

Outline

- 1. Science as a public good
- 2. How to value a public good
- 3. Public perceptions about CERN elicited via social media
- 4. Ways forward



Motivation

- Justification to the public about utility of investments in scientific projects
- Citizens perceptions may not be accurate with respect to public utility of research
- Public scrutiny about results
- Cost-Benefit Analyis criteria





Public Good

Kenneth Arrow (1962) discussed properties of knowledge that make it a public good: it is not depleted when shared, and once it is made public others cannot easily be excluded from its use.

- <u>Public good</u>: a commodity or service that is provided without profit to all members of a society, either by the government or by a private individual or organization.
- A global public good: A public good beyond borders...open science!

Total Economic Value of Science (TEV)

TEV= Use Value+ Non-Use Value

• Use value = patents, licences, cultural visits,

• Non-Use Value = Option value + Bequest value + Existence Value

Non-Use Values

- Option value = A resource or service is of no use today, but maybe extremely valuable in the future....
- Bequest value = To transmit knowledge and cultural heritage to future generations...
- Existence value = Willingness to pay to preserve a resource or service that exists (blue whales...), but you may never enjoy it (not today nor tomorrow)...

Total Economic Value (TEV)

• TEV (all values) complex and somewhat unknown in the short term

• TEV can also be difficult to compute in the long term: **risk and uncertainty**

Scenario analysis

• Time Preferences



How to value public goods?

- Issue at hand: No market prices
- Citizens valuations: how much are you willing to pay for this type of research?
- Referenda type of questions: public choice aspect
- Information is crucial: Stakeholder participation and perceptions

How to value public goods?

• **Direct approach**: ask citizens about their preferences (stated preference techniques)

• **Indirect approach**: obtain market information able to provide insights about how much we value science.

Direct Approach

Stated Preference Techniques: Contingent Valuation, Choice Experiments, etc...

- Different potential biases may arise
 - Hypothetical bias
 - Interviewer bias
 - Social desiderability bias....
 - Order bias
 - Multiple issues related to the bid design: anchoring, "gamming", ...
 - Bad survey design....



Economics and Big Data Sources

- Einav and Levin (*Science*, 2014) describe how economic research has evolved in the area of big data and new private datasets.
 - A significant amount of questions can be addressed now
- New large and almost universal datasets are emerging, being complementary to administrative and public data sources.



An approximation with Big Social Data

- Social media can be extremely useful to value global public goods
 - Social Media Data sources: Unsolicited opinions about current topics
 - Social Media Open Data: Twitter, Facebook, Youtube...

Issues with social media

- Atentification of users
- Data cleaning requirements
- Boots...
- Selection bias of users-not perfer representation of the overall population





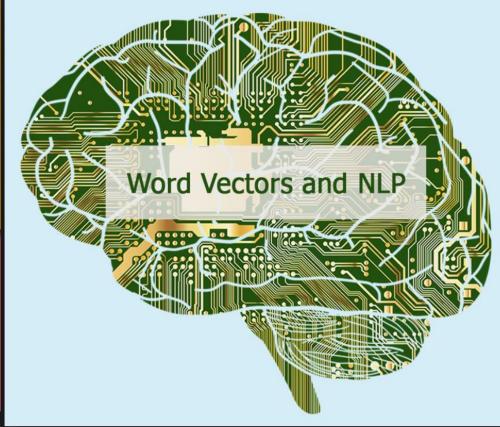
Example

- Data collected from Twitter API (English account)
- Spanish and English speaking users
- Data downloaded for the first two weeks of June 2019
 - @CERN
 - @AtlasExperiment
 - @LHC News, @CERN-LHC Live
 - @ALICE Experiment
 - @CMS Experiment

