

ALICE Data Quality Monitoring Introduction to shifter's operations Part 3

D. De Gruttola for the DQM core CERN, 06th May 2018



Introduction to DQM shifter's operations

- Reporting and the ALICE logbook -

Reporting detectors problems Reporting framework/AMORE problems Log entries and End-Of-Shift report Runs @ ALICE logbook DQM information How to retrieve and archive objects How to check Run Quality Flag per detector

Reporting detector's problems



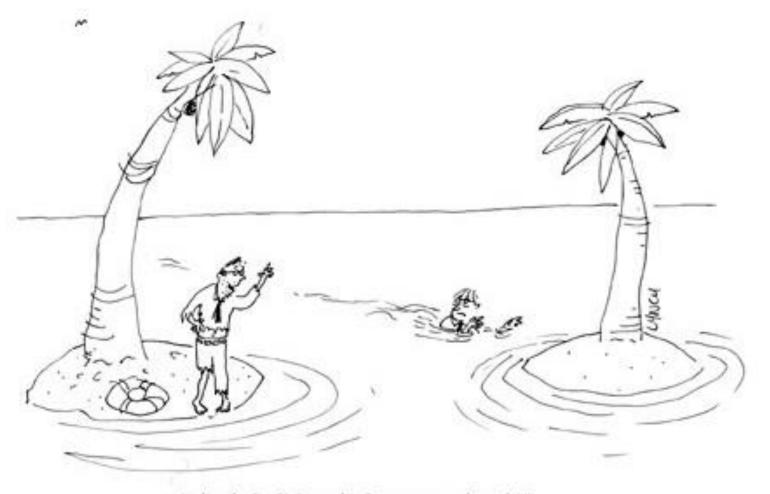
- What is a "detector problem"?
 - A yellow/red/purple quality flag
 - Most of the plots have lines to mark limits for expected values
 - Some plots have warning/alarm boxes that tell you so ...
 - Anything that is referred to as so in the detector's Twiki

- What to do?
 - Check first the instructions in the Twiki

... (continue in next slide) ...







"Thank God! Somebody to network with!"

Do not be afraid of interacting with the other shifters!!!

ALICE

Reporting detector problems



• Discuss with him if to report to the **detector on-call/experts** (unless differently specified in the twiki instructions)



"I still say we pull it and deal with the consequences of its being a false alarm when they come."

Reporting detector's problems



• What to do?

- Check first the instructions in the Twiki
- Report Immediately to the shift leader
- Discuss with him if to report to the detector on-call/experts (unless differently specified)
- Mention the problem in a dedicated logbook entry if not quickly solved
- If a problem appears in a specific run, add a logbook entry as a comment on it (do not wait the EOS!), <u>except agent crashes</u>
- do not make separate entries for agent crashes: add the info in the EOS report and <u>attach logs (select the interested subsystems when posting the EOS report)</u>
- Mention it in your EOS report

Please be accurate in your reports!

Reporting framework/AMORE problems

ALTCE

- Report problems of the DQM framework
 - call the DQM on-call when problems that prevent normal online operations occur
 - if there was an agent crash report it in the EOS, attaching logs to the entry and selecting the interested subsystem (do not send emails to the detector DQM experts for crashes)
 - send an email to DAQ mailing list (alice-datesupport@cern.ch) only if the troubleshooting section of the Twiki suggests to do so for typical errors!

Please try to provide useful logs and error traces to allow people to debug! Please specify the run conditions when the problem occurred!

DQM core for support: alice-dqm-support@cern.ch

Policy for reporting – main recommendations

- Problems that affect one specific run should be mentioned in a comment attached to the run entry in the logbook
- Select DQM/QA when posting the EOS report
- Select the subsystems interested by an agent crash when posting the EOS report
- Attach to the EOS report the logs of the agent's crashes, do not send emails (anymore)
- Write a separate EOS report for Offline and DQM (will be automatically sent to different responsible mailing lists)

Log entries and End-Of-Shift report



Add your EOS report as Log Entry

Make sure you have writing permissions on the logbook before coming to the shift!

