

**Subject:** Shift summary -- 5/24/17  
**From:** Mark Sosebee <sosebee@uta.edu>  
**Date:** 05/30/2017 08:21 PM  
**To:** Mark Sosebee <sosebee@uta.edu>

Shift notes from the past week:

=====

ADCoS/CRC reports from the ADC Weekly and ADCoS meetings:

[https://indico.cern.ch/event/641680/contributions/2603210/attachments/1464381/2263252/CRC\\_report\\_20170523.pdf](https://indico.cern.ch/event/641680/contributions/2603210/attachments/1464381/2263252/CRC_report_20170523.pdf) (CRC report)

[https://indico.cern.ch/event/641349/contributions/2601614/attachments/1464153/2262712/170523\\_ADCoS.pdf](https://indico.cern.ch/event/641349/contributions/2601614/attachments/1464153/2262712/170523_ADCoS.pdf) (Armen)

<https://indico.cern.ch/event/641349/contributions/2601612/attachments/1464136/2262686/ADCoSExpert20170517.txt> (expert shifter report - Hiroshi Sakamoto)

General news/issues during the week:

ADC Technical Coordination Board, 5/22:

<https://indico.cern.ch/e/629516>

5/23: ADC Weekly meeting:

<https://indico.cern.ch/event/641680/>

MC summary from the ADC Weekly meeting:

[https://indico.cern.ch/event/641680/contributions/2603208/attachments/1464350/2263149/MCProd\\_ADC\\_2017May23.pdf](https://indico.cern.ch/event/641680/contributions/2603208/attachments/1464350/2263149/MCProd_ADC_2017May23.pdf)

=====

1) 5/20: SWT2\_CPB - file transfer and deletion failures ("has trouble with canonical path - cannot access it"). A 10 Gb module in a rack-level switch failed, taking two storage hosts off-line. Replacing the module fixed the problem. [https://ggus.eu/?mode=ticket\\_info&ticket\\_id=128433](https://ggus.eu/?mode=ticket_info&ticket_id=128433) was closed on 5/21, eLog 61468.

2) 5/20: MWT2 - squid service shown as down in the monitor. Scheduled power outage for maintenance caused the service to be down. On 5/23 Dave reported about a hardware problem on a hypervisor cluster which hosts the squid. Work in progress to move the VM's to another cluster. [https://ggus.eu/?mode=ticket\\_info&ticket\\_id=128436](https://ggus.eu/?mode=ticket_info&ticket_id=128436) in-progress, eLog 61461.

3) 5/23: HU\_ATLAS\_Tier2 - squid service shown as down in the monitor. Saul reported HU was down for scheduled power maintenance, but for some reason the downtime did not appear in the AGIS calendar: <http://atlas-agis.cern.ch/agis/downtime/calendar/>. [https://ggus.eu/?mode=ticket\\_info&ticket\\_id=128475](https://ggus.eu/?mode=ticket_info&ticket_id=128475) in-progress, eLog 61505.

Follow-ups from earlier reports:

(i) 5/6: BNL\_OSG2 - source file transfer failures (staging errors: "globus\_ftp\_client: the server responded with an error 451 FTP proxy did not shut down"). Issue being

investigated. [https://ggus.eu/?mode=ticket\\_info&ticket\\_id=128187](https://ggus.eu/?mode=ticket_info&ticket_id=128187), eLog 61351.  
Update 5/19: Issue was traced to a bug in a new version of dCache. Rolling back to the previous version fixed the problem. ggus 128187 was closed, eLog 61498.

(ii) 5/15: SLACXRD - file deletion errors (" System error in unlink: Not a directory 500-A system call failed: Not a directory"). [https://ggus.eu/?mode=ticket\\_info&ticket\\_id=128320](https://ggus.eu/?mode=ticket_info&ticket_id=128320) in-progress, eLog 61411.

Update 5/19: No recent deletion errors (past 24 hours) - closed ggus 128320. eLog 61500.