

Subject: Shift summary -- 6/27/18
From: Mark Sosebee <sosebee@uta.edu>
Date: 07/10/2018 06:11 PM
To: Mark Sosebee <sosebee@uta.edu>

Shift notes from the past week:

=====

ADCoS/CRC reports from the ADC Weekly and ADCoS meetings:
No meetings this week (ATLAS software and computing week at DESY).

General news / issues during the week:

6/20: Expired ddm certificate affected all transfers ("The certificate has expired: Credential with subject: /DC=ch/DC=cern/OU=Organic Units/OU=Users/CN=ddmadmin/CN=531497/CN=Robot: ATLAS DataManagement/CN=83404061/CN=4225899084 has expired"). Fixed by ddm ops as of 6/21. eLog 65871.

6/25: ADC Technical Coordination Board:
No meeting this week (ATLAS software and computing week at DESY).

6/26: ADC Weekly meeting:
No meeting this week (ATLAS software and computing week at DESY).

MC / Group Production / Reprocessing summaries from the ADC Weekly meeting:

=====

Quiet week for the US cloud - no new issues reported by shifters.

Follow-ups from earlier reports:

- (i) 6/18: SWT2_CPB - file transfer errors ("Communication error on send").
https://ggus.eu/?mode=ticket_info&ticket_id=135714 in progress, eLog 65854.
Update 6/25: Three separate issues in this ticket: (i) high load on several storage servers; (ii) bad hard drive in a RAID array caused a storage server to crash, and (iii) brief network outage. All resolved - ggus 135714 was closed - eLog 65923.
- (ii) 6/18: NET2 - file transfer errors ("Communication error on send...Connection closed").
https://ggus.eu/?mode=ticket_info&ticket_id=135715 in progress, eLog 65855.