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Ξ	14/01/2015 17:53:16		PROCESS	GENERAL	208766		æ	EOR report by E	Run stopped by ECS for the follo	wing reason: 🗳			
	14/01/2015 17:50:48		PROCESS	GENERAL	208765		Ô	EOR report by E	Run stopped by ECS for the follo	wing reason: 😐			
	14/01/2015 17:49:03		PROCESS	GENERAL	208764		æ	EOR report by E	Run stopped by ECS for the follo	wing reason: 🚥			
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Log entries and End-Of-Shift report



Specify Type: EOS

Specify Subsystems: DQM/QA (+ subsystems in case of agent crashes)

	/						Add Log Entry	
Source: (*)	Francesca Pellini							
Class: (*)	HUMAN							
Type: (*)	DQN QA .							
Subsystems:	ACORDE	ADA	BCM	BPTX	CPV	CTP	DAQ	DAQ_TEST
		DQM/QA	EMCal	FMD	Gas	General		HMPID
	LHC Interface	Magnets	MUON_TRG		C Offline	On Call Intervention		D PMD
	Run Coordination		SDD	SPD	SSD		Technical Coordination	TOF
	TPC		Trigger	✓ vo		_	_	
Open Ticket:	-	_		_	_			
	0							
Title: (*)	DQM EOS report - da	v 15/05/2011*						
Log Entry: (*)	(<u></u>	,,,						
	aldaqacr09 mach	ine restor	ed					
			V beam: 15	1654 (bad r	un, nois	sy SPD chip), 1516	55, 151660, 151661,	151662, 151663,151664,151665
	TECHNICAL RUNS:	none						
	Training: John	Doe arrive	d at 8.00	and left at	16.00 1	for the training		
	1. Detectors							A
								Y
Files:			Attach a	now filo				Selected files
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	Filename:		Sfoglia					
	Title:							
						Attach file		
	The fields marked with (*) are mandatory.						
	🗸 Submit 🛛 🛛	Cancel						

Log entries and End-Of-Shift report



Be detailed!

- Report about trainees
- Report runs (physics + technical)
- Always specify run numbers when reporting problems for the detectors
- Always specify run numbers and run type when reporting crashes of agents
- Report new items
- Report former items -> specify if issues are still open or solved!
 Follow the template here:
- https://twiki.cern.ch/twiki/bin/viewauth/ALICE/DQM_EOS_Template

DQM EOS report - day 15/05/2011*	
aldagacr09 machine restored	
PHYSICS RUNS with pp@7 TeV beam: 151654 (bad run, noisy SPD chip), 151655, 151660, 151661, 151662, 151663,151664,151665 TECHNICAL RUNS: none	
Training: John Doe arrived at 8.00 and left at 16.00 for the training	
1. Detectors	A
	1
Attach a new file Selected files	
Filename: Sfoglia Title:	
The fields marked with (*), re mandatory.	
	aldaqaor09 machine restored PHYSICS RUNS with pp87 TeV beam: 151654 (bad run, noisy SPD chip), 151655, 151660, 151661, 151662, 151663,151664,151665 Tracining: John Doe arrived at 8.00 and left at 16.00 for the training 1. Detectors ======

Submit entry and remember to confirm also the preview!

Runs @ ALICE logbook



Go to the **Runs > Statistics** page

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	114	165735	PHYSICS	1 m 😗	1 414	757	30/10/2011 14:16:24	4 30/10/2011 14:17:46	11 😯	17.24	LHC11f	Yes	PHYSICS_1	131 😗	9.23	Α	<i>i i</i>
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Retrieving run information



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General	Can access from here:
Run #: 165699 Period: LHC11f Partition: PHYSICS_1 Readout Detectors: ACORDE EMCal HLT PHOS SDD SPD SSD T0 TRIGGER V0	 Run statistics Run conditions # of LDCs: 67 # of GDCs: 50 EOR Reason: Oper ECS Success: Yes DAQ Success: Yes DQM information Quality flag per detector per run

Retrieving run statistics



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CTP End Time: 30/10/2011 08:39:31		1	12 011	5.34	6 086	2.70	
DAQ End Time: 30/10/2011 08:40:19		2	248 939	110.59	145 471	64.63	
ECS End Time: 30/10/2011 08:40:24							
Duration: 00:37:31 Pause Duration: 00:00:00							
Data Taking - Event Building	Data Takir	ng - Reco	rding				
Total Events: 264 580	0 11	Total Data	(MB): 91 233				

