

IT Monitoring Service Status and Progress

Alberto AIMAR CERN-IT for the MONIT Team



Outline

- Scope and Mandate
- Architecture and Data Flow
- Current Status and Progress
- Strategy and Plans



Scope and Mandate



Monitoring - Scope

Data Centres Monitoring

- Monitoring of DCs at CERN and Wigner
- Hardware, operating system, and services
- Data Centres equipment, PDUs, temperature sensors, etc.
- Metrics and logs

Experiment Dashboards

- WLCG Monitoring
- Sites availability, data transfers, job information, reports
- Used by WLCG, experiments, sites and users

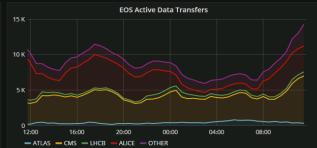


Data Centres Monitoring (meter)

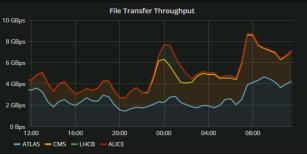
6 📓 IT Overview - 🙀 🖆 🖺 🌣 Zoom Out > ② Last 24 hours 3 STORAGE COMPUTING NETWORK Servers (Meyrin) Cores (Meyrin) Disks (Meyrin) **Tape Drives** Routers Star Points 14.3 K 169 K 657 86.1 K 104 223 Servers (Wigner) Cores (Wigner) Disks (Wigner) Tape Cartridges Switches Wifi Points 3.5 K 56.0 K 29.7 K 23.3 K 3.7 K 2.0 K

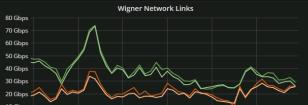








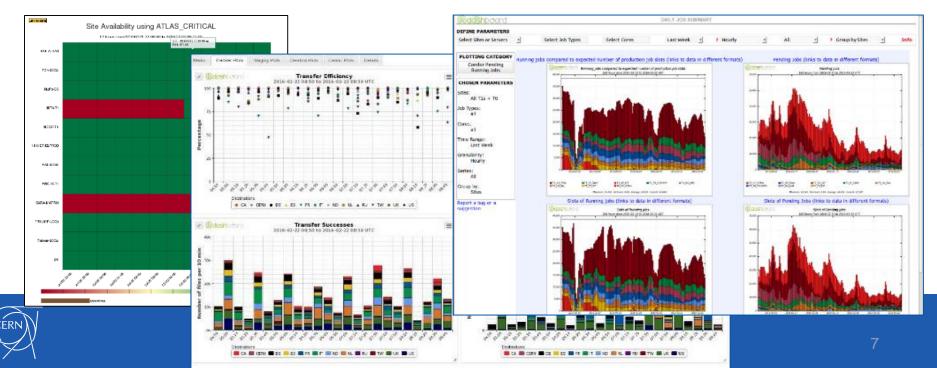




MONIT for CERN Data Centres at last HEPiX (summary in backup slides)

Experiment Dashboards

- Job monitoring, sites availability, data management and transfers
- Used by experiments operation teams, sites, users, WLCG



WLCG Monitoring - Mandate

- Regroup monitoring activities hosted by CERN IT
 - Monitoring of Data Centres, WLCG and Experiment Dashboards
 - ETF, HammerCloud testing frameworks
- Uniform with standard CERN IT practices
- Management of services, communication, tools
- Review existing monitoring usage and needs (IT, WLCG, etc.)
- Investigate, implement established open source technologies
- Reduce dependencies on in-house software and on few experts
- Continue support, while preparing the new services



Architecture and Data Flow



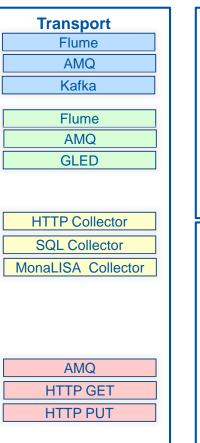
Previous Monitoring

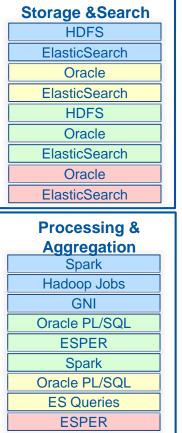
Monitoring Centres Data mgmt and transfers Data Monitoring dol

Infrastructure

Monitoring

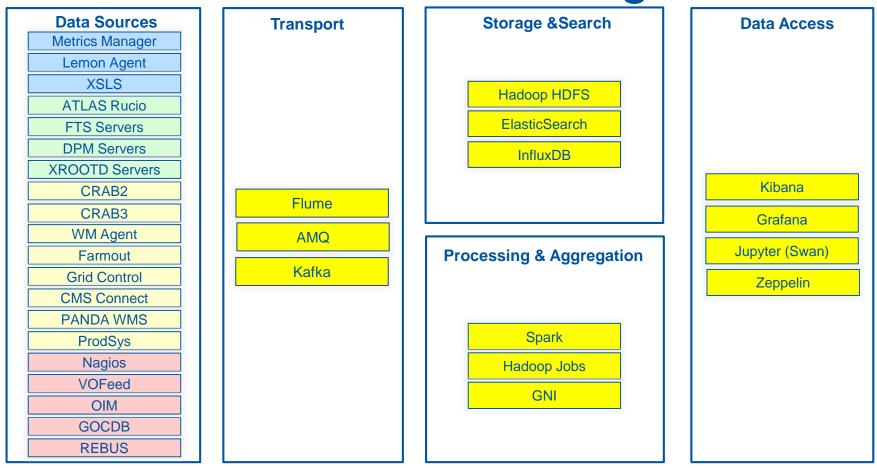
Data Sources
Metrics Manager
Lemon Agent
XSLS
ATLAS Rucio
FTS Servers
DPM Servers
XROOTD Servers
CRAB2
CRAB3
WM Agent
Farmout
Grid Control
CMS Connect
PANDA WMS
ProdSys
Nagios
VOFeed
OIM
GOCDB
REBUS



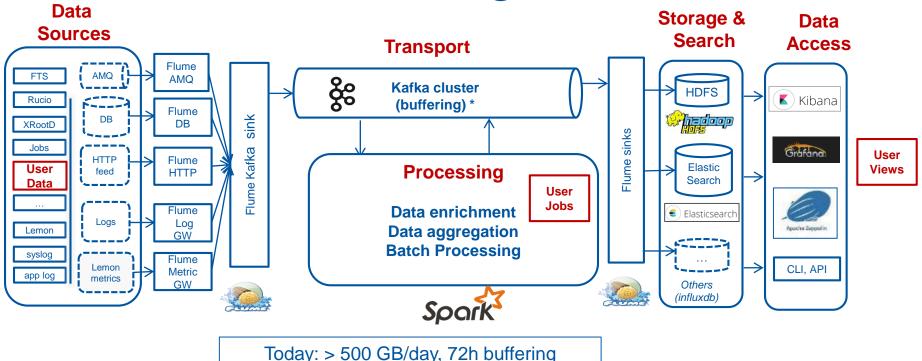


Display Access
Kibana
Jupyter
Zeppelin
Dashboards (ED)
Kibana
Zeppelin
Real Time (ED) Accounting (ED) API (ED)
SSB (ED)
SAM3 (ED)
API (ED)

