



EFSS beyond just "scale"

a glimpse into the future

ownCloud

A quick overview

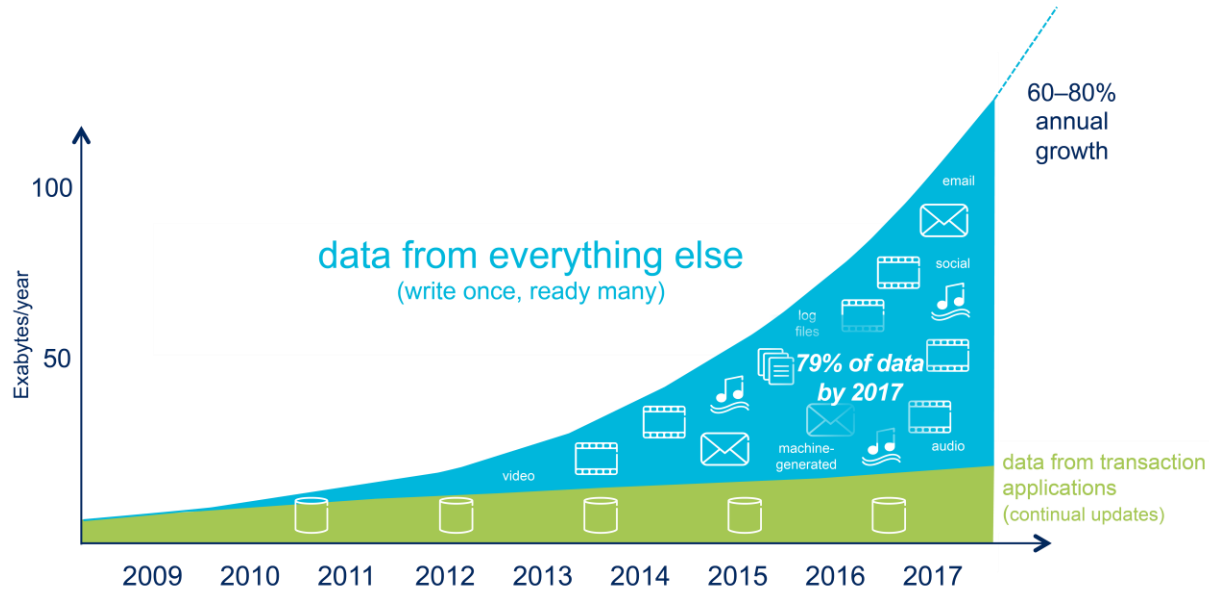


ownCloud's vision



ownCloud is the **open platform**
for more **productivity** and **security**
in digital **collaboration**

This concerns every organization



1 exabyte =
1,000 petabytes =
1,000,000 terabytes

Source: IDC, 2009-201700

The amount of unstructured data is exploding.

Email not appropriate for sharing exploding amounts of data.

Is there a way out?



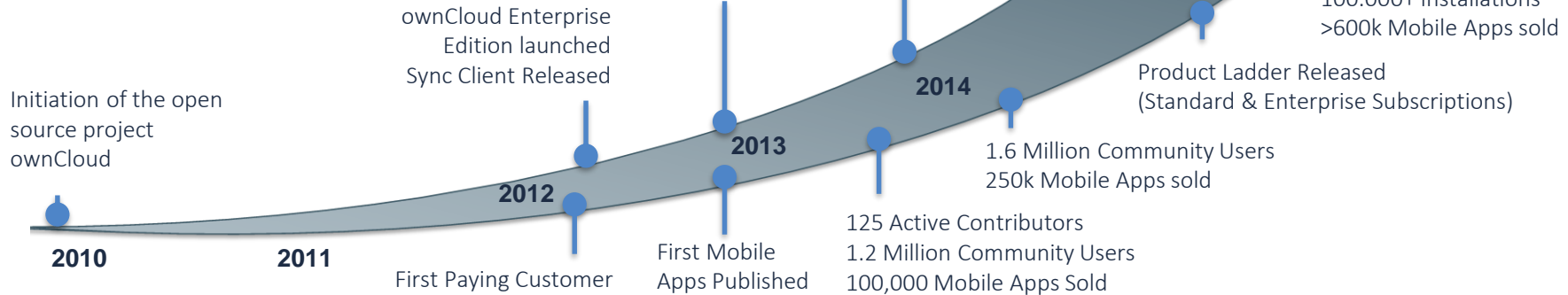
ownCloud is scaling quickly



DAIMLER



ARD¹Box



CS3 and community expectations



Demand and Expectations

- Scale

Demand and Expectations

- Scale
- Robustness & Reliability

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- Scale
- Robustness & Reliability
- User Experience

Demand and Expectations

- Scale
- Robustness & Reliability
- User Experience
- Integration

Meeting Expectations



Using YOUR Feedback



Action Items: Meeting Expectations

- Container Support

Action Items: Meeting Expectations

- Container Support → Done: officially supported containers are available

Action Items: Meeting Expectations

- Software Quality

Action Items: Meeting Expectations

- Software Quality →
 - Q+A Manager (Patrick Jahns)
 - R&E technical Expert (Tom Needham)
 - Institutionalize + automate Testing
 - Integrate Customer Feedback
 - Enable staying „current“ by easier Upgrade

Action Items: Meeting Expectations

- Software Quality

2017 Support tickets down 40% despite
more+bigger+growing deployments

Action Items: Meeting Expectations

- Software Quality

2017 Support tickets down 40% despite
more+ bigger+ growing deployments

→ very strong indicator of successful changes

Action Items: Meeting Expectations

- Ensuring long term viability

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- Ensuring long term viability
 - For current usecases

Action Items: Meeting Expectations

- Ensuring long term viability
- Rethinking long term viability

Action Items: Meeting Expectations

- Ensuring long term viability
- Rethinking long term viability
 - For future usecases

Action Items: Meeting Expectations

- Ensuring long term viability
- Rethinking long term viability
- Challenging the status quo

Action Items: Meeting Expectations

- Ensuring long term viability
- Rethinking long term viability
- Challenging the status quo
 - To be able to implement future usecases

Action Items: Meeting Expectations

- Ensuring long term viability
- Rethinking long term viability
- Challenging the status quo
- Can only be done together

Meeting Expectations

- Working together with YOU

Questions?



Thank You

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Rathsbergstrasse 17, 90411 Nürnberg



+49 911 14888690