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ALICE DQM operations

Retrieving trigger information



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	5	CVBAND-E-NOPF-ALLNOTRD	1	0	0	17 677	0	0	0	0	0	8.0	0	0	0	0	
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DQM Info



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ALICE Electronic Logbook +	
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È ci V00 Expand all Collapse all	
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Go to the **DQMInfo > DQM agents** tab

Select the desired detector and agent

Look at the summary image from the overview tab

	Run Details - 165699 (30/10/2011 08:01:20 - 30/10/2011 08:40:24)
Tree ACO DAQ EMC PHS SDD SDD SSD SSD SSD TooQAshifter TOOQAshifter TRI Y00 Expand all Collapse all	(30/10/2011 08:01:20 - 30/10/2011 08:40:24)
Expand all Collapse all amoreAgent -a TO	OQAshifter lefault parameters : 15 15

Check Run quality flag per detector



Go to the **DQMInfo > Run quality** tab

Check if the detector experts have set the quality flags for the runs taken before 24h ago \rightarrow If not, send them an email!

	Run Details - 165699 (30/10/2011 08:01:20 - 30/10/2011 08:40:24) Actions Actions OQM Info Migntion & Offline Logs
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Run Browsing Quick Acces	Actions NOUL 1
165699	Print tab
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Data Taking	Per Detector
Good run	ACORDE: Good run EMCal: Bad run
	PHOS: Good run SDD: No report SPD: Good run SSD: Bad run
	T0: Good run V0: Good run
Manage Run Quality Flags	
	y Flag: 💿 Data Taking 🕜 Per Detector
X	
Run Quality (*)	Log Entry (*) ⁽¹⁾
Select *	
	The fields marked with (*) are mandatory.
I Submit	(1) - mandatory field only if Quality is set to 'Bad run'

Retrieve old runs / apply filters



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il i l) #8	165740	PHYSICS	10 m 😝	61 760	74 673	30/10/2011 14:43:42	30/10/2011 14:53:32	11 😯	104.68	LHC11f	Yes	PHYSICS_1	131 🔒	126.56	Α	60 d		
6 6 6 6) #	165738	PHYSICS	1 m 😝	1 494	889	30/10/2011 14:26:37	30/10/2011 14:28:00	11 😯	18.00	LHC11f	Yes	PHYSICS_1	131 🔒	10.71	Α	60 d		
6 6 6 6) #8	165737	PHYSICS	1 m 🚯	655	5	30/10/2011 14:20:45	30/10/2011 14:22:02	11 😯	8.51	LHC11f	Yes	PHYSICS_1	131 📵	0.06	Α	é é		
6 6) #	165735	PHYSICS	1 m 🚯	1 414	757	30/10/2011 14:16:24	30/10/2011 14:17:46	11 😯	17.24	LHC11f	Yes	PHYSICS_1	131 🔒	9.23	А	60 d		
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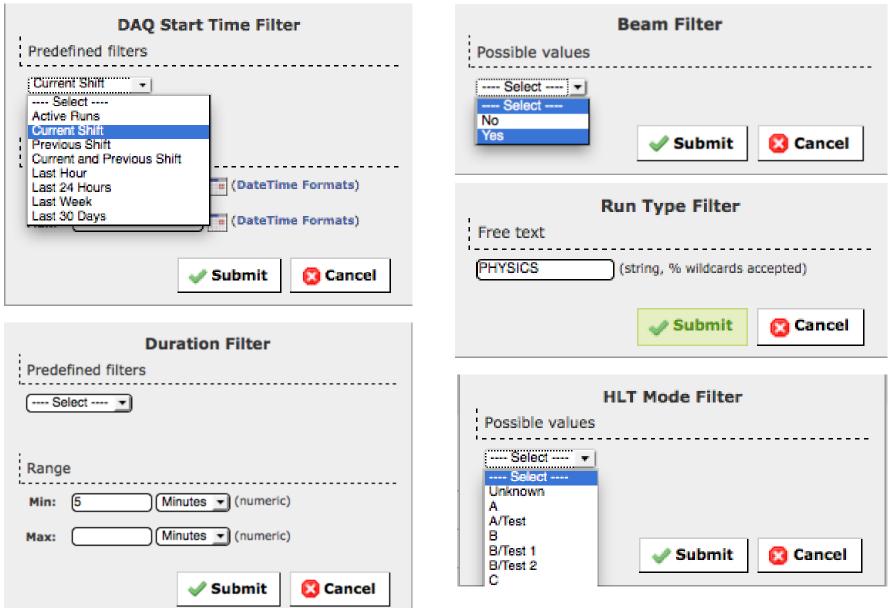
Retrieve old runs / apply filters