Unified Monitoring

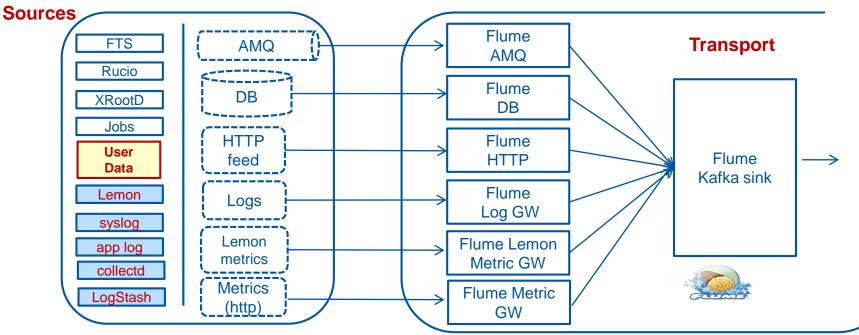


Unified Monitoring Architecture





Unified Data Sources

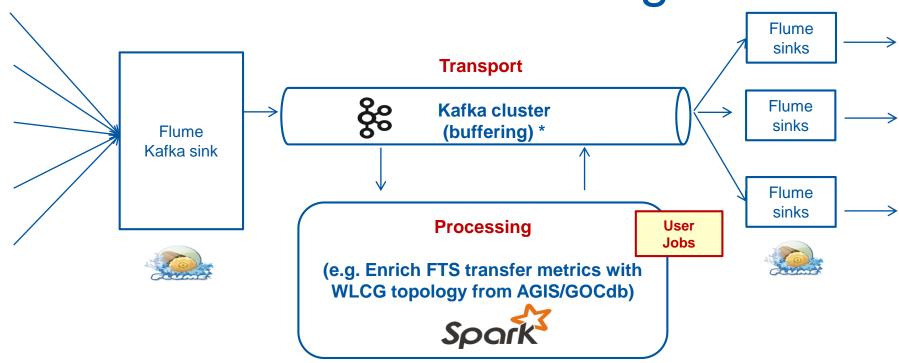


Data is all channeled via Flume via gateways

Data

- Validated and normalized if necessary (e.g. standard names, date formats)
- Adding new Data Sources is documented and fairly simple (User Data)
 - Available both for Metrics (IT, WLCG, etc.) and Logs (hw logs, OS logs, syslogs, app logs)

Unified Processing



Proven useful many times



Data Processing

Stream processing

Data enrichment

• Join information from several sources (e.g. WLCG topology)

Data aggregation

- Over time (e.g. summary statistics for a time bin)
- Over other dimensions (e.g. compute a cumulative metric for a set of machines hosting the same service)

Data correlation

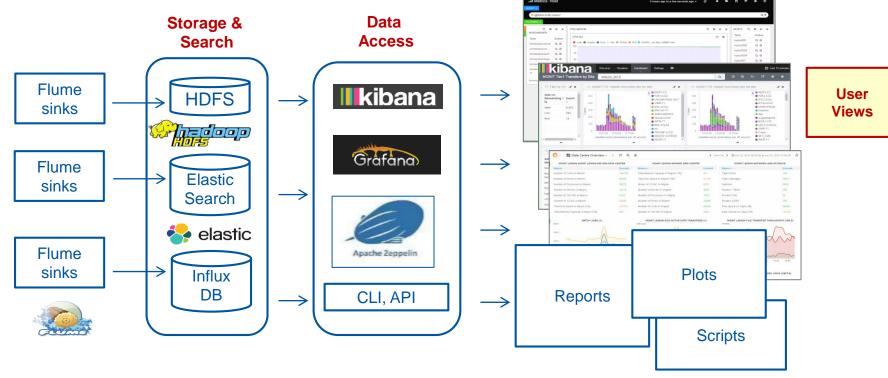
Advanced Alarming: detect anomalies and failures correlating data from multiple sources (e.g. data centre topology-aware alarms)

Batch processing

• Reprocessing, data compression, historical data, periodic reports



Unified Access



- Default dashboards, and can be customized and extended fairly easily
- Multiple data access methods (dashboards, notebooks, CLI)
- Dashboards, reports and access via scripts to create new User Views or reports

Current Status and Progress



Services Proposed

Monitor, collect, visualize, process, aggregate, alarm

• Metrics and Logs

Infrastructure operations and scale

Helping and supporting

- Interfacing new data sources
- Developing custom processing, aggregations, alarms
- Building dashboards and reports



Infrastructure(s) - Current Numbers

- Designed, developed and deployed a new monitoring infrastructure capable of handling CERN IT and WLCG data
 - ~ 150 VMs, ~ 500 GB/day, ~ 1 billion docs /day
- Maintenance legacy WLCG infrastructure and tools
 - ~ 90 VMs
- Maintenance legacy ITMON infrastructure and tools (i.e. meter, timber)
 - ~ 150 VMs



Infrastructure(s) - Operations

- Building and tuning the complete infrastructure
- Supporting existing services
- Depending on many external services
 - ES, InfluxDB, HDFS
 - Some also new and being set up
- Securing infrastructure
 - Flume/Kafka/Spark/ES/HDFS
- Configuring infrastructure (Puppet 4)
- User Documentation & Training



Current Data / WLCG

WLCG Data		Additional Data Sources	
Sources	FTS	ASAP	ATLAS
	XROOTD XROOTD ALICE		
		CRAB	OPS
	DDM RUCIO DDM TRACES	CMS S	PACEMON
	DDM ACCOUNTING	GLIDE	INWMS
	PHEDEX		
	ATLAS JM – PANDA/PRODSYS		
	CMS JM - HT CONDOR	LHCOI	PN
	SAM3 ETF	BOINC	- LHCATHOME
	SAWSETT	PROTO	ODUNE DAQ
	AGIS	WMAG	GENTS
	VOFEED	WM AF	RCHIVE
	REBUS GOCDB		
	OIM	WLCG	SPACE ACCOUNTING

Current Processing / WLCG

Validation and Transformation	
	Fields Verifications (e.g. check timestamp in milliseconds in all doc)
	Fields Extractions (e.g. extract FTS log link, transfer ID)
	Fields Computations (e.g. create unique document ID based on other fields Field Normalization: apply common names (e.g. dst_site, dst_country, lowercase, etc.)
Enrichment	
	Topology Resolution
	Join raw data with AGIS, VOFeed, REBUS, etc.
Aggregation	
	Binning over time
	Summary data (e.g. for a given interval)
Specific Processing	Specific Spark Jobs (e.g. efficiency = success vs. failures)
	DDM Site avail
	Job monitoring and accounting
	FTS, XRootD transfers, rates
	Sites Availability, profiles (prototype)

