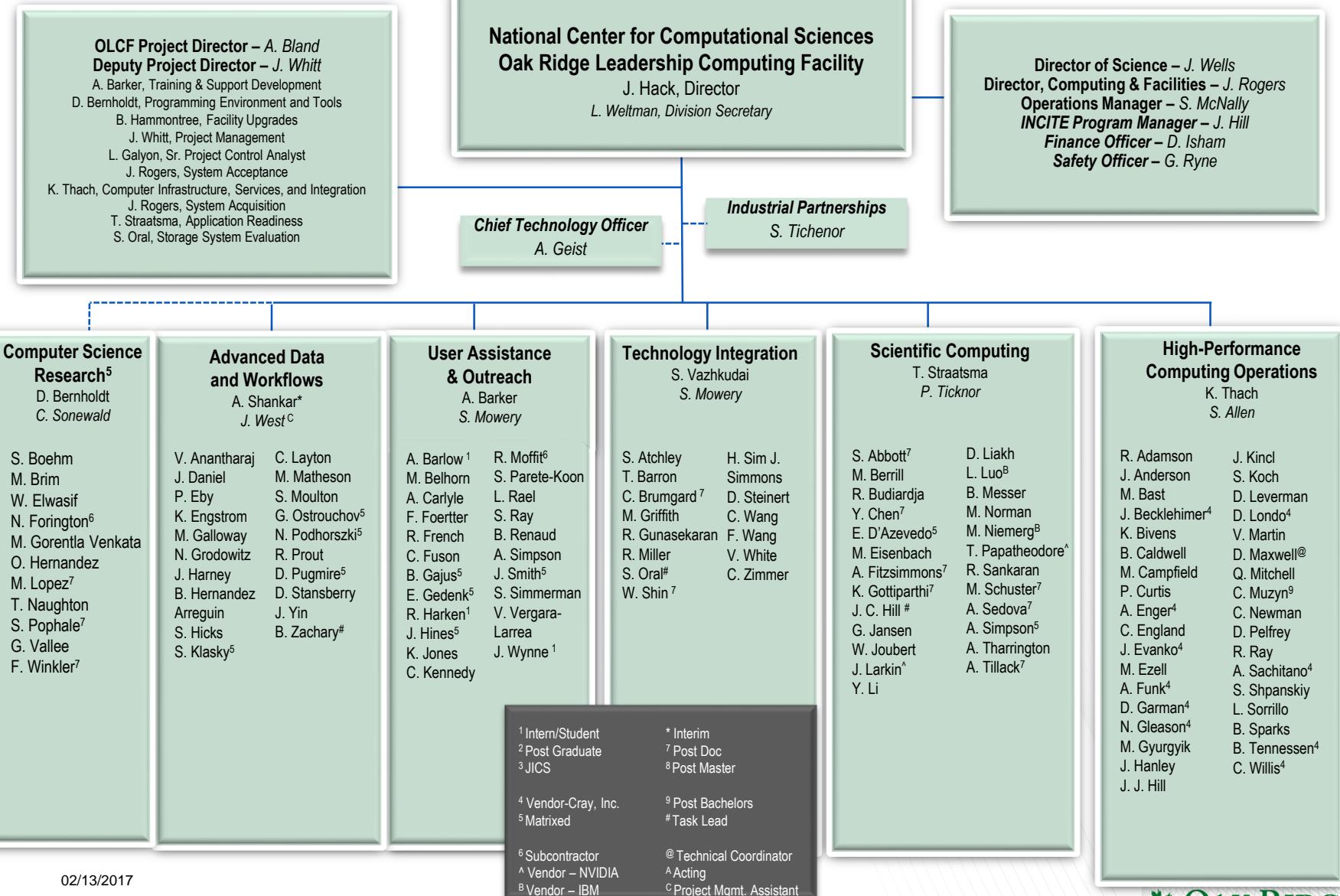


# Operations at the OLCF

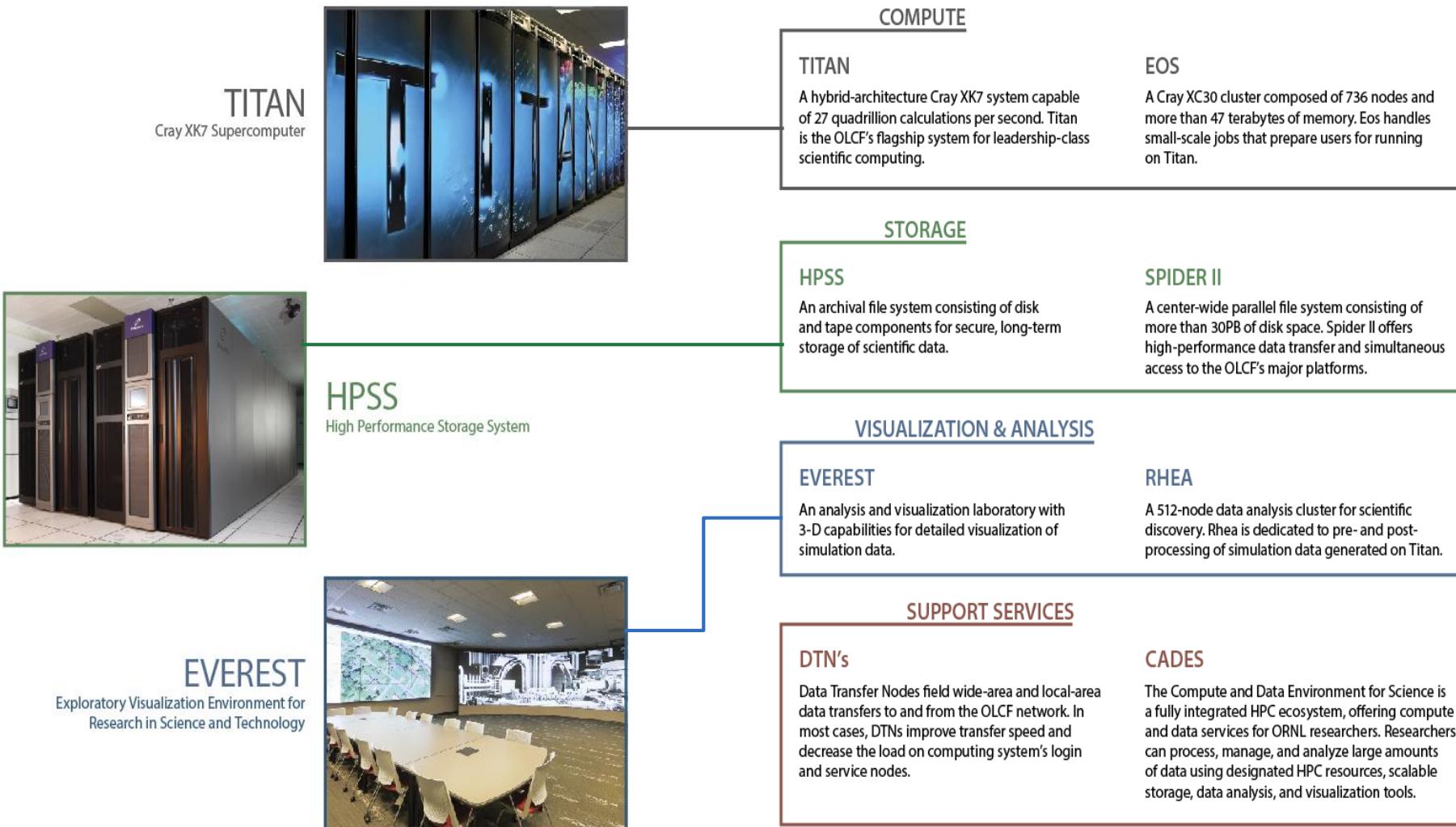
**Stephen McNally**  
Operations Manager  
National Center for Computational Sciences

