

**Subject:** Shift summary -- 6/21/17  
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**Date:** 06/21/2017 12:02 PM  
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Shift notes from the past week:

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ADCoS/CRC reports from the ADC Weekly and ADCoS meetings:  
[https://indico.cern.ch/event/647728/contributions/2632632/attachments/1479933/2294477/CRC\\_WeeklyReport\\_2017-06-13-19.pdf](https://indico.cern.ch/event/647728/contributions/2632632/attachments/1479933/2294477/CRC_WeeklyReport_2017-06-13-19.pdf) (CRC report)  
[https://indico.cern.ch/event/648051/contributions/2633837/attachments/1480044/2294705/170620\\_ADCoS.pdf](https://indico.cern.ch/event/648051/contributions/2633837/attachments/1480044/2294705/170620_ADCoS.pdf) (Armen)

General news/issues during the week:

ADC Technical Coordination Board:  
No meeting this week - decided to postpone due to ongoing ATLAS week and WLCG workshop meetings.

6/20: ADC Weekly meeting:  
<https://indico.cern.ch/e/647728>

MC summary from the ADC Weekly meeting:  
[https://indico.cern.ch/event/647728/contributions/2632634/attachments/1479905/2294421/MCProd\\_ADC\\_2017June20.pdf](https://indico.cern.ch/event/647728/contributions/2632634/attachments/1479905/2294421/MCProd_ADC_2017June20.pdf)

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1) 6/16: SWT2\_CPB - source & destination file transfer errors ("Error reading token data header"). A bad hard drive in one of the RAID arrays was generating a very large number of errors, but had not been removed by the controller. This caused the storage server to crash. Replaced the drive, restarted the services, issue resolved. [https://ggus.eu/?mode=ticket\\_info&ticket\\_id=128987](https://ggus.eu/?mode=ticket_info&ticket_id=128987) was closed, eLog 61754. (ggus ticket [https://ggus.eu/?mode=ticket\\_info&ticket\\_id=128990](https://ggus.eu/?mode=ticket_info&ticket_id=128990) was also opened around the same time for deletion errors, but the underlying problem was the same one.)

2) 6/17: SWT2\_CPB - destination file transfer errors ("has trouble with canonical path - cannot access it"). Problem with the NIC in one of the storage servers took the host offline. Fixed the problem - issue resolved. [https://ggus.eu/?mode=ticket\\_info&ticket\\_id=129006](https://ggus.eu/?mode=ticket_info&ticket_id=129006) was closed, eLog 61766.

3) 6/17: AGLT2 - destination file transfer errors ("srm-ifce err: Connection timed out, err: [SE][srmRm][TIMEDOUT] httpg://head01.aglt2.org:8443/srm/managerv2: User timeout over"). dCache problem at the site (see ticket for details). [https://ggus.eu/?mode=ticket\\_info&ticket\\_id=129013](https://ggus.eu/?mode=ticket_info&ticket_id=129013) in progress, eLog 61768.

4) 6/20: SLACXRD - deletion errors with authentication failures ("Could not verify credential globus\_gsi\_call"). Wei reported that the SRM host cert had expired. Rather than renew it he switched the site over to use GridFTP protocol for deletions. The next

day (6/21) files transfers to / from the site were failing, but this was a different issue (expired host cert for the GUMS service). [https://ggus.eu/?mode=ticket\\_info&ticket\\_id=129078](https://ggus.eu/?mode=ticket_info&ticket_id=129078) in progress, eLog 61801.

Follow-ups from earlier reports:

None