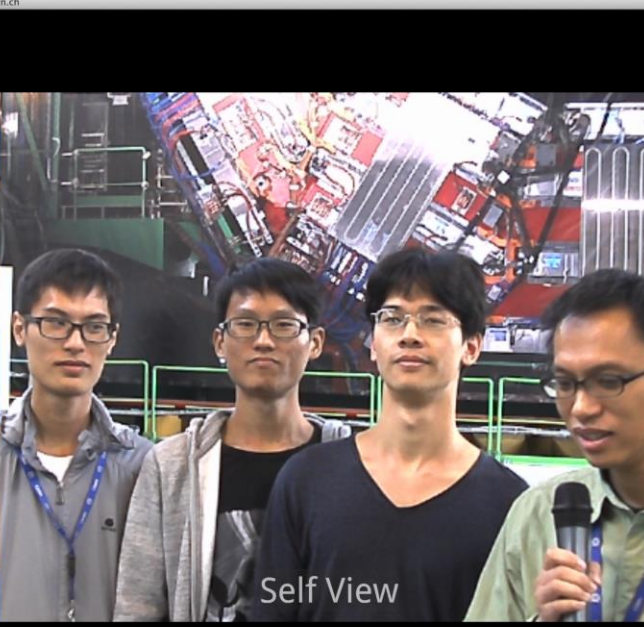


CMS Virtual Visits

- online training for new guides





24746

PARTICIPANTS

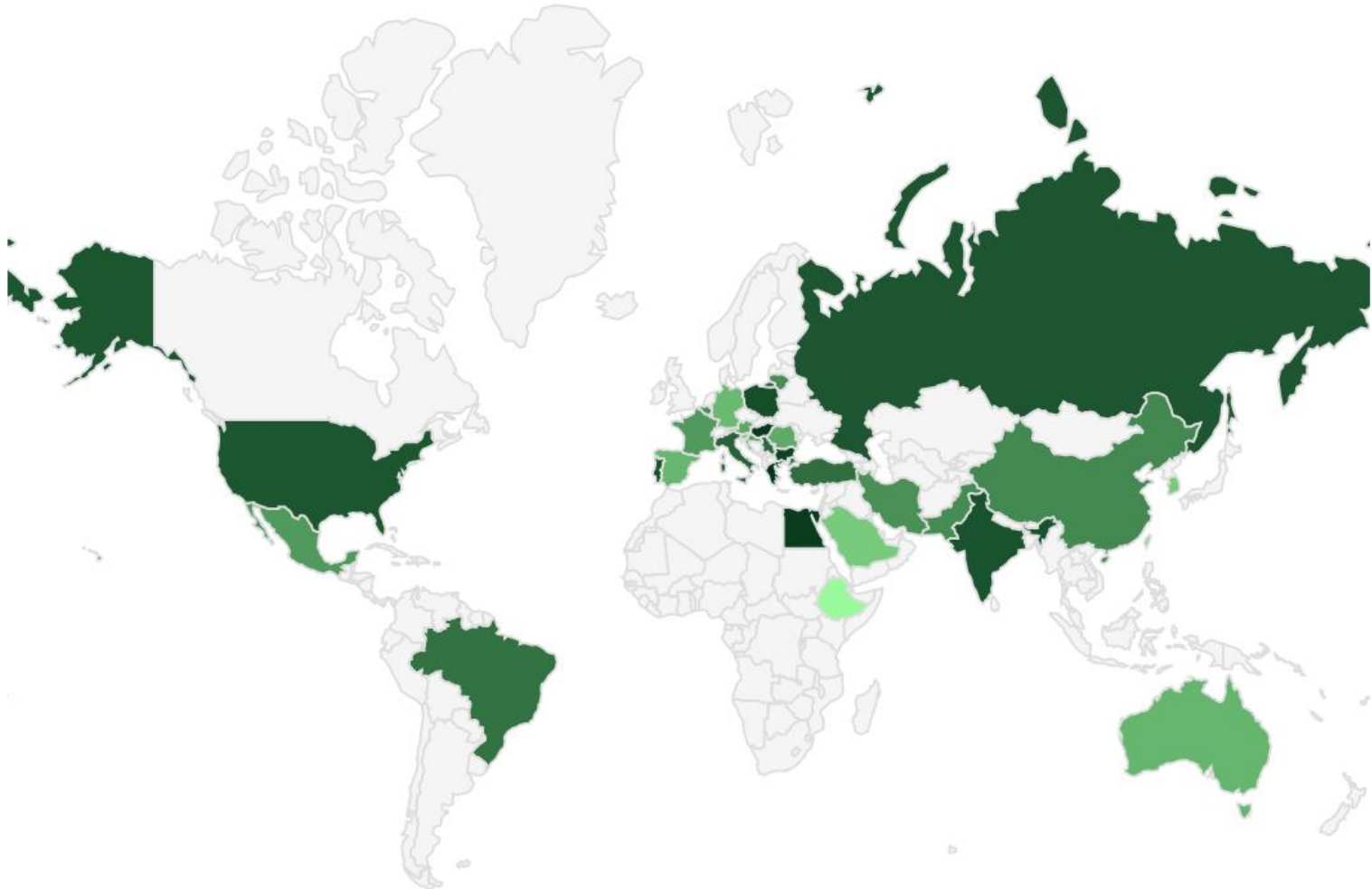
40

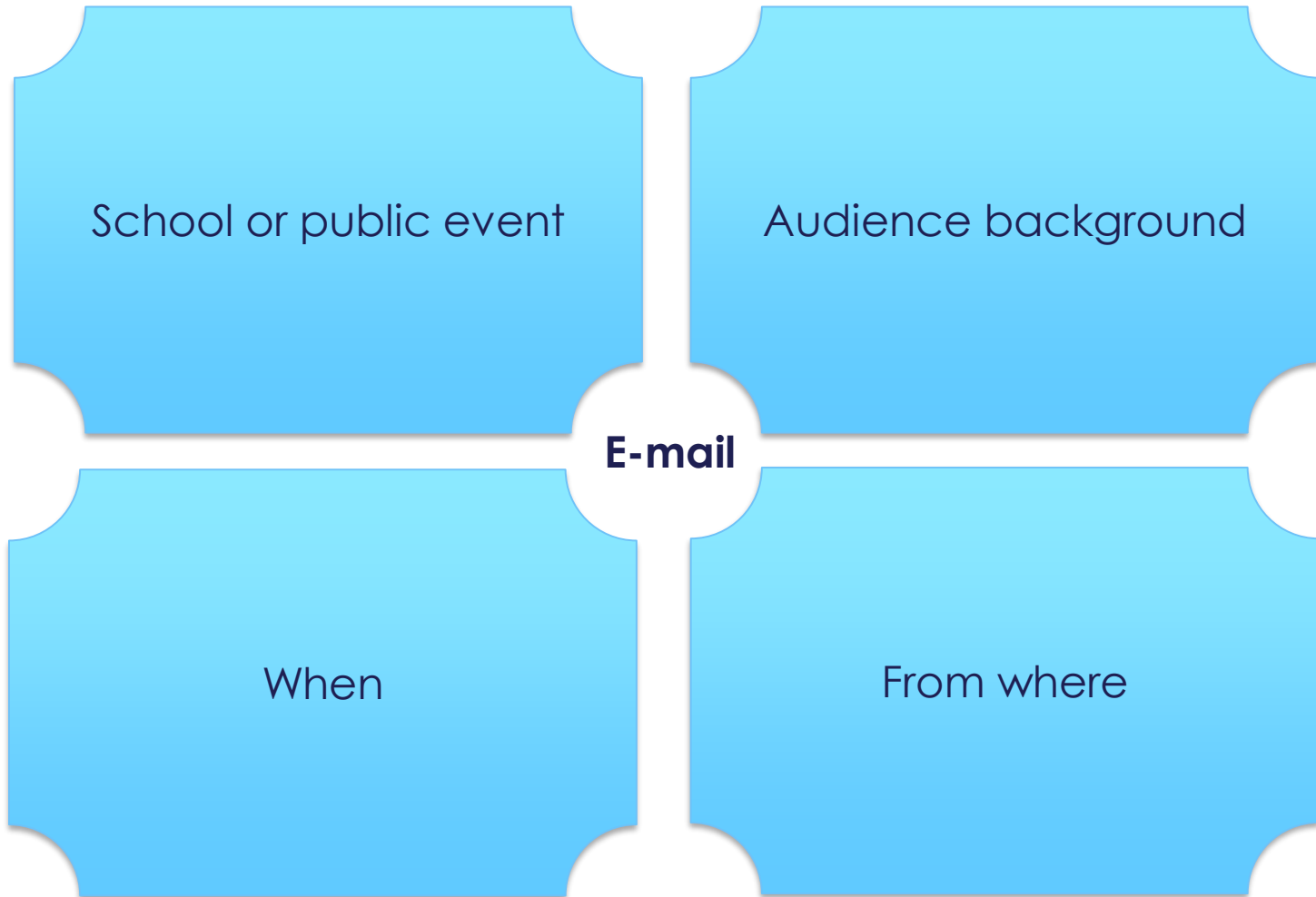
COUNTRIES

166

CITIES

