



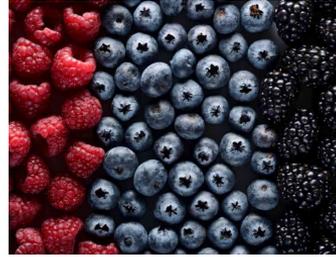
# Email security auditing and alert triage with Zeek

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Bro Workshop Europe 2019

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# Who is this guy!?



Security Engineer

‘The rules guy’ - Challenge accepted

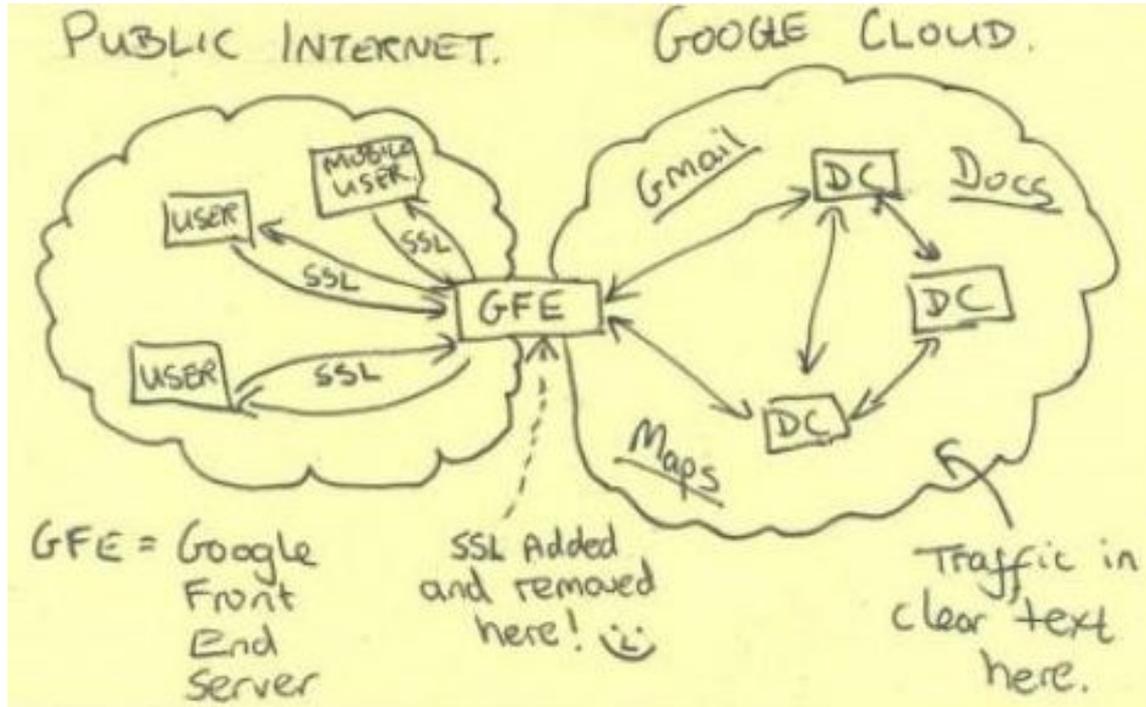


## Motivation / Background

- Zeek data -> Passive Audit first thing
- Contactor didnt turn on STARTTLS when installing server.  
He probably didn't even know how, it's complicated...
- I blame Vendor, for its bad defaults for all SMTP over plain text!
- Year long threat hunt. Information being sent over unencrypted channels.
- The 'No email encryption' issue is a two party problem.  
One side can have the best config in the world but fail to secure their data.



# Motivation / Background





# Overview

- STARTTLS, a brief overview, a battle
- The hunt, the results.
- Unique attacks over email. Just use CC!
- Challenges doing alert triage on these attacks.



## STARTTLS, a brief overview, a battle

Opportunistic TLS (Transport Layer Security) refers to a way to upgrade a plain text connection to an encrypted (TLS or SSL) connection instead of using a separate port for encrypted communication.

