Subject: Shift summary -- 10/11/17 From: Mark Sosebee <sosebee@uta.edu> Date: 10/11/2017 12:54 PM To: Mark Sosebee <sosebee@uta.edu>

Shift notes from the past week:

ADCoS/CRC reports from the ADC Weekly and ADCoS meetings: <u>https://docs.google.com/presentation/d/1kVM-VcYOYMSYEJ\_ygrSqOY098Auf-</u><u>MIvFH9c9w\_h6wg/edit#slide=id.p</u> (CRC report)

General news/issues during the week:

10/9: ADC Technical Coordination Board: https://indico.cern.ch/e/668428

10/10: ADC Weekly meeting: https://indico.cern.ch/e/669390

MC and Group Production summaries from the ADC Weekly meeting: https://indico.cern.ch/event/669390/contributions/2737352/attachments/1538305 /2411122/ADCWeekly10thOct.pdf https://indico.cern.ch/event/669390/contributions/2737353/attachments/1538301 /2411117/mccoord\_101017.pdf

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No new issues in the US cloud were reported by ADCoS shifters this week.

Follow-ups from earlier reports:

(i) 7/24: SWT2\_CPB - source/destination file transfer and deletion errors
("Communication error on send...Error reading token data header: Connection closed").
Same issue as was reported in ggus 129473 (i.e., one storage server is getting overloaded and this in turn backs up the SRM service).
<a href="https://gus.eu/?mode=ticket\_info&ticket\_id=129725">https://gus.eu/?mode=ticket\_info&ticket\_id=129725</a> in progress, eLog 62088.

(ii) 8/27: NET2 - most / all transfers from the site to DE/UNI-FREIBURG & RU/JINR-LCG2 fail with a "Unable to connect to (machine IP address) - 500-globus\_xio: System error in connect: Connection timed out." <u>https://ggus.eu/?mode=ticket\_info&ticket\_id=130245</u>, eLog 62491.

9/30: <u>https://ggus.eu/?mode=ticket\_info&ticket\_id=130850</u> was opened - same issue as in ggus 130245? eLog 62822.

Update 10/10: Closed ggus 130850 since it duplicates the issue reported in ggus 130245. eLog 62892.

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