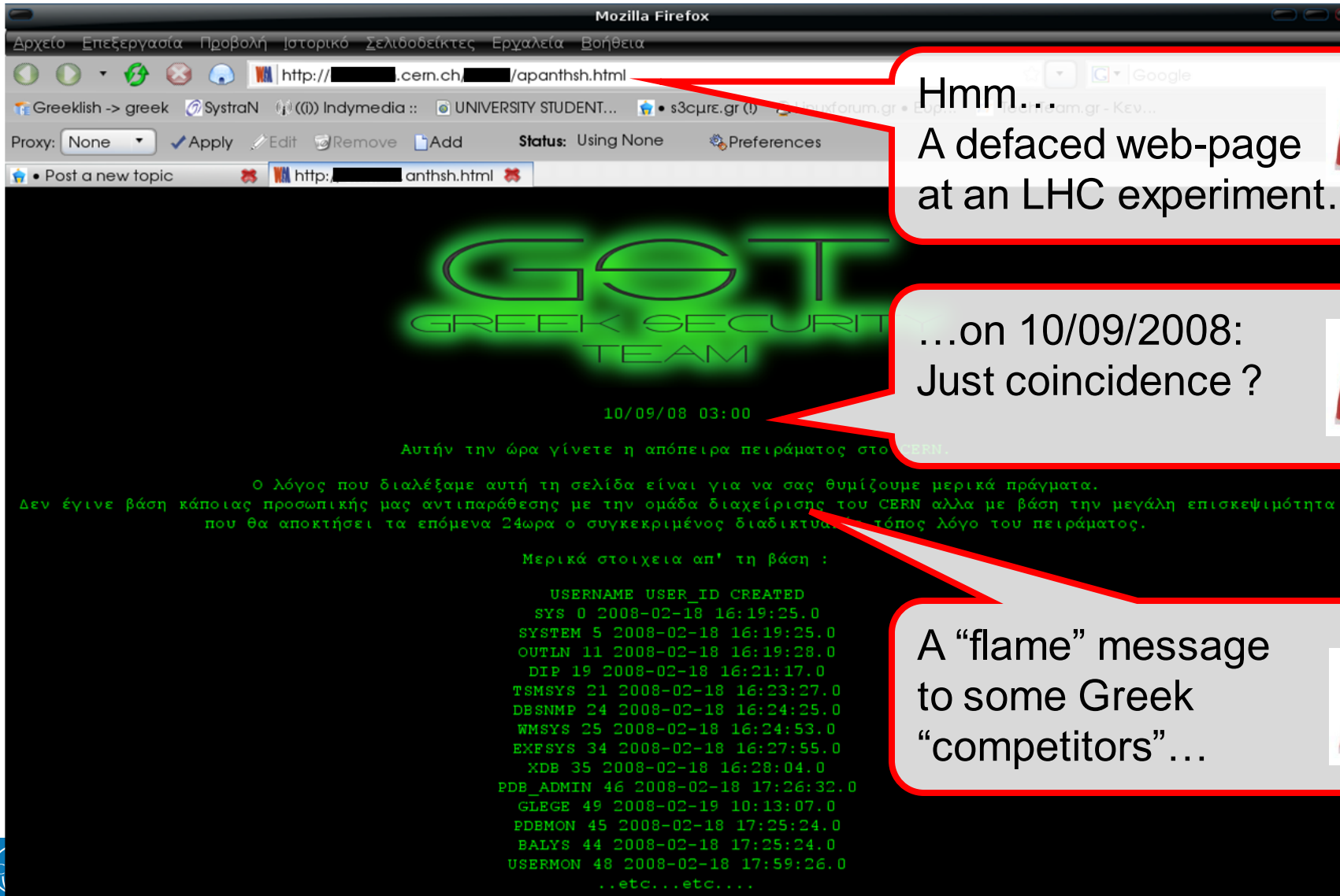
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Attacks are Fact, too !!!

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Hmm...
A defaced web-page
at an LHC experiment...



...on 10/09/2008:
Just coincidence ?



A “flame” message
to some Greek
“competitors” ...



Who owns the consequences ?

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ZDNet Government

Richard Koman

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September 12th, 2008

Hackers deface LHC site, came close to turning off particle detector

Can you allow for loss of

- ▶ functionality
- ▶ control or safety
- ▶ efficiency & beam time
- ▶ hardware or data
- ▶ reputation...?



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Hackers infiltrate Large Hadron Collider systems and mock IT security

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From The Times

September 13, 2008

Hackers break into CERN computer – to show up its 'schoolkid' security

Are you prepared to take *full* responsibility?



How long does it take you to reinstall your system, if requested *right now*?



Bottom-up vs. Top-down

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Lab Policy

Cyber Security Standards

Discussion Topics (2/5)

How to obtain *sincere* commitment /resources/money ?

- ▶ Which approaches do work ? Top-down or bottom-up ?
- ▶ How to obtain management buy-in ? How did you /your team ?
- ▶ How to provoke a mind change of developers/experts/managers ?

How to balance/prioritize between:

Efficiency — Safety — Security

Operation/Production — Academic Freedom — Security

- ▶ What should be the ideal balance/priority ?
- ▶ Which changes might this imply to your lab ? Will this be accepted ?