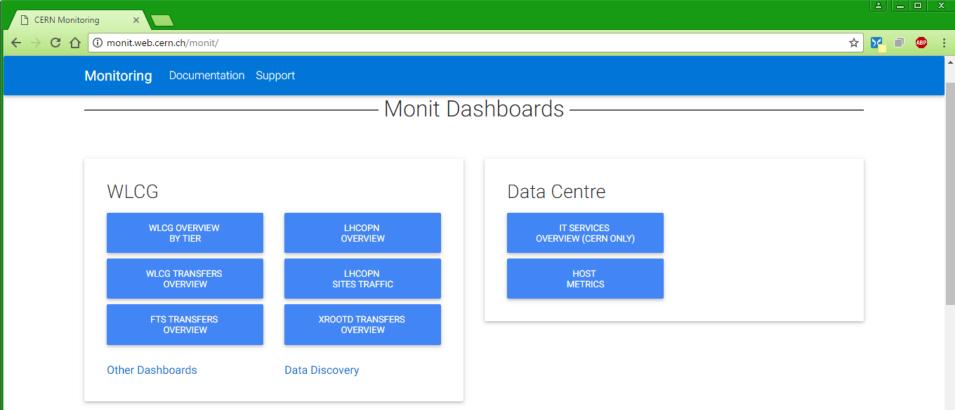
MONIT Portal

 Users are lost among different technologies, dashboards, web pages, notebooks

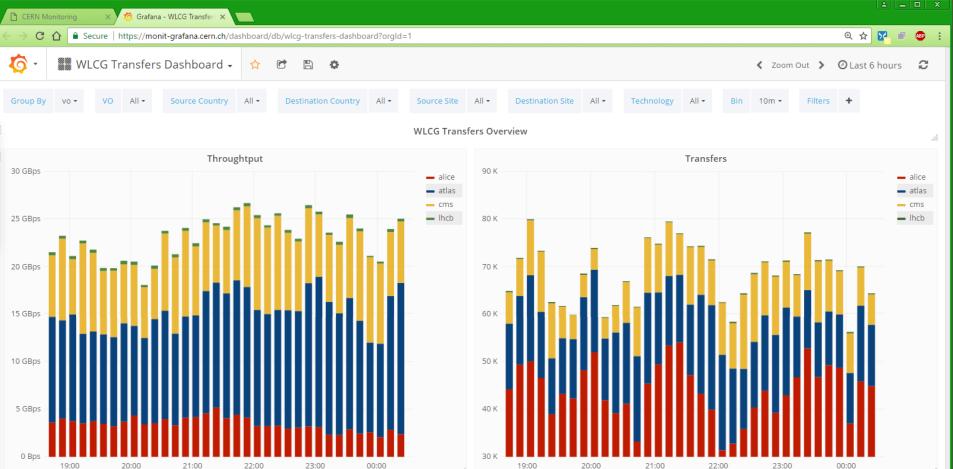
- Single entry point for the MONIT dashboards and reports
- Direct links to dashboards and reports



Current Views: MONIT Portal



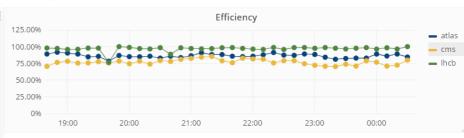
WLCG Transfers



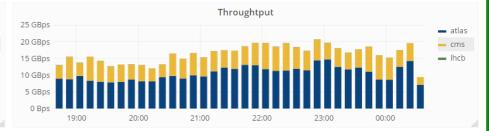
FTS Transfers

CERN Mo	Monitoring × 🎋 Grafana - FTS Dashboard ×																			
$\textbf{\leftarrow} \ \Rightarrow \ \textbf{G}$	🗘 🔒 s	ecure ł	nttps://monit-	grafana.ce	ern.ch/d	ashboard/db/fl	s-dashboa	ard?orgId=1									(Ð 🛧 🄀	O	ABP :
i	 FTS Dashboard - A C B A Zoom Out > O Last 6 ho 													ours	S					
Group By	vo •	VO	atlas + cms	+ lhcb 🕶	So	ource Country	All 👻	Destination Country	All 👻	Source Site	All 👻	Destination Site	All 🕶	FTS Server	All 👻	Bin	10m -	Filters	+	

✓ Transfer plots



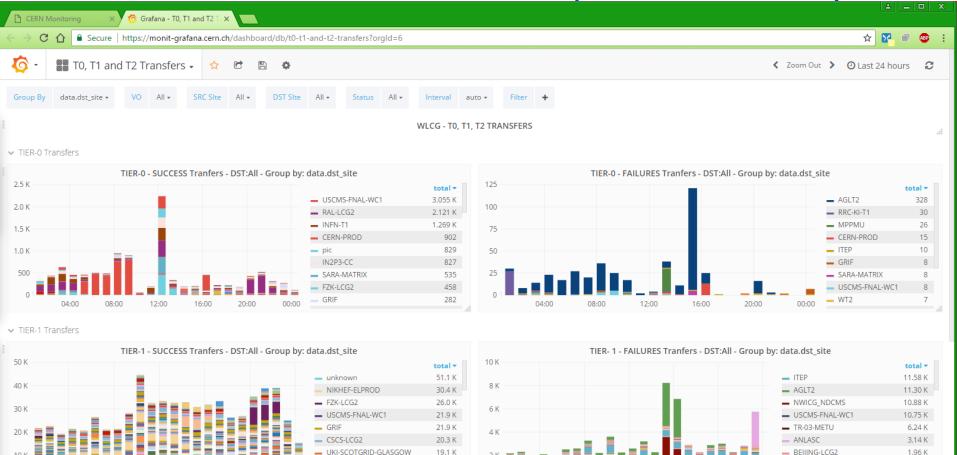






+ ADD ROW

Transfers Overviews (T0, T1, T2)