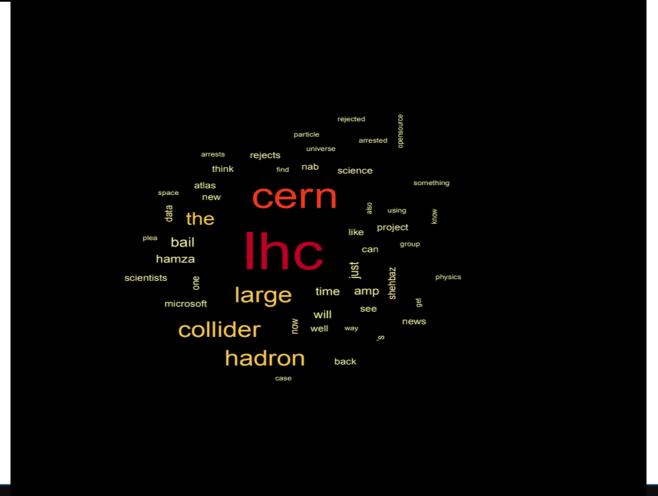


Methods: Sentiment Analysis

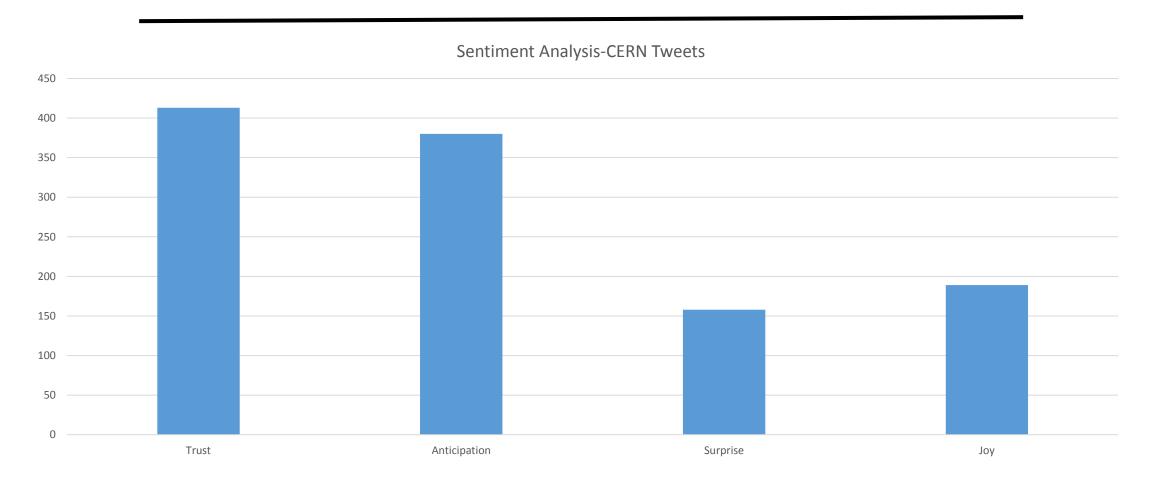




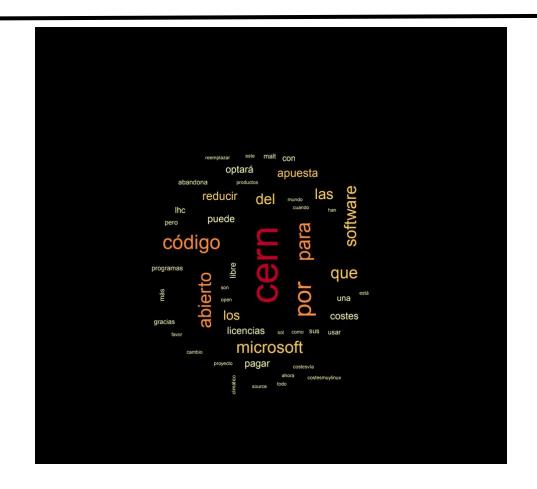
Tweets in English: Word Cloud



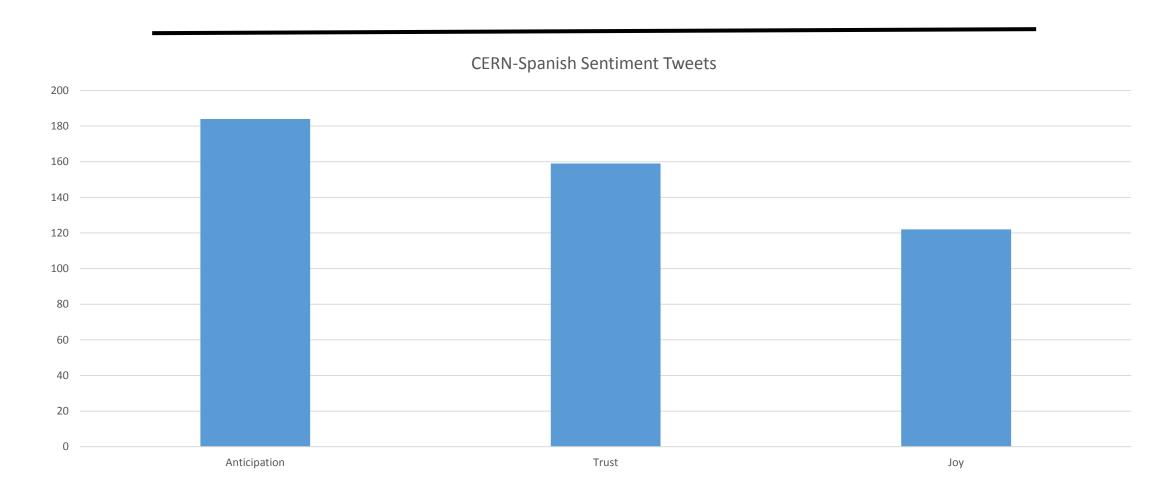
Tweets in English (first weeks of June 2019)



Tweets in Spanish: Word Cloud



Tweets in Spanish



What is the level of happiness?

- The Hedonometer tool: instrument created to measure the overall level of happiness or unhappiness in a particular corpus.
- 10,000 most frequently used word were collected from different sources: Google books, New York Times articles, Twitter messages....
- Mlab: Multiple languages with M-Turk input
- Each word received an evaluation from 1(sad)-9 (happy).



Algorithm for Hedonometer

- We use a simple, fast method for measuring the happiness of texts that hinges on two key components:
 - 1. human evaluations of the happiness of a set of individual words
 - 2. naive algorithm for scaling up from individual words to texts For the algorithm, we first use a pattern-matching script to extract the frequency of individual words in a given text T. We then compute the weighted average level of happiness for the text as

$$h_{avg}(T) = \frac{\sum_{i=1}^{N} h_{avg}(w_i) f_i}{\sum_{i=1}^{N} f_i} = \sum_{i=1}^{N} h_{avg}(w_i) p_i$$

Where:

