



# WLCG Collaboration Workshop (Tier0/Tier1/Tier2)

## Monday, 21 April 2008

### WLCG Service Reliability Session - Main auditorium (09:00 - 13:15)

time	[id] title	presenter
09:00	[23] The Goals - WLCG MoU Targets & Experiment Critical Services Lists	SHIERS, Jamie
09:20	[24] The Techniques: middleware developers' golden rules	MCCANCE, Gavin
09:40	[25] The Techniques: deployment strategies (application DNS load balancing, Oracle Maximum Availability Architecture)	WOJCIESZUK, Jacek
10:00	[26] Measuring What We Deliver & Problem Resolution Targets	ANDREEVA, Julia
10:30	coffee break	
11:00	[27] Middleware & experimentware surveys - how do we rack up?	LITMAATH, Maarten
11:30	[28] Testing Experiment Services - SAM tests et al	MENDEZ LORENZO, Patricia
12:00	[51] Atlas Central Services Operations	KOBLITZ, Birger