Pa	Page Browsing Runs filters							ess	Actions											
1-32 0	1-32 of 32 (Page 1 of 1) DAQ Start Time: Last Week & O Run Type: PHYSICS & O							• •	🔒 Exp	ort 🥜 Fields										
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á 💫	JH.	16574	Free te					2011 16:	19:15	30/10/2011 16:20:42	13 😶	21.97	LHC11f	Yes	PHYSICS_1	160 📵	13.30	с	a a	
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20	<i>31</i> 8	165742	PHYSICS	1 m 0	1 904	1 401	30/10	0/2011 15:	21:34	30/10/2011 15:22:55	12 0	23.51	LHC11f	Yes	PHYSICS_1	155 📵	17.30	с	á 20	
á 2	<i>3</i> 18	165741	PHYSICS	11 m 🖯	70 106	84 535	30/10	0/2011 15:	04:22	30/10/2011 15:15:27	13 0	105.42	LHC11f	Yes	PHYSICS_1	160 📵	127.12	с	20	
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Example of most common filters







Introduction to DQM shifter's operations

- Additional information -

Event Species Technical Runs How to train new shifters How to update the blackboard

Technical runs



- Dedicated Twiki page (and Twiki page of each single system) https://twiki.cern.ch/twiki/bin/viewauth/ALICE/TechnicalRuns
- From the DAQ point of view a technical run is the same as a physics run.
- From the **trigger** point of view, the trigger in a technical run is simulated, it does not come from "real" physics events.
- During technical runs the **status** of a detector can be either BEAM_TUNING or READY (check the DCS monitoring).
- The DQM shifter should check in the Twiki:
 - which detectors have to be monitored
 - under which event specie summary image appears in the logbook.

Technical runs – Twiki page



https://twiki.cern.ch/twiki/bin/view/ALICE/TechnicalRuns

TECHNICAL RUNS

What is a technical run? Differences from a PHYSICS run

From the DAQ point of view a technical run is the same as a physics run. From the trigger point of view, the trigger in a technical run is simulated, it does not come from "real" physics events.

During technical runs the status of a detector can be either BEAM_TUNING or READY, depending from the detector. The shifter can check the status of the detectors from the DCS big screen in ACR or the DCS monitoring web page (also linked to from the ALICE Run Coordination web page) here:

http://alicedcs.web.cern.ch/AliceDCS/monitoring/main.aspx

Each detector specifies therefore what should be monitored during technical runs and what should be expected from the plots, taking into account the status of the detector itself. The DQM shifter should check in the following session which detectors have to be monitored and under which event specie the overview of the plots should appear in the ALICE logbook.

What to monitor during technical runs

The detectors that asked to be monitored during technical runs and for which instructions are present are the following:

Detector	Monitor?
ACORDE	no
DAQ	yes
EMCAL	no
FMD	yes
HMPID	yes

Modify Twiki blackboard



Edit

Attach PDF

https://twiki.cern.ch/twiki/bin/viewauth/ALICE/DQMBlackboard

- 1. Access the page
- 2. Edit it!
- 3. Scroll down in the editor until you find the blackboard section
- Add your changes (send an email to <u>daniele.de.gruttola@cern.ch</u> or <u>elisa.meninno@cern.ch</u>)
- 5. Save!

TWiki > ALICE Web > AliceDQM > DQMBlackboard (10-May-2012, NicolasArbor)

DQM Blackboard - Temporary issues and instructions

The following information is shifter experience and might change. Please check the actuality from time to time.

2012 data taking

10/05/2012 EMCAL plots

Plots "Link between TRU/STU", "L1 Gamma patch position" and "L1 Jet patch position" are empty due to L1 firmware update after technical stop. Ignore these 3 plots for the moment (until this message is still here :-))

20/3/2012: TRIGGER monitoring for PHYSICS_2 partition by F.B.

If global runs (either technical or physics) use partition PHYSICS_2, the trigger plots have to be inspected from the logbook, not from the TRI GUI as it works on PHYSICS_1 only. The monitoring for trigger in PHYSICS_2 partition from the GUI will be soon implemented. Meanwhile, please use the summary image in the logbook.