** As of October 2017*





Whish to know more about your audience?

Contact us: cms-virtual-visits@cern.ch

VIRTUAL VISIT LENGTH

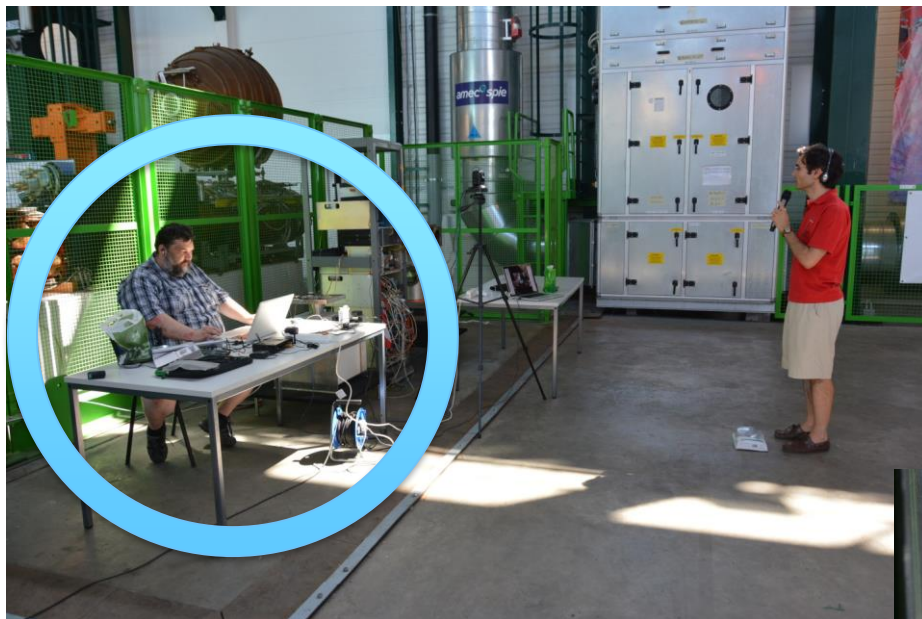
1. STANDARD (1 hour)

- Introduction
- Actual visit
- Q&A

2. TAILORED (flexible)

- Any length you wish
- From 10 minutes to 2 hours or longer

TECHNICAL ASPECTS



Technical support for a mobile guide

Technical support for a surface guide



TWO GUIDES POLICY

Surface guide



Mobile guide



Both guides are cooperatively guiding the participants of the virtual visit.

