



### Enabling Grids for E-sciencE

# Disseminating the Grid: An essential guide

Catherine Gater

EGEE Dissemination Manager & GridTalk-II Project

Coordinator

EGEE 5th User Forum, Uppsala, 14 April 2010

www.eu-egee.org





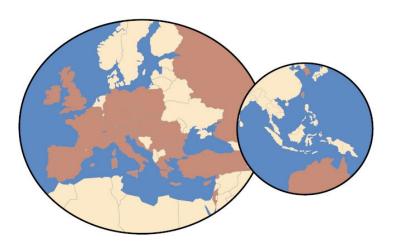
- Dissemination: What efforts and costs are involved?
- What has EGEE been doing?
- Who are we trying to reach and how?
- Why is it important and what impact can it have?
- Examples of best practices networking, business, events, media outreach
- What's next for grid dissemination?



### What efforts and costs are involved?

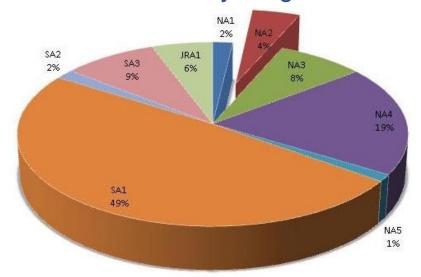
**Enabling Grids for E-sciencE** 

#### **Manpower: 29 partners, 24 countries, 15.5 FTE (funded)**



Austria, Australia, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, France, Germany, Greece, Hungary, Israel, Italy, Poland, Portugal, Romania, Russia, Serbia, Slovakia, Slovenia, Spain, Taiwan, Turkey, UK

#### **Dissemination Activity Budget**



4% of total EGEE budget (1.6M Euros)

102k Euros printing, exhibition booths, promotional materials, business speaker travel, students



# What has EGEE been doing?

**Enabling Grids for E-sciencE** 

- Websites
- Design
- Publications
- Events
- Media relations
- Business outreach
- Commercial exploitation

**G**GGG

Enabling Grids for E-sciencE

Social media





# **Audiences and outreach**





### Who have we tried to reach?

**Enabling Grids for E-sciencE** 

- Journalists
- General public
- New user communities eg social sciences, environmental sciences, fusion
- Existing user communities eg life science, physics, earth sciences
- Business communities
- Grid research and standards communities
- Resource providers
- Collaborating projects
- Decision makers
- Governmental representatives

#### **PLUS**

- Schools, educational institutions
- Local communities in the partner countries





# Reaching beyond the project

**Enabling Grids for E-sciencE** 

- Regardless of project size, collaborating with other projects and organizations can reach a wider range of audiences:
  - New user groups
  - New regions e.g. beyond the EU







#### Networking

- Attending policy meetings
- Attending conferences
- Business days

#### Collaborations

- GridTalk dissemination project
- OGF-Europe





#### Memoranda of Understanding

- Formalise collaborations
- Agreed schedule of collaboration for events, press releases etc

### Media and event sponsorships

- International Science Grid This Week
- HPCwire
- British Publishers
- Public Service Review





### EGEE and social networking sites

**Enabling Grids for E-sciencE** 





**Enabling Grids for E-sciencE** 



# Impact and importance





# Why is dissemination important?

**Enabling Grids for E-sciencE** 

- Major events can attract ten thousand or more delegates from the existing and new user communities e.g. SC10, CeBIT
- Press releases are circulated to thousands of journalists across dozens of countries
- Articles and interviews in the specialist and general press can reach a huge audience and are also picked up by blogs and other social media channels
- Articles in the general press influence not only the general public but policy makers as well
  - Policy makers make decisions about funding for future e-Infrastructures, particularly at a national level – essential for NGI funding
- The grid only thrives through its active user communities
  - By reaching out to new and existing users through publications, events, social media and community-building websites, dissemination activities help to bring these communities together and enable collaboration
  - Future development relies on the development of common standards
- Business communities can drive the development and adoption of the grid beyond the academic community, generating wealth in the European Research Area
  - Only when the commercial market is offering grid services, related technologies and application concepts will we ever reach true sustainability and this can only become a reality when governments begin to see an economic return on their investment into R&D