13/3/2012: SDDQAshifter Agent crash

The SDD agent crashes because of a memory problem. This is a well known problem, it will be fixed in the next AliRoot release.

28/02/2012: HLT DQM plots

Sometimes when amoreGui 2 first opens or the histograms are manually refreshed the DQM plots for the TRD pop up with the wrong draw option. If one or all of the top three histograms for the TRD are only in black and white, right click in the plot area of each histogram so that the window "TH2D::<histoName>" appars. Go down to "SetDrawOption" and release the mouse button. In the TH2D::SetDrawOption box that opens, input "colz" in the blank space. This will set the histogram to have the preferred colored display.

How to train new shifters



• Check out trainers roadmap on the Twiki

https://twiki.cern.ch/twiki/bin/view/AliceEVE/DQMTraining

- The trainees will follow you during your shift
- Explain them the basic operations and troubleshooting
- Make sure that they read the Twiki



Questions?



Thank you for your attention... See you in ARC!



backup

Retrieve and archive monitoring objects



Go to the **DQMInfo > DQM agents** tab

Select the desired detector and agent

Look at Temporarily archived Mos by filtering for the name of the histogram

Tree	MO Name	Size (KB)	Update Time	So Image	(S) Object
DAQ EMC PHS SDD SPD SSD TOO TOOQAshifter	Calib/fnBCID	985.7	30/10/2011 08:40:11		Yes
TRI VOO nd all Collapse all	Calib/fhBeam	59.4	30/10/2011 08:40:11		Yes



Retrieve and archive monitoring objects



30

nd all Collapse all	Overview Permanently Archived MOs (0) Temporarily Archived MOs (36) Dermanently the desired objective							
ACO DAQ	SS MO Name	Size (KB)	S Update Time	🚳 Image	So Obje			
EMC PHS SDD SSD SSD T00 QAshifter	LowMultiplicity	985.7	30/10/2011 08:40:11					
TRI VOO nd all Collapse all	LowMultiplicity/fhBeam	59.4	30/10/2011 08:40:11		Yes			
	LowMultiplicity/fhCFDeff	1.2	30/10/2011 08:40:11	00 diano	Yes			
Agents Run Quality	nfo - agent 'TOOQAshifter'							
ACO DAQ EMC PHS SDD SPD SSD	MO Name: LowMultiplicity/fhBeam Size (KB): 59.4 KB Update Time: 30/10/2011 08:40:11 Description: No description at liable Download AMORE file The AMORE file can be downloaded from the Permanently Archived Mos tab							
SSD T00								

Event species

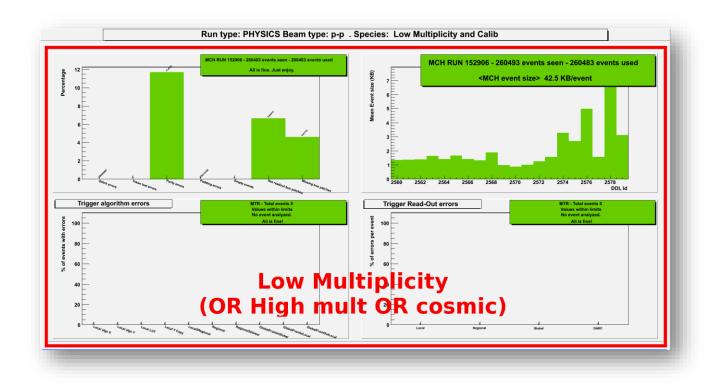


- The shifter will inspect plots for the "default" event species, which is computed online for each event taking into account
 - Run type (calibration, physics, ...)
 - event type (calibration or physics)
 - Beam type (pp, PbPb, cosmics,...)
- Unless specified in the detector's Twiki, you have to use the "default" species when refreshing manually the plots
- The four possible event species are:
 - **Calibration**: calibration events
 - **Cosmic**: filled during cosmic runs
 - LowMultiplicity: currently filled in p-p runs
 - **HighMultiplicity**: currently filled in PbPb runs
- Only plots for the currently filled species are saved in the Logbook summary image

Event specie in the logbook summary image



If filling only one event species at the time



Notice that computed event species name appears in the summary image's header

Event specie in the logbook summary image



If filling only two event species at the time

