

Subject: Shift summary -- 4/18/18
From: Mark Sosebee <sosebee@uta.edu>
Date: 04/25/2018 10:04 AM
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Shift notes from the past week:

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ADCoS/CRC reports from the ADC Weekly and ADCoS meetings:

https://indico.cern.ch/event/723155/contributions/2973838/attachments/1635019/2608165/180417_ADCoS.pdf (Armen)

No CRC report this week.

General news / issues during the week:

4/16: ADC Technical Coordination Board:

<https://indico.cern.ch/event/719942/>

4/17: ADC Weekly meeting:

<https://indico.cern.ch/e/722470>

MC / Group Production / Reprocessing summaries from the ADC Weekly meeting:

https://indico.cern.ch/event/722470/contributions/2970570/attachments/1634904/2607948/mccoord_170418.pdf

<https://indico.cern.ch/event/722470/contributions/2970571/attachments/1634846/2607890/ADCWeekly17thApril2018.pdf>

<https://indico.cern.ch/event/722470/contributions/2970569/attachments/1634901/2607944/reprocessing-adc20180417.txt>

Discussion of compatibility issue between xrootd client v4.7 and older versions of dCache:

https://indico.cern.ch/event/722470/contributions/2971970/attachments/1634701/2607565/dCachexrootd_summary17Apr18.pdf

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1) 4/14: NET2 - source/destination file transfer errors ("Error reading token data header: Connection closed"). As of early a.m. on 4/18 the errors stopped, so https://ggus.eu/?mode=ticket_info&ticket_id=134541 was closed. eLog 65154.

2) 4/17: OU_OSCER_ATLAS_DATADISK - destination file transfer errors ("Transfer canceled because the gsiftp performance marker timeout of 360 seconds has been exceeded..."). Networking problem under investigation, https://ggus.eu/?mode=ticket_info&ticket_id=134586, eLog 65152.

3) 4/18: MWT2 / MWT2_UC - destination file transfer errors ("Could not open destination: Failed to open file (Permission denied)"). The issue was a configuration problem in central ddm operations, not a site one. Configuration was fixed - errors stopped. https://ggus.eu/?mode=ticket_info&ticket_id=134594 was closed later the same day. eLog 65173.

Follow-ups from earlier reports:

(i) 3/29: BNL-OSG2_DATADISK - file deletion errors ("The requested service is not available at the moment. Details: An unknown exception occurred"). https://ggus.eu/?mode=ticket_info&ticket_id=134329 in progress, eLog 64976.
Update 4/9: Work in progress to address this issue.