# Disseminating grid to industry





### Dissemination strategies

**Enabling Grids for E-sciencE** 

### Creating effective core messaging around business

- Main target audiences
  - General Business Community
  - Decision Makers CEOs, CIOs, CTOs, etc.
  - R&D Community
- Content focus
  - Use Cases who else is doing it
  - Paths to adoption how to do it
  - Testimonials what are they saying about it
  - Training and Support not being left alone to do it

### The difference

- Businesses simply want to know the benefits answering the "Why" and what
  is costs in terms of money and effort answering the "How much"
- They are not interested in the technological details (at least initially)



# Being prepared

Enabling Grids for E-sciencE

#### Desk Research

- Read selected publications from related technologies
  - Keep up-to-date with market trends and achievements
- Select white papers and published case studies

### Market Analysis

Link trends and requirements (SWOT)

#### Possible Pitfalls

- Spot and communicate potential obstacles facing adopters
- Unsure about the potential? Seek advice

### Face-to-face Meetings

- One-on-one meetings are a crucial means for understanding requirements
- Dedicated time with a specific company or support channel enables attendants to focus on issues that are important to them and most importantly, builds trust

### Surveys

- Developing well-planned and well-designed surveys tailored to specific goals and audiences
  - Keep them short and focused (length is a main deterrent)
  - Evaluating and taking on board the outcomes



### **Communication avenues**

**Enabling Grids for E-sciencE** 

#### Media Channels

- Online newsletters/magazines
- Trade Press
- Business and Technology Journals

### Support Channels

- Chambers of Commerce & Development Agencies (what sector info is available?)
- Technology Transfer Offices & Research Councils
  - Technology Parks
  - Knowledge Transfer Networks (KTNs UK)
- EU-funded projects with a business focus (RESERVOIR; BEinGRID; EGEE)
- Funding agencies
  - Pinpointing research trends & opportunities for funding technology transfer (PIPPS UK;
     Venture Capitalists)
- R&D Labs of private enterprises

### Databases: a vital resource!

- Ensure comprehensive information of contacts
  - Indicating sectors; organization type; area of interest
- Time-pressured business players need focused, targeted information



# Platforms to engage?

**Enabling Grids for E-sciencE** 

#### Business Forum

- A forum designed to champion the business benefits of grid/cloud computing:
  - Showcasing use cases & achievements from a business perspective
  - Evaluating current & future potential for technology adoption
- Business focused newsletters
- Industry Expert or Focus Groups:

#### Business Task Force

- Assess scientific/research technology in industrial contexts
- Define technical requirements for industry
- Support channel for commercial requirements for industrial take-up
- Support Business Applications (e.g. proof of concept)

### Business Events/Workshops

- Short 1-day events to showcase the technology's potential, use cases and present overall landscape (viewed positively by business community)
- Sessions at conferences (can be more technically focused)
- Present and exhibit at business events and conferences (go to them)

#### Business Associates

 Provides an opportunity for joint technical work and/or non-technical collaborations for increased visibility and networking



**Enabling Grids for E-sciencE** 



# Has it worked?





### Impact – have we been successful?

**Enabling Grids for E-sciencE** 

#### Case studies

#### Website

- average of 7500 visitors per month
- 8 million hits

#### Events

- booths at 20 events, large and small
- over 350 events organized or attended by NA2

#### Media and publications

- 30 press releases issued from central office
- 80 press releases by regional partners
- 70 newsletters issued
- 150 materials produced or translated
- 250 press cuttings

#### Business

- >20 Events/Workshops organized
- 7 Business Forum Newsletters
- >300 Business Forum members
- 8 EGEE Business Associates
- 9 Business Applications
- 25 one-to-one business meetings and interviews
- Analysis of EGEE commercial exploitation