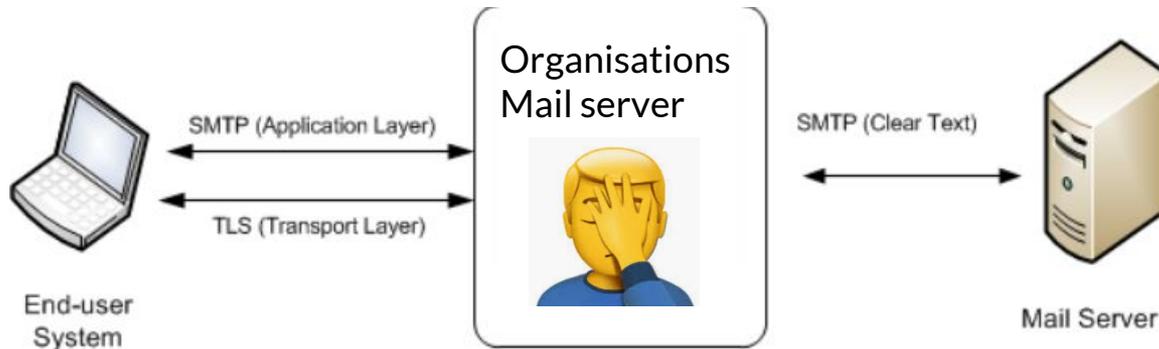
It is primarily intended as a countermeasure to passive monitoring.

```
220 mx.zohomail.com SMTP Server
EHLO APM11
250-mx.zohomail.com Hello APM11
250-STARTTLS
250 SIZE 53477376
STARTTLS
220 Ready to start TLS.
....p...l..[.hnqw...C.
.8
.....v....T.c
.....
.2.8.....+.
smtp.zoho.com.
.....Y...U.....
...&...>hH2.T.d..I.;.N|..y!..
.....
```

# STARTTLS, a brief overview, a battle

Off, Preferred or Enforced encryption options.

Once its gone to the internet, it's in the clear sadly! For 'everyone' to see





# Good

ts	time	1400168396.898137
uid	string	Cso2UBv2cpQrcbq2
id.orig_h	addr	192.168.4.149
id.orig_p	port	54170
id.resp_h	addr	74.125.142.26
id.resp_p	port	25
trans_depth	count	1
helo	string	openssl.client.net
mailfrom	string	-
rcptto	set[string]	-
date	string	-
from	string	-
to	set[string]	-
cc	set[string]	-
reply_to	string	-
msg_id	string	-
in_reply_to	string	-
subject	string	-
x_originating_ip	addr	-
first_received	string	-
second_received	string	-
last_reply	string	220 2.0.0 Ready to start TLS
path	vector[addr]	74.125.142.26,192.168.4.149
user_agent	string	-
tls	bool	T
fuids	vector[string]	(empty)
is_webmail	bool	F



# Bad

Field	Type	Value
ts	time	1254722768.219663
uid	string	CfpfJd2yA1vu6bcOB
id.orig_h	addr	10.10.1.4
id.orig_p	port	1470
id.resp_h	addr	74.53.140.153
id.resp_p	port	25
trans_depth	count	1
helo	string	GP
mailfrom	string	gurpartap@patriots.in
rcptto	set[string]	raj_deol2002in@yahoo.co.in
date	string	Mon, 5 Oct 2009 11:36:07 +0530
from	string	"Gurpartap Singh" <gurpartap@patriots.in>
to	set[string]	<raj_deol2002in@yahoo.co.in>
cc	set[string]	-
reply_to	string	-
msg_id	string	<000301ca4581\$ef9e57f0\$cedb07d0\$@in>
in_reply_to	string	-
subject	string	SMTP
x_originating_ip	addr	-
first_received	string	-
second_received	string	-
last_reply	string	250 OK id=1Mugho-0003Dg-Un
path	vector[addr]	74.53.140.153,10.10.1.4
user_agent	string	Microsoft Office Outlook 12.0
tls	bool	F
fuids	vector[string]	Fel9gs4OtNEV6gUJZ5,Ft4M3f2yMvLlImwtbq9,FL9Y0d45O14LpS6fmh
is_webmail	bool	F



