CMS Virtual Visits
- online training for new guides
Whish to know more about your audience?

Contact us: cms-virtual-visits@cern.ch
VIRTUAL VISIT LENGTH

1. STANDARD (1 hour)
   - Introduction
   - Actual visit
   - Q&A

2. TAILORED (flexible)
   - Any length you wish
   - From 10 minutes to 2 hours or longer
**TECHNICAL ASPECTS**

Technical support for a surface guide

Technical support for a mobile guide

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TWO GUIDES POLICY

Surface guide

Both guides are cooperatively guiding the participants of the virtual visit.

Mobile guide
SURFACE GUIDE

At CMS surface hall

OR

At the CMS Control Room

Technical expert

Surface guide
SURFACE GUIDE

✓ No underground access needed
✓ Has a good (and stable) internet connection
SURFACE GUIDE

✓ Sees and hears the mobile guide and all connected sites
SURFACE GUIDE

✓ Starts the visit and introduces himself/herself and the other guide

✓ Encourages the audience to ask questions through the visit

✓ Explains where we are, what is LHC and CMS
If at the CMS surface hall, one can refer to the real size poster of CMS to explain more details about the detector.
SURFACE GUIDE

✓ Passes the voice over to the mobile guide when he/she connects from the control room

✓ Be ready to “continue” the visit when the mobile guide loses the internet connection
MOBILE GUIDE

“On the go” guide

NECESSARY ACCESS

✓ USC is a minimum
✓ UXC - if the tour goes through to the UXC.

The corresponding Impact workpermit will be organised by the Virtual Visits technical team.

NECESSARY EQUIPMENT

- Helmet with a lamp
- Personal dosimeter
- CERN ID card
- + Safety shoes

Don’t forget to bring this equipment with you
Mobile guide together with the surface guide **cooperatively guide the visitors through different facilities**. They are able to see and hear each other at all times.
MOBILE GUIDE

1

Internet will be lost in the elevator

2
Internet will be re-established in the service cavern
VERY ROUGH SCRIPT

http://cern.ch/go/hc7s

E-mail us if you have any questions: cms-virtual-visits@cern.ch
Please arrive **15 minutes before** the start of the visit.

**Point 5 surface hall or Control Room?**

The meeting place will be confirmed to you by an email.
CONTACT:

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THANK YOU!

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