March 30, 2017





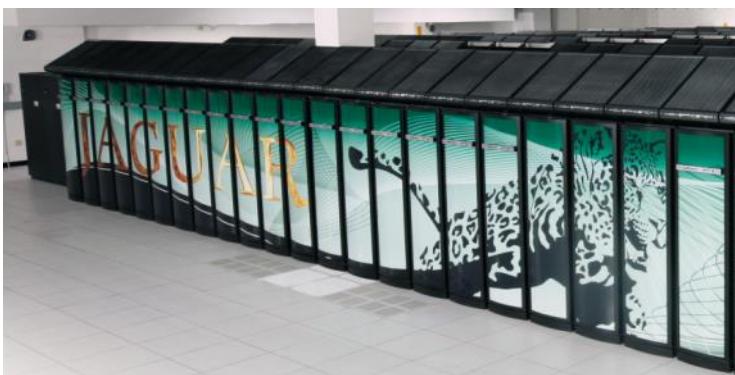
# Resource Overview



# ORNL is a World Leader in HPC



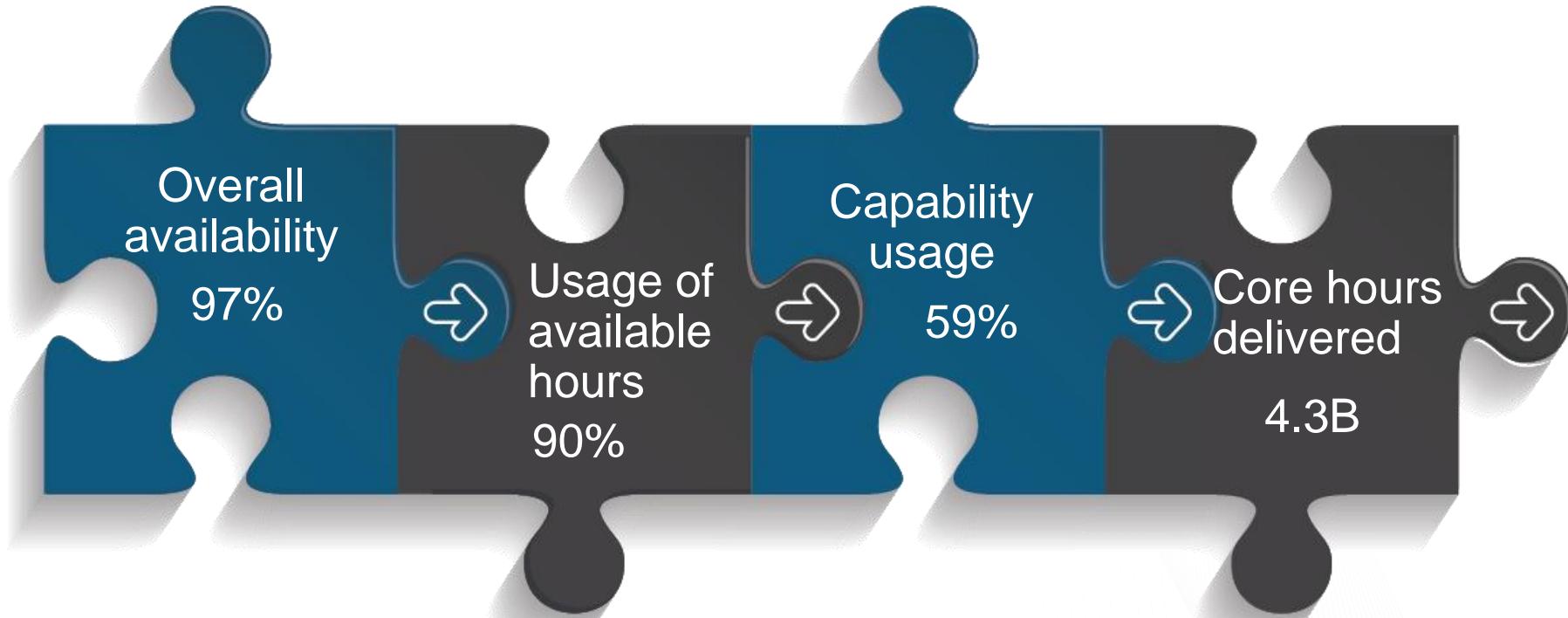
- Titan – World's fastest computer in 2012  
**27.1 PetaFLOPS**  
( $27.1 \times 10^{15}$  calculations per second)