17.3 K

pic

FZK-LCG2

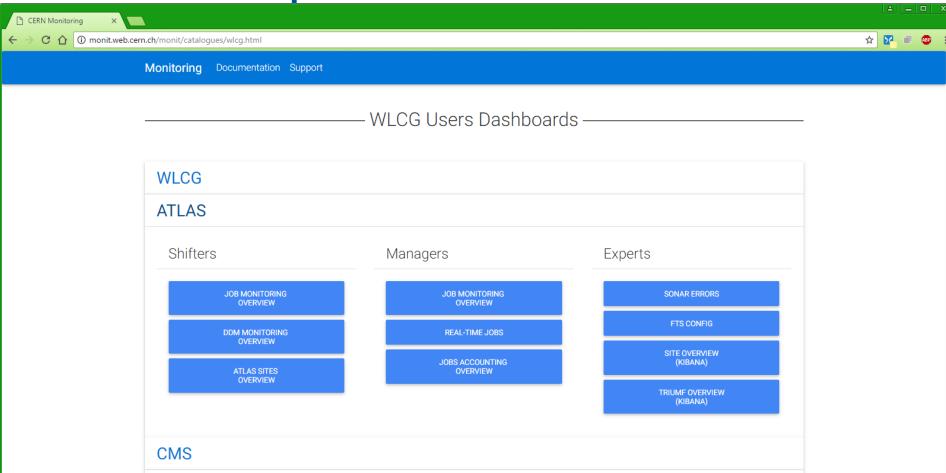
1.18 K

10 K

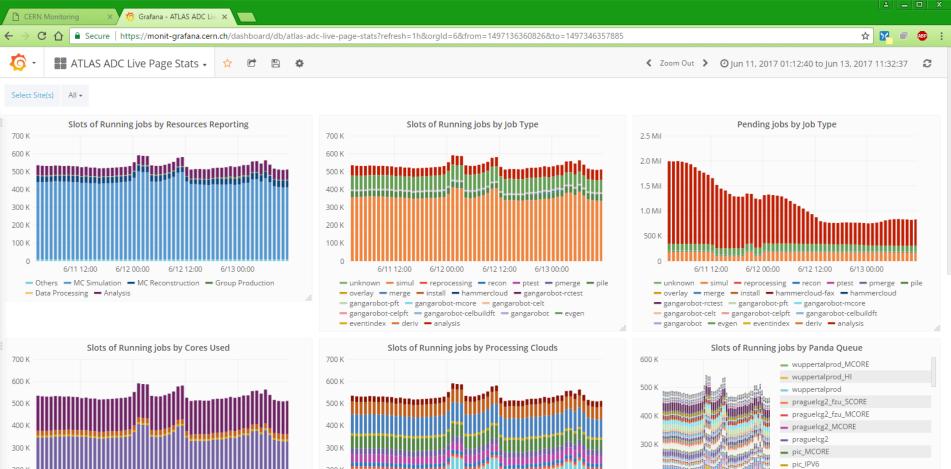
Transfers Efficiency (matrix, prototype)

🧑 Grafana	- FTS Matrix	×	MONIT Spa	icemon Ov	erv 🗙																	<u>▲ _ □</u>	x
← → C	1 (1) mon	it-grafana-	matrix.ce	rn.ch/das	hboard/d	o/fts-matrix	?orgld=1														☆	<mark>Y</mark> 🔍 🐠	2 E
i	FTS Ma	atrix 🗸	6	C Zoom Out > O Last 3 hours														с					
Columns	src_country •	Row	s dst_	country -	VO	cms •	Filters	+															
											Fffi = i =												_
	Austria	Polgium	Provil	China	Estonia	Finland	Franco	Germany	Grooco	Hungary	Efficie		Pakista	Portugal	Pussian F	odoentie	n Switzerlan	d Taiwar	Turko		Ukrain	e unknow	. 115
Austria	-	-	-	-	0%	-	100%	100%	-	100%	-	100%	-	100%	50%	100%	100%	-	100%	100%		79%	
Belgium		100%	100%	100%	33%	100%	100%	100%	-	100%	-	100%	0%	100%	92%	75%	100%	-		100%	100%	86%	
Brazil		-	-	-	100%	-	50%	100%	100%	-	-	100%	0%	-	0%	100%	100%	-	-	-	0%	100%	
China		100%		-	-	-	0%	100%	100%	-	-	50%		-	60%	100%	100%	-		100%	-	100%	
Estonia	-	-	-	-	-	100%	100%	100%	-	100%	-	100%	0%	100%	67%	25%	60%	-	-	100%	-	100%	
Finland	-	100%		100%	-	-	100%	100%	-	100%	100%	100%	-	100%	60%	100%	100%	-	-	100%	-	100%	
France	100%	100%	100%	96%	67%	100%	98%	74%	100%	100%	56%	94%	100%	100%	55%	65%	100%	33%	0%	89%	80%	72%	
Germany	67%	100%	100%	10%	57%	-	85%	92%	86%	-	100%	96%	-	100%	57%	80%	83%	0%	14%	89%	86%	70%	i 2
Greece		100%	-		0%	100%	-	-	-	100%	100%	100%	-	-	67%	0%	100%	-	-	100%	100%	76%	
Hungary		-	100%	100%	100%	100%	100%	100%	-	-	100%	100%		100%	60%	100%	100%	-	-	100%	100%	80%	21
India	67%	-	-	-	-	-	100%	100%	-	-	-	100%	-	-	100%	91%	100%	-	-	-	100%	100%	
Italy	86%	90%	100%	90%	45%	100%	94%	85%	100%	100%	100%	96%	100%	75%	68%	76%	95%	100%	33%	88%	82%	90%	
Pakistan	-	-	-	100%	-	-	0%	-	-	-	0%	100%	-	-	-	100%	_	-	-	-	-	-	
Portugal		_		-	100%		-	100%	_		-	100%		_	0%	100%	-		-	100%	_	72%	
	-			-	100%	-		100%		-	-	100%	-			100%	-		-	100%		7270	
Russian Federatio	n -	47%	80%	86%	50%	80%	46%	94%	100%	60%	100%	79%	0%	75%	51%	53%	56%	38%	17%	63%	50%	56%	1

