Requirements Collection

- EGI (MCB), VRCs, Middleware (EMI, SGI, DORII)
- Requirements go from VCRs to MCB, MCB sets priorities, MCB outsources reqs to MW providers
- Tools: Central DB with links to more project-specific tools, maintained to MCB
- Unique ID for each requirement
- Tech specs discussed directly between interested parties (VCRs and MW providers)
- Requirements in general have to go through the MCB, but VRCs can express requirements directly to MW providers, who need to harmonize them with the main priorities
- Requirement roadmap has to be visible and monitored using the central DB

Dissemination

- EGI.eu acts as a hub for NGIs and SSCs
- CUE may have a similar role
- GridTalk will be talking will all of the above
- Similar role for OSG, GEANT, DEISA/PRACE, ESFRI, etc.
- Targets: policy makers, funders, EC, general public
- Look at the info flow, see if GGUS can be used to pass info rather than mailing lists, consider tracking dissemination requests as user tickets
- EGI.eu can act as a support team for dissemination requests
- Provide a DB of all produced dissemination material. Where is it? EGI.eu can maintain it

Support Systems and Flow

- Application porting support, user support, operation support
- GGUS is the backbone
- For SSCs (ROSCOE, SAFE), each community will have a dedicated support team in GGUS (2st-level, possibly 3nd level)
- SGI: 2nd or 3rd level support (SSCs, EGI act as 1st- and 2nd-level)
- EMI: 3rd level support (SSCs, EGI act as 1st-level and 2nd-level)
- TAPAS: GGUS not used so far and use of certificates (or emails) quite restrictive, but will look into it
- EGI: is there enough effort for doing 1st-level support and triaging for users and applications? What is the role of TPM?

Event Planning/Coordination

- Major EGI-related events (EGI User Forum, EGI Conference)
- Projects should align their events on these major events and add specific events as they see fit during the project lifetime
- Questions whether the EGI Conference is still compelling for other projects, especially applications. May be more relevant to NGIs, operations, MW projects, etc.
- Major events to allocate scratch areas for projects to contribute to
- Organize a common calendar of events where everything can be made visible (GridTalk)
- What about PRACE, Nordunet, OGF, SC, Summer and Winter Computing Schools?
- Training schools? Joint events? One full week with common and specialised tracks
- Maybe EGI Conferences can become also containers for joint events

Repositories

- EGI UMD repository, this should be more a metadata repository with information about apps, services, components, etc, rather than a software repository
- EMI software/tests/metrics repository
- SGI portlets repository (can be software, can be links)
- RESPECT (list of approved apps)
- DORII repository contains software packages and documentation
- EGI.eu: Dissemination material repository ("knowledge base")
- TAPAS: repository of use cases, piloted by TAPAS and then transferred to EGI later on

Certification Process

- EMI: "Works with EMI" program to certify applications with EMI middleware
- EGI: UMD ("Works on EGI", deployment and other acceptance criteria, etc)
- RESPECT: user level certification (VRC)
- How does this work? Is this a formal process to be followed or useful tools/procedures that software providers may want to follow at their discretion
- The different 'certifications' may become attributes of the software in the repositories