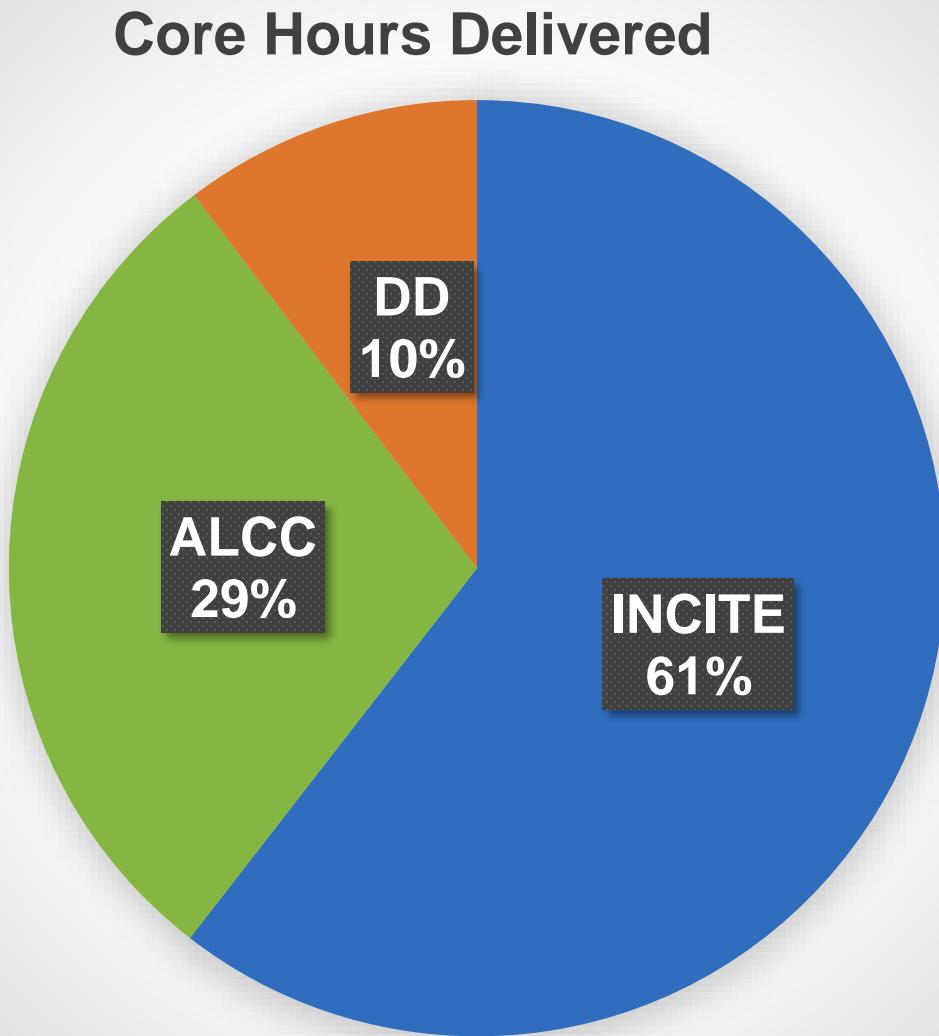
- Jaguar – World's fastest computer in 2009  
**2.33 PetaFLOPS**

ORNL has had a Top 10 supercomputer in every year since the Leadership Computing Facility was founded in 2005.

# Titan 2016 Operational Highlights



# 2016 OLCF User Programs



# 2016 Problem Resolution Metrics of Success

**2404**  
RESOLVED TICKETS

**Percent of problems addressed in 3 business days**

Target

80%



Actual  
92%

**Average of problem resolution ratings**

Target

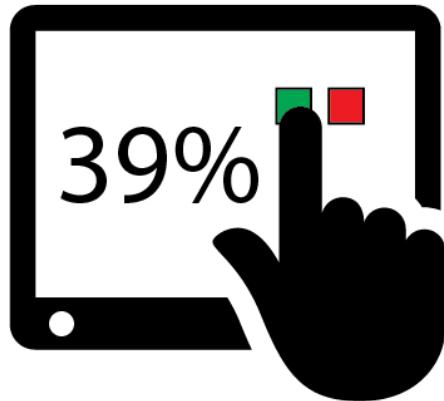
3.5/5.0



Actual  
4.6/5.0

# 2016 User Survey Results

## USER SURVEY RESPONSE RATE



## USER SURVEY RESULTS

Question	Mean rating
Overall satisfaction with the OLCF	4.6/5.0 ✓
Overall satisfaction with support services	4.5/5.0 ✓
Overall satisfaction with compute resources	4.5/5.0 ✓
Overall satisfaction with website	4.4/5.0 ✓
Overall satisfaction with user guides	4.4/5.0 ✓

# Mean Time To Interrupt

$$MTTI = \left( \frac{time\ in\ period - (duration\ of\ scheduled\ outages + duration\ of\ unscheduled\ outages)}{number\ of\ scheduled\ outages + number\ of\ unscheduled\ outages + 1} \right)$$

	System	2015 actual	2016 actual
MTTI (h)	Titan	326.86	473.52
	Eos	476.47	661.97
	HPSS	343.40	376.33
	/atlas1	618.84	616.12
	/atlas2	481.23	718.81

# Mean Time To Failure

$$MTTF = \frac{time\ in\ period - (duration\ of\ unscheduled\ outages)}{number\ of\ unscheduled\ outages + 1}$$

	System	2015 actual	2016 actual
MTTF (h)	Titan	1,088.67	1,750.73
	Eos	2,182.9	2,924.91
	HPSS	1,459.13	974.93
	/atlas1	1,456.69	1,462.79
	/atlas2	1,092.44	2,194.18



# ORNL's Data Center: Designed for Efficiency

13,800 volt power into the building  
saves on transmission losses

480 volt power to computers saves \$1M in  
installation costs and reduce losses

Liquid Cooling is 1,000 times more  
efficient than air cooling

Vapor barriers and positive air pressure keep  
humidity out of computer center

Variable Speed Chillers save energy

**More to come:** Summit will use warm  
water cooling to save more energy

Flywheel based UPS for highest  
efficiency



# Questions?