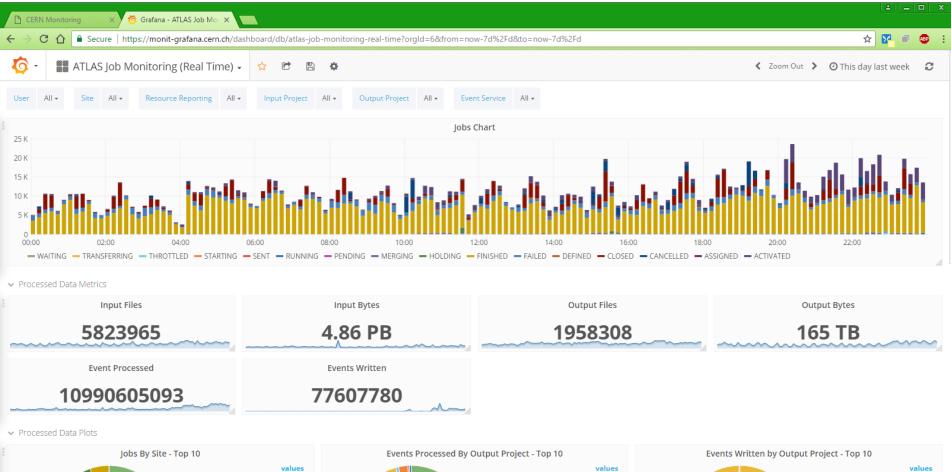
Portal: Experiment Dashboards



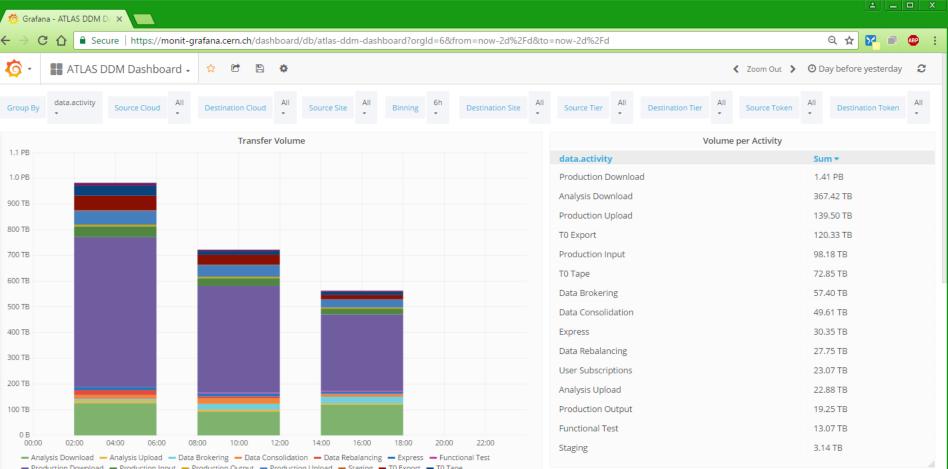
ATLAS Running Jobs



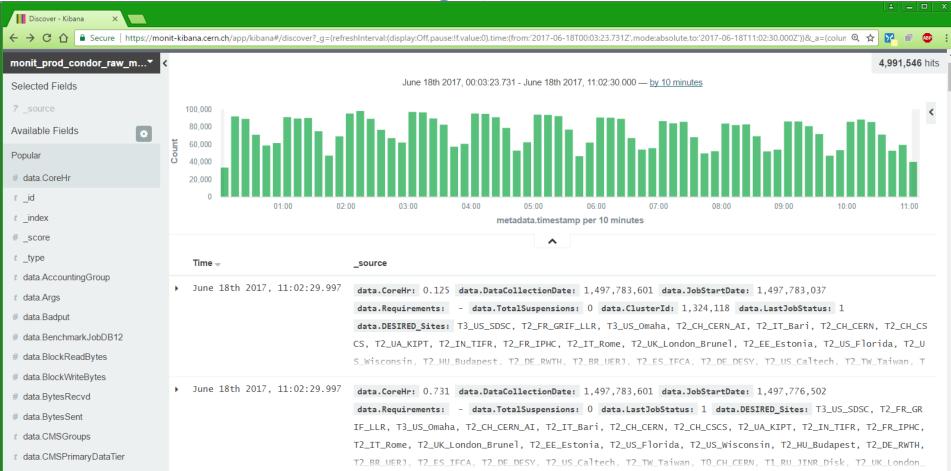
ATLAS Real Time



ATLAS DDM Dashboard

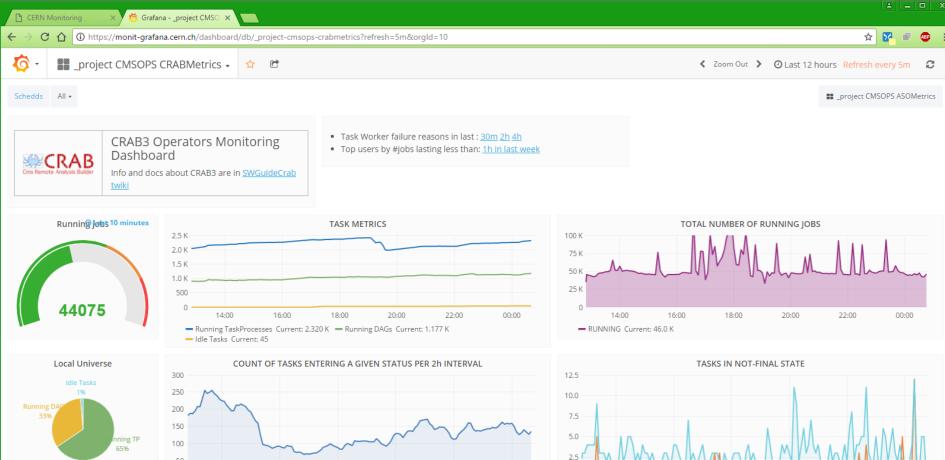


CMS Job Monitoring (new via HTCondor)

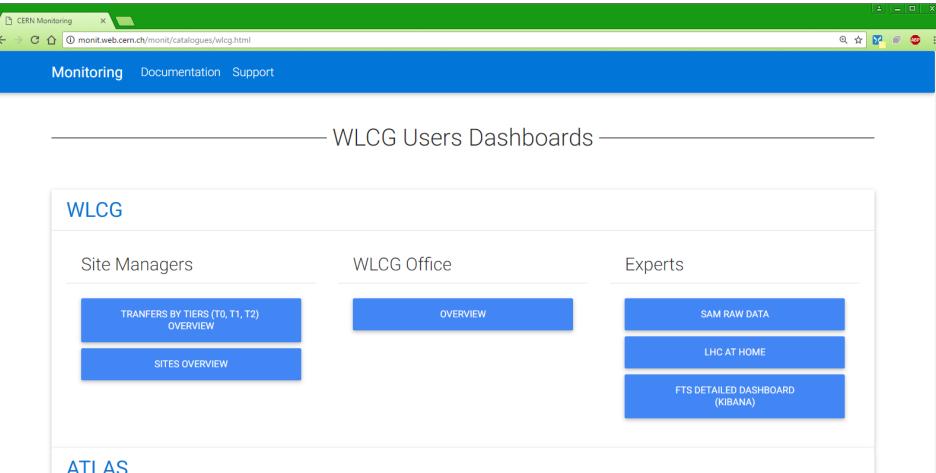


CRAB and ASO Operations

50



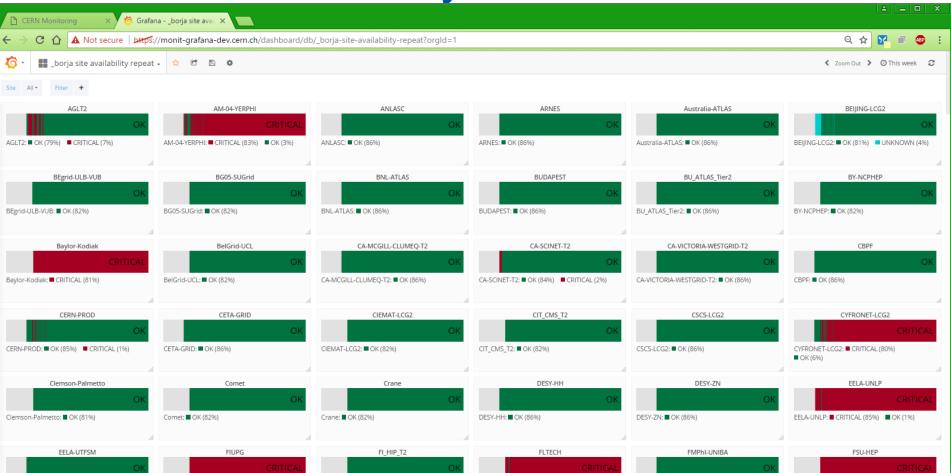
Portal: Other Dashboards



SAM Data



SAM - Availability Profiles



SSB Functionalities in MONIT

- Many WLCG metrics are already in
- Sites/Experiments can already inject SSB metrics in MONIT
- Instead of XML send the same data in JSON
- Use standard MONIT features, processing, dashboards, visualization, extraction
 - e.g. GlideInWMS by S.Lammel