 f_i : frequency of the ith word w_i for which we have an estimate of average happiness, h_{avg} (wi), and $p_i = f_i / \sum_{j=1}^N f_j$ is the corresponding normalized frequency



Evaluations

 For the evaluations, we asked users on Mechanical Turk to rate how a given word made them feel on a nine point integer scale. E.g.:

```
h_{avg} (laughter) = 8.50,

h_{avg} (food) = 7,44

h_{avg} (reunion) = 6,96

h_{avg} (truck) = 5,48

h_{avg} (hate) = 2,34

h_{avg} (funeral) = 2,10

h_{avg} (terrorist) = 1,30
```

As this small sample indicates, we find the evaluations are sensible with neutral words averaging around 5

Hedonometer Results

- How happy are you from 1 (unhappy) to 9 (very happy)?
- Tweets in Spanish: h(ave)=5.545564
- Tweets in English: h(ave)=5.353653

Ways forward

- Big social media will play a major role analyzing citizens preferences
 - On real time analysis
 - Global dimension
- Interesting heterogeneity in preferences may justify different interventions
 - Targeted educational programs
 - And optimally favor science communication and citizen engagement



In summary....

- Valuation of the public perceptions is a very relevant topic for supporting RI investment
 - Multiple types of values and potential users
- Future venues may contemplate additional criteria as well: multicriteria analysis....

