## WLCG Collaboration Workshop (Tier0/Tier1/Tier2)

## Friday, 25 April 2008

## Operations Session 2 - Main auditorium (09:00 - 18:00)

time	[id] title	presenter
09:00	[41] Future WLCG Operations Scenarios - Introduction to Panel Discussion	SHIERS, Jamie
	[62] Scenarios for implementing Operations Tasks in EGI - Introduction to Panel Discussion	PERINI, Laura
09:45	[42] Future WLCG Operations / VO Support - Panel Discussion	
11:15	coffee break	
11:45	[46] WLCG Monitoring Roadmap	ANDREEVA, Julia
12:30	lunch break	
13:30	[1] Information Technology Infrastructure Library (ITIL)	SHADE, John
14:00	[43] WLCG Operations sessions	
15:30	coffee break	
16:00	[47] Workshop Close-out	SHIERS, Jamie LOKAJICEK, Milos