Other Data in MONIT for WLCG

- Several other sources
 - LHCOPN network traffic
 - LHC@HOME (BOINC)
 - WLCG Space Accounting
 - Several CMS data sources
 - ATLAS ASAP metrics
 - OpenStack at CERN

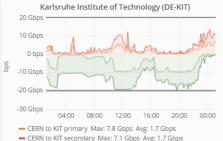


LHCOPN

🖄 Grafana - LHCOPN Detail 🗙 CERN Monitoring

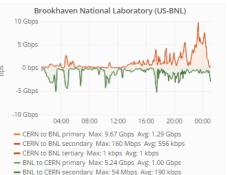
C Secure https://monit-grafana.cern.ch/dashboard/db/lhcopn-detailed?orgld=14

6 LHCOPN Detailed -☆ 🖻



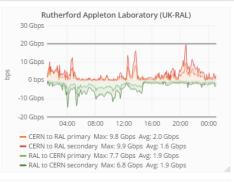
- KIT to CERN primary Max: 9.7 Gbps Avg: 4.9 Gbps

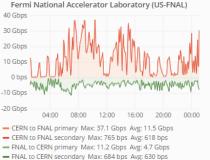


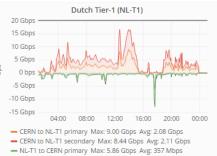


- BNL to CERN tertiary Max: 1 kbps Avg: 1 kbps

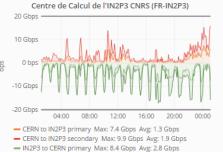
TRIUMF (CA-TRIUMF)





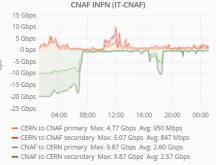


NL-T1 to CERN secondary Max: 6.99 Gbps Avg: 345 Mbps



- IN2P3 to CERN secondary Max: 8.8 Gbps Avg: 2.8 Gbps

Academia Sinica Grid Computing (TW-ASGC) 2.0 Gbps 1.5 Gbps 1.0 Gbps 500 Mbps 0 bps -1.0 Gbps 04:00 08:00 12:00 16:00 20:00 00:00 - CERN to ASGC primary Max: 1.553 Gbps Avg: 198 Mbps - CERN to ASGC secondary Max: 202 bps Avg: 160 bps - ASGC to CERN primary Max: 727 Mbps Avg: 45 Mbps ASGC to CERN secondary Max: 2 kbps Avg: 2 kbps



Korea Institute of Science and Technology Information (KISTI)

3.0 Gbps

✓ Zoom Out > ② Last 24 hours 2

Θ



Port d'Informació Científica (ES-PIC)

15 Gbps

Nordic Data Grid Facility (NDGF)

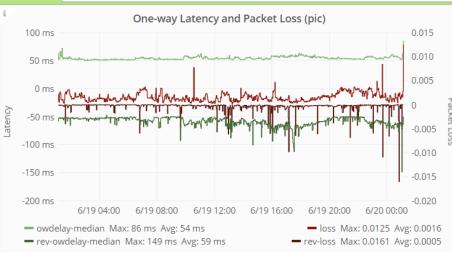
6 Gbps

6 Gbps

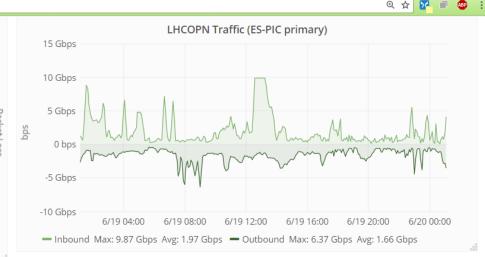
LHCOPN vs WLCG Transfers

🖺 CERN Monitoring 💦 🗙 🧑 Grafana - Network Perfor 🗙

C



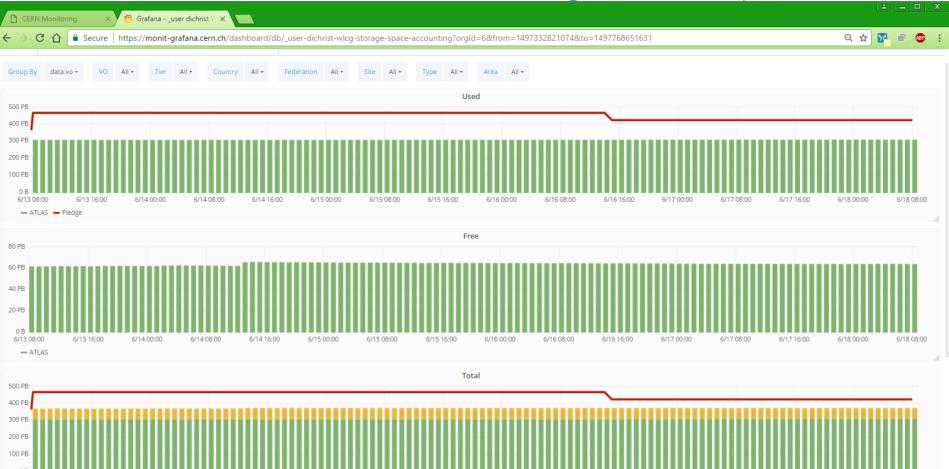






🔺 🗕 🗆 🗙

WLCG Space Accounting (prototype)