# Ironport logs

Here is an example of a successful TLS connection from the remote host (reception):

```
Tue Apr 17 00:57:53 2018 Info: New SMTP ICID 590125205 interface Data 1 (192.168.1.1) address 100.0.0.1 reverse dns host mail
Tue Apr 17 00:57:53 2018 Info: ICID 590125205 ACCEPT SG SUSPECTLIST match sbrs[-1.4:2.0] SBRS -1.1
Tue Apr 17 00:57:54 2018 Info: ICID 590125205 TLS success protocol TLSv1 cipher DHE-RSA-AES256-SHA
Tue Apr 17 00:57:55 2018 Info: Start MID 179701980 ICID 590125205
```

Here is an example of a successful TLS connection to the remote host (delivery):

```
Tue Apr 17 00:58:02 2018 Info: New SMTP DCID 41014367 interface 192.168.1.1 address 100.0.0.1 port 25
Tue Apr 17 00:58:02 2018 Info: DCID 41014367 TLS success protocol TLSv1.2 cipher ECDHE-RSA-AES256-GCM-SHA384
Tue Apr 17 00:58:03 2018 Info: Delivery start DCID 41014367 MID 179701982 to RID [0]
```

Comprehensive Setup Guide for TLS on ESA. Have fun reading all 10 pages!

<https://www.cisco.com/c/en/us/support/docs/security/email-security-appliance/118844-technote-esa-00.html>



## The hunt starts

- Hunting in Bro/Zeek data is fun!
- Loads of early wins, and confused faces! “Surely...”
- Securing the Aramco family first
- High value communication next
- Waiting for the obscure to pop onto the dashboard afterwards.

# How to hunt

- I started with a Snort rule.  
Correlating all these alerts with SMTP.log. Bad idea. 
- Made a Zeek script that enriched the logs with our data classification.
- Splunk dashboard. Top unencrypted domains by classification. Bingo!

```
event smtp_data(c: connection, is_orig: bool, data: string)
{
    if (data = "This email has been classified as Company Confidential by"):
        Confidential = "Y"
}
```

# Double check

- I like checktls.com
- Some guys reaction:  
Block checktls.  
There are other options...

TestReceiver parameter entry

eMail Target:

Output Format:    (less/more output)

**FULL Version**

(scroll down for results)

See what else you can test: [How To](#).

**Test Results** (test took 1 sec, scroll up to re-run)

CheckTLS Confidence Factor for "btinternet.com": 0

MX Server	Pref	Answer	Connect	HELO	TLS	Cert	Secure	From
mx.bt.lon5.cpcloud.co.uk [65.20.0.49:25]	1	OK (74ms)	OK (84ms)	OK (74ms)	FAIL	FAIL	FAIL	OK (495ms)
Average		100%	100%	100%	0%	0%	0%	100%

Scan down DETAIL output below for info on errors and warnings.



## What I said!

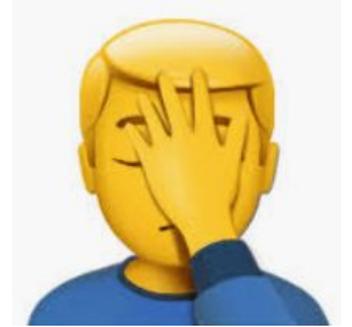
- Email first, failing that a phone call.  
... Our (classified as) sensitive data has been over the clear.  
Please see attached Zeek log proof! 😄
- Please fix, thanks, Barry
- Unofficial warning - could be breaking security policy/contract



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## What I found!

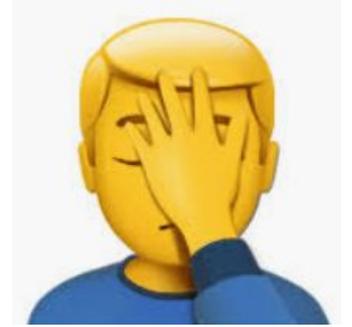
- Global HR Firm
- Outbound issue only. Hybrid O365 setup
- Clearswift **secure** email gateway was the issue!
- It did not support STARTTLS



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## What I found!