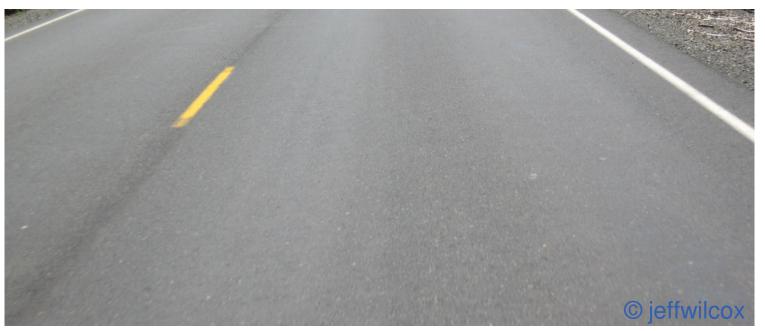




**Enabling Grids for E-sciencE** 



# What's next for grid dissemination?





Enabling Grids for E-sciencE

### **GridBriefings**

- Distributed to EGEE members and media contacts by email.
- Two GridBriefings (Women in ICT and ICT in Health) launched at FGFF events.
- Contributions from EGEE to the briefings, including case studies and contacts.
- Distributed at EGEE events and on EGEE booths.



#### Transferring technology: Grids in Business

Grid technology allows users to harness the power . Grid technology can allow organisations to carry of multiple computers, helping to provide enhanced out large scale processing that would otherwise be processing power, access distributed resources impractical, in much shorter times than they would and form stronger collaborations. Today, grid realise without a grid computing is used in many disciplines, from high energy physics to geosciences. However, grids have not yet been widely exploited outside academia. Spreading the technology and expertise created by the grid computing community to a wider audience could offer benefits for all. This article takes a look at some of the issues and challenges on the road to adoption of grid technologies.

#### Why should businesses use the grid?

Applying grids to the commercial world has the potential to offer many benefits. Businesses such as CGG Veritas working in the oil and gas industry, the drug discovery company, e-Therapeutics, and Imense image search, have all successfully used grids to improve their business.

· Grids enable companies to use their resources more efficiently. For companies that can't afford to purchase more computing power, grids offer a way to make better use of what is already available.



### **Grid GridBriefings** TALK Grid computing in five minute

#### The Future of Healthcare: eHealth and Grid Computing

from a patient's heart monitor to electronic health Safeguarding Europe's health records, eHealth has integrated itself into all aspects of healthcare. Grid computing is playing a key role in this growing area, providing storage and computing power for initiatives in several biomedical disciplines. These tools enable researchers to investigate diseases and rare conditions, as well as providing doctors with new ways to diagnose and treat patients. And by integrating the vast amount of medical data available, they could herald the beginning of personalised treatments for patients.

Together, eHealth and grids are shaping the future of healthcare. This briefing examines some of the key eHealth projects in Europe, looks at the challenges involved and presents opinions from

experts in the field



Information and Communication Technologies (ICTs) are coming more integrated into our lives, and healthcare has proved no exception. For clinicians, researchers and patients, erealth is making healthcare more efficient, acressible and personalised.

Since the early 1990s, the EU has invested more than 6500 million in the development of effealth tools and systems Consortiums such as the Assembly of European Regions e-He@ith Network work together with policy maken medical personnel and IT experts to further eHealth. And, due to a heavy emphasis on ICT research and improving public services, the EU's (2010 strategy (see box) has ensured that the subject has been firmly on Europe's agenda

#### Grids for healthcare

Crid computing allows users to share computer power and data storage capacity over the internet. Today grids facilitate work done in many areas of healthcare, with initiatives such as HealthGrid working with both clinicians and researchers to promote awareness of the advantages linked to deploying grid technologies.