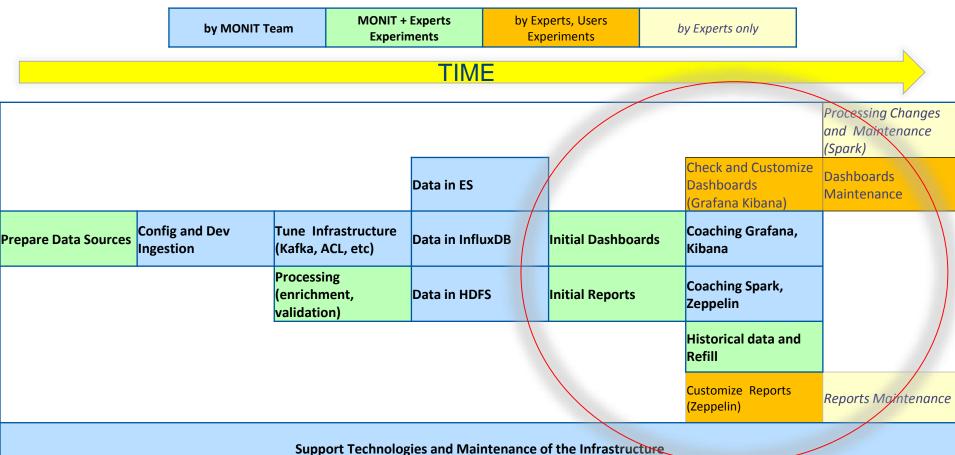
Strategy and Plans



WLCG Workflow in MONIT

	r								
		by MONIT Te	am MONIT / Experim			oerts, Users eriments	by	/ Experts only	
1				TIME					
									Processing Changes and Maintenance (Spark)
				Data in ES				Check and Customize Dashboards (Grafana Kibana)	
Pre	Config Ingest	•	Tune Infrastructure (Kafka, ACL, etc)	Data in InfluxDE	3	Initial Dashboa	rns	Coaching Grafana, Kibana	
			Processing (enrichment, validation)	Data in HDFS		Initial Reports		Coaching Spark, Zeppelin	
								Historical data and Refill	
								Customize Reports (Zeppelin)	Reports Maintenance

WLCG MONIT: Where we are now



Working with Experiments

- WLCG Dashboards for all Experiments
 - Transfers, Sites Availability, etc.
- ATLAS
 - Fortnightly updates at ADC Analytics and Monitoring meetings
 - ATLAS Working Groups for Transfers, DDM, Jobs, and SAM
- CMS
 - Fortnightly updates at the CMS Monitoring Forum
 - Few advanced users. Several new data sources, dashboards.
- ALICE and LHCb
 - Presented MONIT and in periodic contact
 - Not using MONIT. New data sources easy to add, if useful
- Other experiments
 - ProtoDUNE: Sending logs and metrics (prototype)



Time Scale 2017H2 - 2018

2017H2

- Data already in MONIT. Processing completed. Initial dashboards are there.
- Import all historical data is ongoing
- Ready to provide training, on dashboards and reports
- Running the two WLCG infrastructures in parallel
- Needs help from experts to check and develop together final new dashboards
- Share with final users the new solutions (shifters, sites, managers, experts, etc.)
 2018
- Progressively stop supporting old WLCG dashboards and reports
- Migrate final users. First Transfers, then Jobs, then SAM
- MONIT team can focus more on tuning and operating the infrastructure, supporting users and training experts



Next Steps

Focus on tuning the MONIT infrastructure

- performance, special types of plots, reports
- provide training sessions, dedicated coaching

Need help from the experts to complete migration of dashboards and reports

- Develop final real use cases
 - shifters, experts, managers, site managers
- Verify data quality and plots
- Extend and create new dashboards
- Spread the word
 - training, presentation in experiments, etc.



Reference and Contact Dashboards (CERN SSO login) <u>monit.cern.ch</u>

Feedback/Requests (SNOW) cern.ch/monit-support

> Documentation cern.ch/monitdocs





Additional Info and Backup Slides



Sources, Storage, Visualization and Access

Data Sources				
Collects Metrics	Uses collectd plug-ins pre-installed for CERN host and services			
Log Sources	Move logs data via a Flume local agent			
HTTP Sources	End point for data from external sources (few, well connected)			
Messaging Producers	AMQ Messaging end point to received data from external sources			

Storage and Search				
ElasticSearch	IasticSearch Short-term storage and index (1 month, depends on resources available)			
InfluxDB	Short-term time series storage (months, years aggregated)			
HDFS	Long-term archive (years raw data)			

Visualization and Access					
Kibana	Data from ElasticSearch. Full search/filter/discovery of data				
Grafana	Data from ElasticSearch, InfluxDB. Dashboards optimized for time series plots				
Zeppelin	Data from HDFS, ElasticSearch, InfluxDB. Notebooks for analysis, reports and plots Native support for Spark				
API and CLIs	Access from external applications, scripts etc.				

https://monit-zeppelin.ce ×					8 -		X		
← → C	ର ☆	Y	ABP	M (¢ 🔹	۲	÷		
	Search your Notebooks		Q	o a	anonymo	ous 🗸	Í		
Scrutiny Reports DX 2 2 2 0 0					¢ 🔒 d	lefault +]		
<pre>%md Data popularity plots (https://atlstats.web.cern.ch/atlstats/scrutiny/> results of the Pig jobs. Data popularity plots https://atlstats.web.cern.ch/atlstats/scrutiny/ results of the Pig jobs. Took 1 sec. Last updated by anonymous at November 29 2016, 8:03:12 AM.</pre>			FI	INISHED		ii ⊕ ▼			
['GTK', 'GTKAgg', 'GTKCairo', 'FltkAgg', 'MacOSX', 'QtAgg', 'Qt4Agg', 'TkAgg', 'WX', 'WXAgg', 'CocoaAgg', 'GTK3Cairo', 'GTK3Agg', 'agg', 'cairo', FINISHED () 💱 副 命 'pgf', 'ps', 'svg', 'template'] svg Took 12 sec. Last updated by anonymous at November 29 2016, 8:03:23 AM. (outdated)									
Took 11 sec. Last updated by anonymous at November 29 2016, 8:03:24 AM.			FI	INISHED		10			
date 2016-11-21			FI	INISHED	D 23 U	10			
Volume report									
35 - X months 03months 09months I 06months 12months 30 -	infinity								

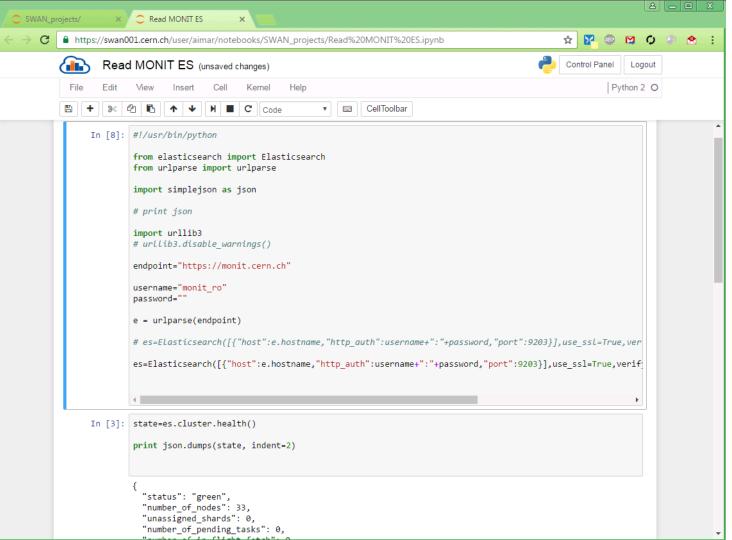
Notebooks with Zeppelin

Extract Data from HDFS or ES



Manipulate the data and plot with common languages and tools

Python Scala numpy



Notebooks with Swan

Extract Data from ES

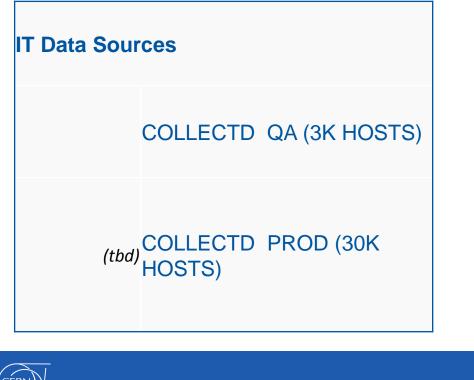
ROOT Python C++ CVMFS

New DC Monitoring using Collectd

- Lemon Agent is the last component in production from the old Lemon/DC Monitoring
- Moving to collectd
 - collect system and service metrics
 - optimized to handle thousands of metrics
 - modular and portable with hundreds of plugins available
 - easy to develop new plugins in Python/Java/C
 - continuously improving and well documented



