

Pole 3 – Wrap-up

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Recent Feedback

- **Improve the visibility of expired tickets**
- **Improve the visibility of Domain Name**
- **Add a 'select all OK alarms' and a 'expand all sites' button**
- **Age of the alarm should be blocked during downtimes.**
- **Add the possibility to select all 'Ok alarms'**

For requests , queries , demands :

- the forge :

<https://forge.in2p3.fr/projects/opsportaluser/issues/new>

=> You just need a short registration

- use the feedback form on the portal “Contact us “ link at the end of the page

- send a email to cic-information@in2p3.fr

- open a ticket in GGUS

- the development needs will be discussed during the OTAG meeting :

<http://indico.cern.ch/conferenceDisplay.py?confId=76586>

Discussion about nagios , Regional Helpdesk ...

<https://forge.in2p3.fr/projects/opsportaluser/boards>

- **NGI Integration document**

- **We (dashboard / GOC DB) will ensure local failover of our central instance but we recommend to have :**
 - A geographical failover with a common domain name and an easy DNS switch
 - A complete replication of the tools inside this domain
- **BUT we need help (outside manpower) on this task**
- **The Italian experts will help the future tasks leaders**
- **For Nagios instances failover the situation must be clarified with Nagios team : is it possible to have the same instance replicated in the region working in parallel and switch easily from one to the other one ? => a regional failover model**
- **And what about other central tools :MDDB ? ATP ? GSTAT ?**