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Subject: SA1

Date: Wednesday, October 21, 2009 14:29:27

Begin forwarded message:

High Energy Physics

The description of work in respect of High Energy Physics will explicitly cover support for the WLCG, FAIR and ILC applications communities. Other HEP experiments will intrinsically benefit from the activity given the general nature of many of the tasks described below.

Task 1: Testing of new middleware features and functionality in preproduction environments, as well as stress testing of key components following experiment requirements. This includes negotiation of service setups with various NGIs, computer centers and middleware providers, definition of the test environment, scenarios and metrics, development of the test framework, test execution and follow up.

Task 2: Offer general grid expertise for identification and solution of middleware issues as well as site configuration and setup problems. This includes a possible risk analysis and definition of action plans to prevent escalation to criticality.

Task 3: Development of experiment specific operational tools. Such tools include intelligent mining of grid monitoring data (for both workload and data management), automation of workflows and procedures, enforcement of data consistency across various services (storage and catalogs). This aspect is particularly important for the running experiments.

Task 4: Support for the integration of experiment specific critical services into the grid infrastructure. This includes service deployment, definition of escalation procedures and support models.

Task 5: Development and operation of frameworks to facilitate end-toend testing of data management, production and analysis workflows. This includes functional testing integrated with SAM and VO specific monitoring and stress testing of real scenarios to investigate site and VO specific bottlenecks. Generalization of well established tools for service and site readiness validation to provide coherent information to each participating grid site.

Task 6: Investigation and deployment of solutions to enable an effective user-to-user and user-to-expert support model.