Subject: Shift summary -- 3/1/17

From: Mark Sosebee <sosebee@uta.edu>

Date: 03/16/2017 04:00 PM

**To:** Mark Sosebee <sosebee@uta.edu>

Shift notes from the past week:

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ADCoS/CRC reports from the ADC Weekly and ADCoS meetings:

https://indico.cern.ch/event/604125/contributions/2435997/attachments/1419767/2175166
/CRCreport.pdf (CRC report)

https://indico.cern.ch/event/617457/contributions/2491700/attachments/1419883/2175390/170228\_ADCoS.pdf (Armen)

General news/issues during the week:

MC summary from the ADC Weekly meeting:

 $\frac{\text{https://indico.cern.ch/event/604125/contributions/2435995/attachments/1419756/2175148}}{\text{/MCProd ADC 2017Feb218.pdf}}$ 

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1) 2/24: NET2 - "filename exceeds limit:231" deletion errors returned. <a href="https://ggus.eu/?mode=ticket\_info&ticket\_id=126816">https://ggus.eu/?mode=ticket\_info&ticket\_id=126816</a>. Errors stopped the next day, so the ggus ticket was closed. eLog 60440.

(Errors came back on 2/27, but stopped later the same day. <a href="https://ggus.eu">https://ggus.eu</a> /?mode=ticket info&ticket id=126830 was closed, eLog 60492.

- 2) 2/25: MWT2 squid service was shown as down in the monitor, but this seemed to be only a temporary glitch. Another monitor (<a href="http://wlcg-squid-monitor.cern.ch/snmpstats/mrtgatlas/MWT2\_0/index.html">http://wlcg-squid-monitor.cern.ch/snmpstats/mrtgatlas/MWT2\_0/index.html</a>) never showed a problem. Closed <a href="https://ggus.eu/?mode=ticket\_info&ticket\_id=126817">https://ggus.eu/?mode=ticket\_info&ticket\_id=126817</a>, eLog 60439.
- 3) 2/26: MWT2 source file transfer errors ("Error reading token data header: Connection reset by peer"). <a href="https://ggus.eu/index.php?mode=ticket info&ticket id=126826">https://ggus.eu/index.php?mode=ticket info&ticket id=126826</a> in-progress, eLog 60461.
- 4) 2/26: SWT2\_CPB file transfers (source/destination) and deletions were failing with "has trouble with canonical path. Cannot access it." A rack switch went down and took two storage hosts off-line, which in turn impacted the SRM service. Issue resolved the next morning (rebooted the switch), so <a href="https://ggus.eu/?mode=ticket info&ticket id=126569">https://ggus.eu/?mode=ticket info&ticket id=126569</a> was closed on 2/28. eLog 60499.
- 5) 2/27: SWT2\_CPB DDM ops testing file deletions at the site using the xroot protocol. However, this service has not yet been implemented. Issued followed in: <a href="https://ggus.eu/?mode=ticket info&ticket id=126841">https://ggus.eu/?mode=ticket info&ticket id=126841</a> <a href="https://atlas-logbook.cern.ch/elog/ATLAS+Computer+Operations+Logbook/60529">https://atlas-logbook.cern.ch/elog/ATLAS+Computer+Operations+Logbook/60529</a> (Duplicate ticket <a href="https://ggus.eu/?mode=ticket info&ticket id=126879">https://ggus.eu/?mode=ticket info&ticket id=126879</a> was opened on 3/1, and closed later that day. eLog 60529.)
- 6) 2/28: ADC Weekly meeting: https://indico.cern.ch/event/604125/

Follow-ups from earlier reports:

None

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