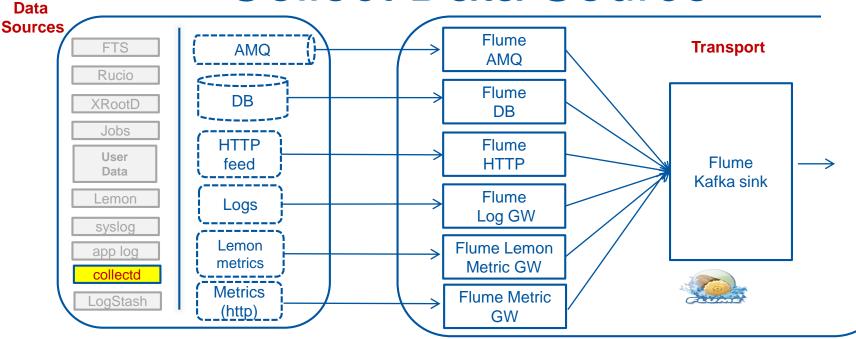
Moved Data Sources: IT and Logs



Logs Data Sources	
	SYSLOG
	CASTOR
	EOS
	OPENSTACK
	HAMMERCLOUD
	FTS SERVERS
	DNS LOAD BALANCER
	BATCH
	PUNCH - PUPPET
	OPENSHIFT
	SQUID
	INSPIRE



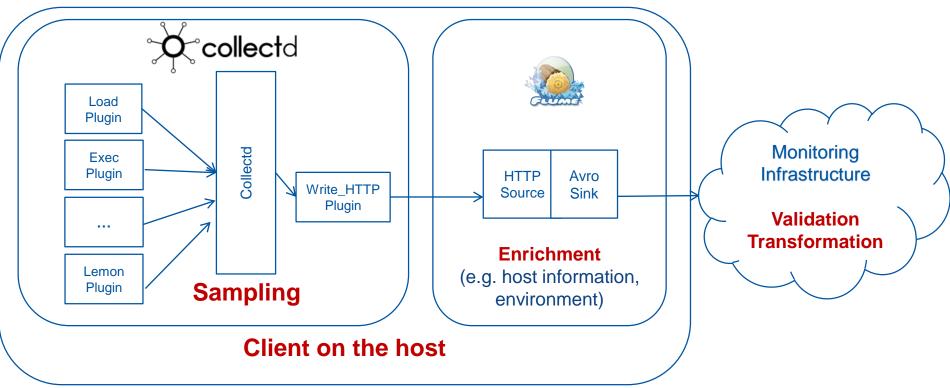
Collect Data Source



- Only component to add and use the full MONIT infrastructure
- All existing IT monitoring will be replaced (meter, notifications, dashbords)



Collectd Data Source





Collectd Metrics and Plugins

Lemon Metric Classes	Lemon Sensors	Collectd Support	Collectd Plugin	
file file en unt	file	Official	https://sellett.com/wiki/is.dou.ob//Dlusie/FileOcust	
file.filecount			https://collectd.org/wiki/index.php/Plugin:FileCount	
file.size	file	Official	https://collectd.org/wiki/index.php/Plugin:FileCount	
file.spaceUsed	file	Official	https://collectd.org/wiki/index.php/Plugin:FileCount	
file.sslmtime	file	?		
log.Parse	parseLog	Official	https://collectd.org/wiki/index.php/Plugin:Tail	
log.Parse	parseLog	Official	https://collectd.org/wiki/index.php/Plugin:Tail	
cmd.ParseCmd	parse-cmd	Official	https://collectd.org/wiki/index.php/Plugin:Exec	
system.bootTime	linux	Official	https://collectd.org/wiki/index.php/Plugin:Uptime	
system.contextSwitches	linux	Official	https://collectd.org/wiki/index.php/Plugin:ContextSwitch	
system.CPUCount	linux	Official	https://collectd.org/wiki/index.php/Plugin:CPU	
system.CPUInfo	linux	?		
system.CPUutil	linux	Official	https://collectd.org/wiki/index.php/Plugin:CPU	
system.CPUutilization	linux	Official	https://collectd.org/wiki/index.php/Plugin:CPU	
system.createdProcesses	linux	Official	https://collectd.org/wiki/index.php/Plugin:Processes	
system.diskStats	linux	Official	https://collectd.org/wiki/index.php/Plugin:Disk	
system.existingProcesses	linux	Official	https://collectd.org/wiki/index.php/Plugin:Processes	
system.exitCode	linux	Official	https://collectd.org/wiki/index.php/Plugin:Exec	
system.fullLoadAvg	linux	Official	https://collectd.org/wiki/index.php/Plugin:Load	
system.interrupts	linux	Official	https://collectd.org/wiki/index.php/Plugin:IRQ	
system.loadAvg	linux	Official	https://collectd.org/wiki/index.php/Plugin:Load	
system.meminfo	linux	Official	https://collectd.org/wiki/index.php/Plugin:Memory	
system.memoryShared	linux	Official	https://collectd.org/wiki/index.php/Plugin:Memory	
system.memoryStats	linux	Official	https://collectd.org/wiki/index.php/Plugin:Memory	
system.networkInterfaceDropped	linux	Official	https://collectd.org/wiki/index.php/Plugin:Interface	
system.networkInterfaceInfo	linux	?		
system.networkInterfaceIO	linux	Official	https://collectd.org/wiki/index.php/Plugin:Interface	
system.numberOfSockets	linux	Official	https://collectd.org/wiki/index.php/Plugin:TCPConns	6
system numberOfUsers	linux	Official	https://collectd.org/wiki/index.php/Plugin:Terconnis	

Replacement Strategy

- 1. Use an existing collectd plugin (recommended)
 - Straightforward: main logic can be reused
 - Many similarities at API level
 - registerMetric() => register_read()
 - storeSample() => dispatch()
- 2. Extend standard collectd plugin
 - Requires development
- 3. Run lemon sensor using collectd wrapper