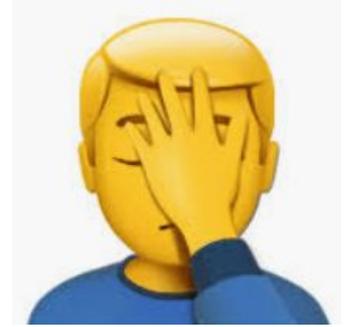
- Global Oil Firm
- Both directions in the clear, for everyone in the world
- Senior VP level emails in the clear



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## What I found!

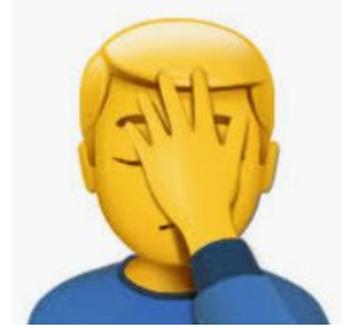
- ME Oil Firm
- Both directions in the clear, for everyone in the world
- Packet inspector prevented STARTTLS



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## What I found!

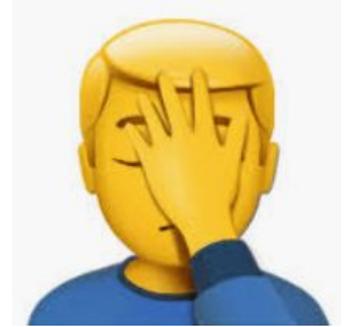
- Global HR Firm
- Both directions in the clear, for everyone in the world
- Having serious trouble keeping issue fixed



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## What I found!

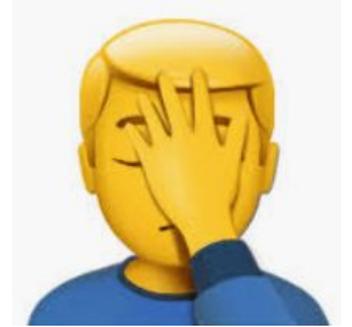
- Global HR Firm
- Both directions in the clear, for everyone in the world
- Passports, financial data in the clear 🤯
- Cold called the company, got COO. Took some convincing.



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## What I found!

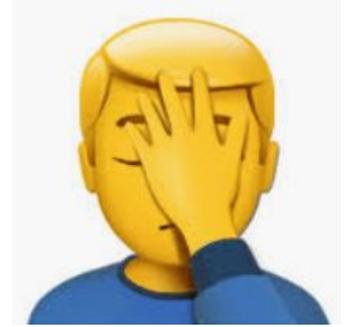
- Global Law Firm
- Both directions in the clear, for everyone in the world
- Password resets, etc in the clear. 🤯
- Most disappointing part was **they consult on Cyber-Security!**



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## What I found!

- European/Asian Industrial Firms
- Both directions in the clear, for everyone in the world
- Orders, Invoices, Shipping Details  
Schematics all gone out unencrypted





## What I got back!

- All positive reactions except for one. It was their 3rd party providers issue, they said. They they changed their mind quickly...
- Some changed and solved the issue instantly, others months. Afterwards we play email ping pong 
- Most of people don't care until I say 'confidential data' and proved proof! Zeek logs FTW



## Lessons learnt

- Outbound from company to Aramco family is much harder to find/fix than inbound.  
It's not possible to use something like checktls.com.
- Visibility and expertise is the main problem. All had no clue!
- Zeek data is invaluable. Ironport and Exchange logs are useless!



## Unique attacks over email. Just use CC!

- We have a serious attempted phishing incident via a vendor!
- "Hey Barry, I put that Nigerian guys email address into the data lake, I only get back your [expletive] bro logs." - My boss. 😄
- That's strange, where's the Ironport or Exchange logs??
- Turns out they don't exist for CC addresses! 😱
- Go ahead, test it for yourself!



## Challenges doing alert triage on these attacks.

- Doing alert triage is hard enough without log trusts issue like this!
- “Trust but verify”
- Cross verification of facts can provide some interesting insights
- Fancy things like automated data extraction is not possible in Ironport/exchange logs
- So there's no way to alert on a gmail suddenly in the CC.



## **Challenges doing alert triage on these attacks.**

- Vendors will continue to be breached and send us phishy emails.
- Bro logs give much more visibility, more than I initially realized before.

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Questions?