Standards available,
but who applies them ?

External orders/laws:
Friend or Foe?

How to get the
balance right?



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2. Remote Access/Control using MS Terminal Server and iFix iClient -2



Patch, Patch, Patch !!! — even oscilloscopes

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Ensure prompt security updates:

- ▶ **Pass flexibility** and responsibility to the experts
- ▶ *They decide when to install what on which control PC*
- ▶ **Integrate resilience** to rebooting PCs
- ▶ NOT patching is NOT an option
- ▶ Harden systems (e.g. with firewall, AV)

However:

- ▶ **Under pressure** priorities are different
- ▶ Many **sensitive systems** which need proper maintenance schedule – rare now !
- ▶ Oscilloscopes might be patched, but **lack proper procedures** issued by the corresponding vendor...
- ▶ "Cry Wolf": more **downtime due to patching** than due to attacks...
- ▶ Lack of test & connection **procedures of 3rd party PCs**



Patch downtime vs. attack downtime

Network segregation allows buying time!

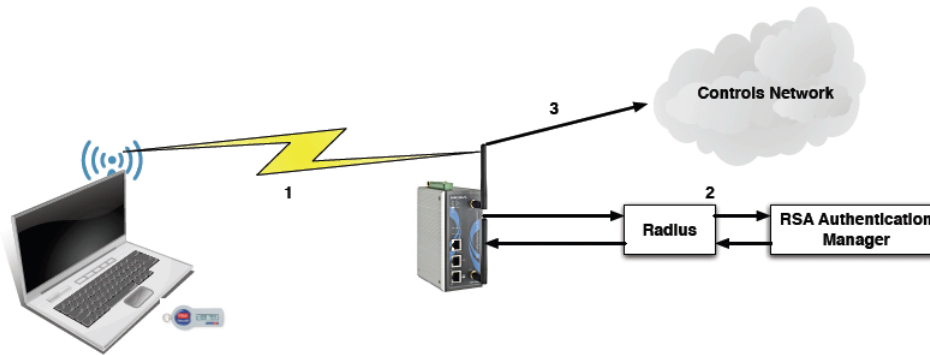


Strengthen (Remote) Access !

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External Access Production Login & Badge Security Wireless Security

- Wireless available to controls engineering staff
- WPA2 protocol utilizing AES
- Two-factor authentication with RSA SecurID



Control the gateways...

...use multi-factor authentication

Bypassed by laptops on controls network ?



The (r)evolution of control systems...



Safety – Efficiency – Security

Make security priority #3 !!!



Mitigation: Defense-in-Depth

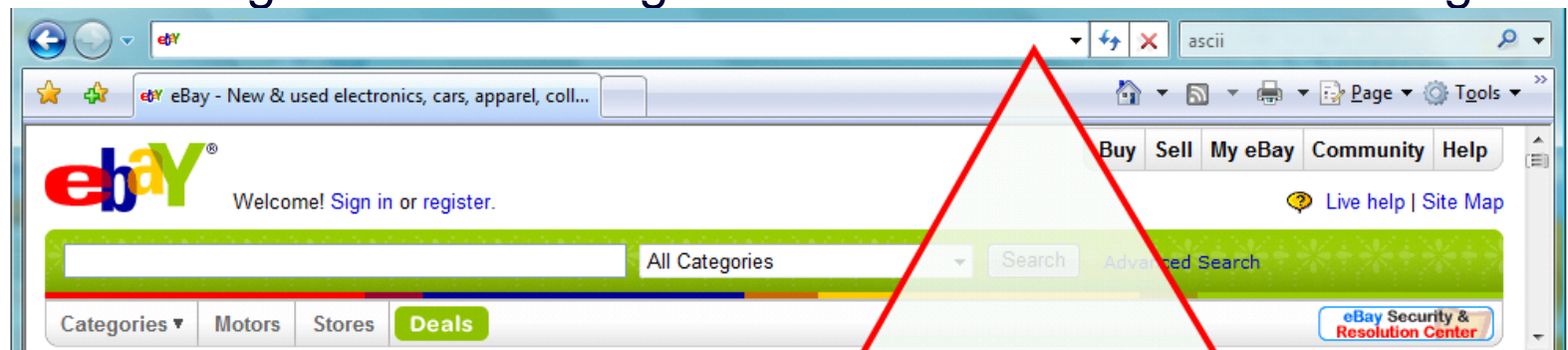


Thank You Very Much !

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I would like to thank all presenters and participants, making this workshop such a success.

► Special thanks go to the local organization committee for the arrangements !!



Quiz: Which link leads to www.ebay.com ?

- <http://www.ebay.com/cgi-bin/login?ds=1%204324@%31%33%37%2e%31%33%38%2e%31%33%37%2e%31%37%37/p?uh3f223d>
- <http://www.ebay.com/ws/eBayISAPI.dll?SignIn>
- http://scgi.ebay.com/ws/eBayISAPI.dll?RegisterEnterInfo&siteid=0&co_partnerid=2&usage=0&ru=http%3A%2F%2Fwww.ebay.com&raflid=0&encRaflid=default
- <http://secure-ebay.com>