87th ACCU Meeting of March 2010
1. GS_SEM new structure
2. Consolidation Program
3. CERN regular shuttle services
4. CERN Hostel services
   a. Web booking,
   b. 2010 Work program,
   c. Virtual store
   d. Working room
   e. Televisions
5. Hertz Rental information
6. Cleaning service for radioactive areas
7. Standardization of electronic locks
8. Additional activities in GS_SEM
9. Mobility on CERN site (Car Sharing)
10. Restaurant No 1
New GS-SEM Organization

GL GS-SEM  M. Tiirakari
DGL I. Mardirossian
Assistant & Coordination Local Affairs: D. Lajust

Strategy and Civil Engineering
Project Management
GS-SEM-SCE
J.L. Denblyden
B. Gossuin
N. Lopez Hernandez
J. Osborne

Administrative Support
GS-SEM-ADM
C. Brodier GAO
C. Girard Accounting
J. Pajunen, M. Auerbach
Contract Management & Cost Control
A. Dagorne / J. Cachet Helpdesk

Design Office and Patrimony
GS-SEM-DOP
M. Poehler SL
Y. Robert DSL
N. Baddams
E. Crocci-Torti
A. Kosmicki
F. Villagrassa

HVAC and Electricity
GS-SEM-HE
C. Martel SL
P. Cruz DSL
D. Carpentier
J. J. Espuche
A.L. Favre
J.C. Frances
J. Wintzer

Construction works and Maintenance
GS-SEM-CWM
R. Morton SL
E. Perez-Duenas DSL
C. Biot
M. Lager
B. Lebegue
D. Parchet
S. Rew
D. Vernamonte

Logistic and Site Services
GS-SEM-LS
I. Mardirossian SL
T. Wegelius DSL
Current section
V. Marchal
Green Areas
Y. Chevret
M. Meylan

March 2010

ACCU Meeting - M. Tiirakari
1. IMPROVEMENT OF COST-EFFECTIVENESS

2. MAINTAINING THE VALUE OF THE INFRASTRUCTURE AND FACILITY PORTOFOLIO

3. SUPPORTING PRODUCTIVITY OF CORE BUSINESS AREA (ACCELERATORS and EXPERIMENTS)

4. IMPROVEMENT OF ENERGY EFFICIENCY AND ECOLOGICAL PERFORMANCE

5. IMPLEMENTATION OF INFORMATION (PURPOSE OF FACILITY USE, OCCUPANTS, FUNCTIONALITY, UTILIZATION)

6. BETTER SERVICE FOR CERN USERS
STRATEGY DEVELOPMENT & MASTER PLAN:

a) PROPERTY AND FACILITY STRATEGIES  
b) LOGISTIC AND COMMUTING STRATEGY  
c) SERVICE NETWORK PLAN  
d) ENERGY EFFICIENCY STRATEGY  
e) LAND USE PLAN  
f) ENVIRONMENTAL RISKS
Benefits (Some)?

1. SYSTEMATIC APPROACH
2. COST EFFICIENCY
3. INCREASED USER SATISFACTION
4. FUNDAMENTAL PREVENTIVE MAINTENANCE (KEEPS PROPERTIES’ VALUE AND DECREASES FAILURES)
5. HIGHER ENERGY EFFICIENCY
6. ABILITY TO CONSIDER NEEDS FOR FUTURE OPERATIONS
7. IMAGE AND PUBLICITY BENEFITS
8. VERIFICATION OF SECURITY ISSUES
9. SUSTAINABILITY / ENVIRONMENTAL VALUES
The **Strategy and Civil Engineering Project Management** Section is principally responsible for co-ordinating construction projects and major design studies, such as:

- Project Management of large scale civil engineering works on surface and underground (e.g. LHC, Linac 4, Building 42, POPS) in collaboration with external architects, consultants and contractors.
- ‘Master Planning’ for the surface facilities. This requires information gathering from all departments via the various existing committees (Site Committee, GTPE, SPOB etc) and with the aid of specialist external consultants prepare a long term strategy for the surface infrastructure. This Master Plan will also take account of ‘consolidation’ issues and requires a particularly close collaboration with PH.
- Studies of large future projects such as CLIC, ILC, LheC, SPL etc. This necessitates an international collaboration with other laboratories and across all fields within CERN.
- Feasibility studies for potential schemes for all departments of CERN (e.g. New Computer Centre).

Section members: M. Tiirakari; JL. Denblyden; B. Gossuin; L. Lopez-Hernandez; J. Osborne.
**Major Works Request for Surface Works**

**GTPE : Groupe de Travail sur le Partage de l’espace**

*First ‘filter’ of request*

**Design office**

**GS-SEM-SCE : Strategy & Civil Engineering Project Management**

*First analysis of request (feasibility, initial cost estimate, program etc.)*

**Directorate**

**SEM Helpdesk**

*Currenly 77777*

**Minor Works Request from any department for Surface or Underground works**

**GTPE : Groupe de Travail sur le Partage de l’espace**

*Consultation with department representatives*

**Site Committee Analysis**

**GS-SEM-CWM**

*Minor Works Section*

*Works execution*

**March 2010**

**GS-SEM-SEM Infrastructure Change Management Process**

**Information & Resource allocation**

**GTPE : Progress of the works to be reported at this meeting as and when requested**
New approach:

i. Service oriented;

ii. Based on Users’ and Departments’ needs;

iii. List of priorities established together through the SPOB, GTPE and Site Committees.
CERN regular shuttles

New timetable Circuit No 1

<table>
<thead>
<tr>
<th>1 - REGULAR SHUTTLE SERVICE MEYRIN - PREVESSIN - MEYRIN (except Saturdays, Sundays and public holidays)</th>
</tr>
</thead>
</table>