SURFACE GUIDE

At CMS surface hall

OR

At the CMS Control Room



Technical expert

Surface guide

Surface guide

SURFACE GUIDE

- ✓ No underground access needed
- ✓ Has a good (and stable) internet connection

SURFACE GUIDE

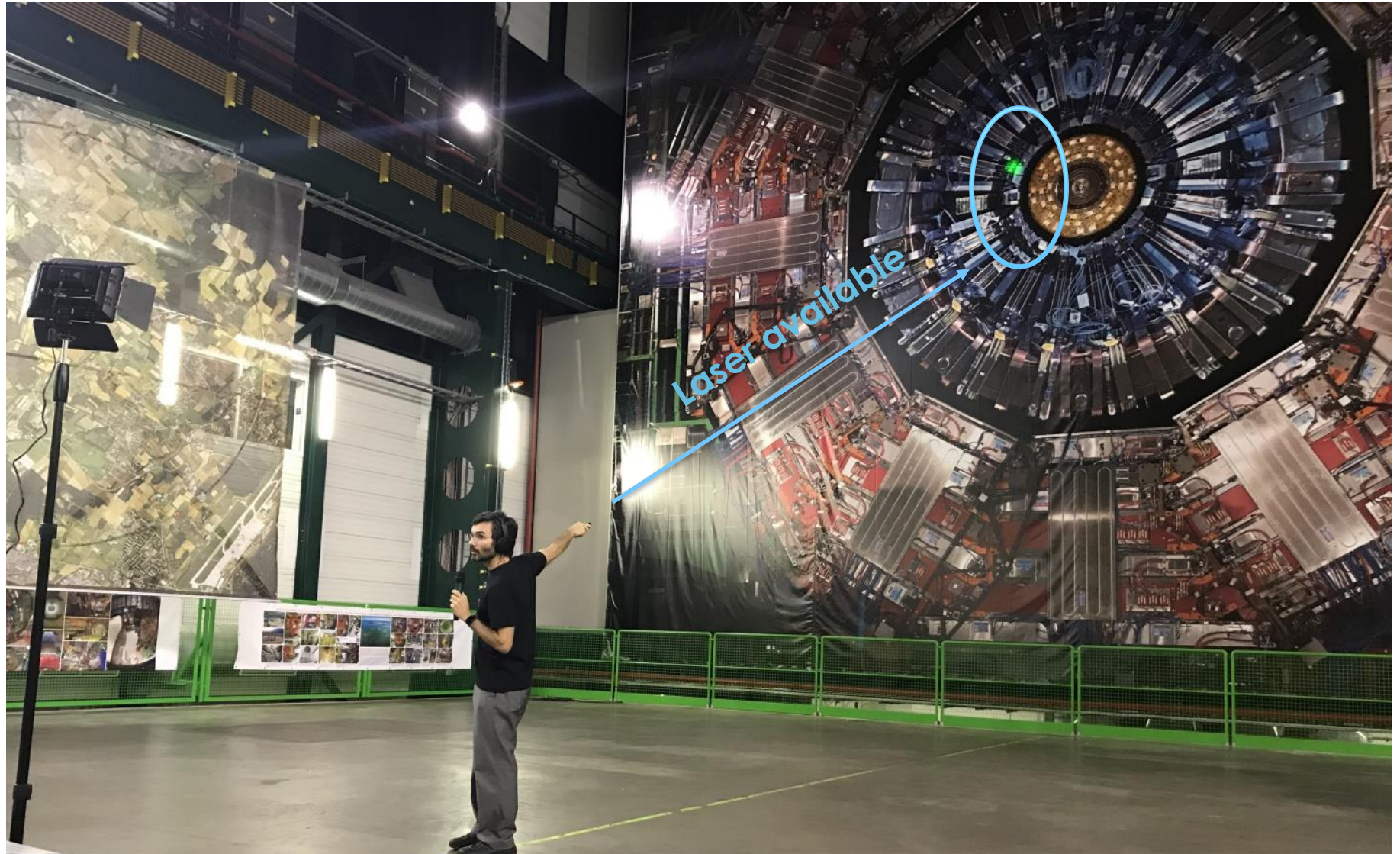
- ✓ Sees and hears the mobile guide and all connected sites



SURFACE GUIDE

- ✓ Starts the visit and introduces himself/herself and the other guide
- ✓ Encourages the audience to ask questions through the visit
- ✓ Explains where we are, what is LHC and CMS

SURFACE GUIDE



- ✓ If at the CMS surface hall, one can refer to the real size poster of CMS to explain more details about the detector

SURFACE GUIDE

- ✓ Passes the voice over to the mobile guide when he/she connects from the control room
- ✓ Be ready to “continue” the visit when the mobile guide loses the internet connection

MOBILE GUIDE

“On the go” guide

NECESSARY ACCESS

- ✓ USC is a minimum
- ✓ UXC - if the tour goes through to the UXC.