#### Grid technologies are being used in many areas: - Researchers can use grid computing's processing power

- to hunt for new viruses, search for new drugs, model disease outbreaks, image the body's organs and determine treatments for patients
- Doctors can gain access to relevant health data regardles of where it is stored
- -Patients can receive a more individualised form of
- Healthcare workers are better able to collaborate and share large amounts of information



'Enhancing the capacity of the bioinformatic and medical communities with the power of pricti and clouds provides the opportunity for new fields of operations where diagnosis, drug discovery, exchange and monitoring of

fast, accurate and easy to handle. Healthgrids are the right innovation for health professionals to use applications saving time, money and allowing an increase in scope and results that could not be provided through traditional If services. Grids and clouds are therefore the future for medical and biomedical applications\*



**Enabling Grids for E-sciencE** 

#### GridCast

- GridCast team has broadcast multimedia content, including blogs, Twitter and videocasts from EGEE'08, EGEE'09 and the 4<sup>th</sup> User Forum.
- EGEE has provided bloggers and contributed guest posts from key staff.
- Joint EGEE and GridTalk booths at events such as Research Connections 2009 in Prague and eChallenges 2009 in Istanbul, reported through GridCast.



Latest blog posts:

#### Read the GridCast blog



The GridCost team cover grid conferences from around the world. But even when we're not at a particular event our regular blogging team are on hand to keep you up to date with the latest news in grid computing.

From webcasts to photos we give a behind the scenes look at the world of grids. Keep up with the latest grid-action without having to set a foot outside your own office just by logging onto GridCast.

GridCast

Bloggers

Welcome

These GridCast podcasts and biogposts give you a grassroots view of the hottest news at the cutting edge of scientific grid computing.

#### What is GridCast?

GridCast takes you behind the scenes of the most exciting grid computing events. Share in the excitement as renowned speakers reveal the latest in grid technologies and grid-powered scientific results. Also check out what happens after dark at the post-conference parties - it's where much of the real networking happens.

Last grid computing event:

#### EGEE'09 Barcelona, Spain, 21-24 September 2009



We're going to be jetting off to EGEE'09 to bring you a GridCast from (hopefully) sunny

This year's EGEE conference will be focusing on the transition from EGEE to EGI. Running from 21 - 25 September, it marks the end of the pioneering developments within EDG and EGEE, and the transition to a sustainable European e-Infrastructure as defined by EGI.

We've assembled a fantastic team to keep you up to date with all the latest news and views live from the event. With the help of our bloggers you'll feel live you've right here with us!

GridCast

Bloggers

Meet some of our GridCast blogging team...

#### More GridCasts...

21th - 24th September 2009 EGEE 09 Barcelona, Spain

16th - 17th July 2009 4th BELIEF International Symposium São Paulo, Brazil

29 June - 1st July 2009



**Enabling Grids for E-sciencE** 

#### GridGuide

- EGEE sites and project members featured on the site.
- Links from the EGEE website.
- Posters at EGEE events.





#### GridCafé

- Case studies from EGEE featured.
- Shared translators and contributors.

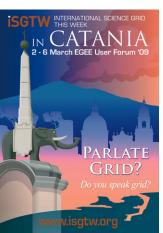


**Enabling Grids for E-sciencE** 

- International Science Grid This Week
  - Over 60 articles featured describing work carried out using EGEE resources.
  - EGEE publication produced from the year's articles.
  - Regular contributions to the publication by EGEE writers and researchers.
  - Media sponsors of EGEE events, leading to increased subscriptions for iSGTW and publicity for the event.
  - Editor attends EGEE events to source stories.
  - iSGTW promotional material featured at EGEE events.











### Plans for GridTalk-II

**Enabling Grids for E-sciencE** 

- Project in negotiation with EC under "Research Infrastructures" call.
- GridTalk-II to start 1 September 2010, 33 month project.
- Expand to cover broader e-Infrastructure eg cloud, volunteer, HPC.
- Work with projects from a wider geographical area eg Europe, US, Asia, Latin America, Africa.
- Expand consortium to include Imperial College – Real Time Monitor.
- New network of contacts in EGI.eu, and NGIs'.
- Concertation meetings between ESFRI and EIRO.
- Explore Web 3.0 technologies to appeal to a younger audience eg Second Life.

