Contribution ID: 8

Type: not specified

ITIL at CERN

Thursday 29 October 2009 15:15 (30 minutes)

This talk will cover progress at CERN to improve service organisation throtugh adoption of ITIL principles.

Author:Dr CASS, Tony (CERN)Presenter:Dr CASS, Tony (CERN)Session Classification:ITIL

Track Classification: ITIL