The corresponding Impact workpermit will be organised by the Virtual Visits technical team.

Don't forget to bring this equipment with you

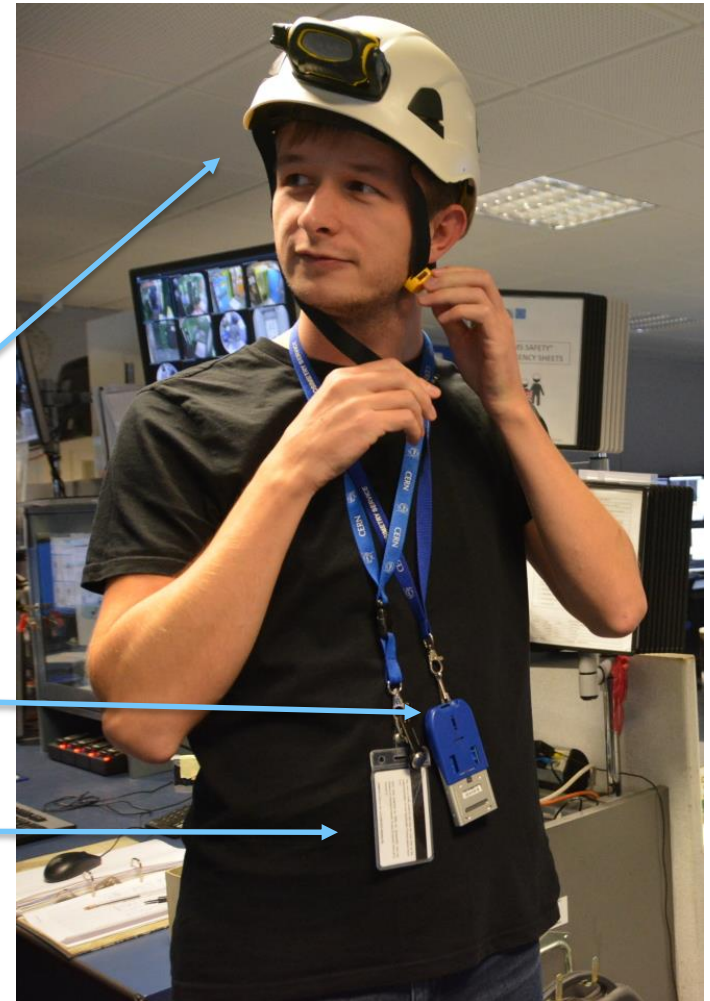
Helmet with a lamp

Personal dosimeter

CERN ID card

+ Safety shoes

NECESSARY EQUIPMENT



MOBILE GUIDE

“On the go” guide



Technical support

CMS mobile equipment



Mobile guide together with the surface guide **cooperatively guide the visitors through different facilities.** They are able to see and hear each other at all times.

MOBILE GUIDE



Internet will be lost in the elevator

MOBILE GUIDE

Internet will be re-established in the service cavern



Q&A



VERY ROUGH SCRIPT

<http://cern.ch/go/hc7s>

E-mail us if you have any questions: cms-virtual-visits@cern.ch



Please arrive **15 minutes before** the start of the visit.



Point 5 surface hall or Control Room?

The meeting place will be confirmed to you by an email.



CONTACT:

Marzena Lapka (Coordination):

+41 75 411 2346 (from CERN number 162346)

Zoltan Szillasi (Technical Support):

+41 75 411 5114 (from CERN number 165114)

Noemi Beni (Technical Support):

+ 41 75 411 1681 (from CERN number 161681)

cms-virtual-visits@cern.ch

THANK YOU!