**CIRCUIT No 1**

<table>
<thead>
<tr>
<th>Bldg. 500</th>
<th>Bldg. 40</th>
<th>Bldg. 22</th>
<th>Bldg. 101</th>
<th>Bldg. 504</th>
<th>ISR</th>
<th>Bldg. 30</th>
<th>Bldg. 36</th>
<th>Bldg. 188</th>
<th>Bldg. 530</th>
<th>Bldg. 54</th>
<th>Bldg. 855</th>
<th>Bldg. 877</th>
<th>F.H.</th>
<th>Bldg. 866</th>
<th>Bldg. 865</th>
<th>Bldg. 864</th>
<th>Bldg. 925</th>
<th>Bldg. 892</th>
<th>Bldg. 888</th>
<th>CCC</th>
<th>F.H.</th>
<th>Bldg. 13</th>
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<td>09:18</td>
<td>09:20</td>
<td>09:22</td>
<td>09:29</td>
<td>09:34</td>
</tr>
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</table>

March 2010

ACCU Meeting - M. Tiirakari
### New timetable Circuit No 2

| Time  | Bldg. 500 | Bldg. 160 | F.H. | CCC | Bldg. 888 | Bldg. 892 | Bldg. 926 | Bldg. 864 | Bldg. 865 | Bldg. 866 | F.H. | Bldg. 120 | Bldg. 57 | Bldg. 655 | Bldg. 654 | Bldg. 653 | Bldg. 188 | Bldg. 186 | Bldg. 36 | Bldg. 30 | ISR | Bldg. 504 | Bldg. 101 | Bldg. 22 | Bldg. 40 |
|-------|-----------|-----------|------|-----|-----------|-----------|-----------|-----------|-----------|-----------|------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|------|--------|-----------|-----------|----------|--------|
| 08:15 | 08:17     | 08:22     | 08:32| 08:34| 08:36     | 08:38     | 08:38     | 08:39     | 08:45     | 08:55     | 08:56 | 08:57     | 08:58     | 09:00     | 09:01     | 09:02     | 09:04     | 09:05     | 09:06     | 09:07     | 09:08     | 09:09     |
Since the 8th of February the number of calls to the 77777 have been decreasing by more than 95%.

CERN regular shuttles

New timetable Circuit No 3 and 4

2 - SHIFT LHC 7 days / 7 days

<table>
<thead>
<tr>
<th>MORNING SERVICE</th>
<th>Bldg. 500</th>
<th>F.H.</th>
<th>St Genis</th>
<th>Bldg. 120 (P1)</th>
<th>PS (1542)</th>
<th>P8 (2885)</th>
<th>Bldg. 120 (P1)</th>
<th>Bldg. 500</th>
<th>Bldg. 160 (P1)</th>
<th>F.H.</th>
<th>St Genis</th>
<th>P2 (2285)</th>
<th>St Genis</th>
<th>F.H.</th>
<th>Bldg. 500</th>
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</thead>
<tbody>
<tr>
<td>Time</td>
<td>06:08</td>
<td>06:15</td>
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<td>06:22</td>
<td>06:32</td>
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<td>07:33</td>
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<td>07:37</td>
<td>07:42</td>
<td>07:45</td>
<td>07:50 - 08:10</td>
<td>08:15</td>
<td>08:17</td>
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<table>
<thead>
<tr>
<th>AFTERNOON SERVICE</th>
<th>Bldg. 500</th>
<th>F.H.</th>
<th>St Genis</th>
<th>Bldg. 120 (P1)</th>
<th>PS (1542)</th>
<th>P8 (2885)</th>
<th>Bldg. 120 (P1)</th>
<th>Bldg. 500</th>
<th>Bldg. 160 (P1)</th>
<th>F.H.</th>
<th>St Genis</th>
<th>P2 (2285)</th>
<th>St Genis</th>
<th>F.H.</th>
<th>Bldg. 500</th>
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<table>
<thead>
<tr>
<th>EVENING SERVICE</th>
<th>Bldg. 500</th>
<th>F.H.</th>
<th>St Genis</th>
<th>Bldg. 120 (P1)</th>
<th>PS (1542)</th>
<th>P8 (2885)</th>
<th>Bldg. 120 (P1)</th>
<th>Bldg. 500</th>
<th>Bldg. 160 (P1)</th>
<th>F.H.</th>
<th>St Genis</th>
<th>P2 (2285)</th>
<th>St Genis</th>
<th>F.H.</th>
<th>Bldg. 500</th>
</tr>
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</table>

3 - REGULAR SHUTTLE SERVICE MEYRIN - AIRPORT (except Saturdays, Sundays and public holidays)

<table>
<thead>
<tr>
<th>MORNING SERVICE</th>
<th>Bldg. 500</th>
<th>Airport*</th>
<th>Bldg. 500</th>
<th>Airport*</th>
<th>Bldg. 500</th>
<th>Airport*</th>
<th>Bldg. 500</th>
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<th>Airport*</th>
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</tr>
</thead>
<tbody>
<tr>
<td>Time</td>
<td>08:00</td>
<td>Ar 08:20 - Dep 08:30</td>
<td>Ar 08:50 - Dep 09:00</td>
<td>Ar 09:20 - Dep 09:30</td>
<td>Ar 09:50 - Dep 10:10</td>
<td>Ar 10:30 - Dep 11:10</td>
<td>Ar 11:00 -</td>
<td>Ar 11:30 -</td>
<td>Dep 11:40</td>
<td>12:00</td>
<td></td>
<td></td>
<td></td>
</tr>
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</table>

<table>
<thead>
<tr>
<th>AFTERNOON SERVICE</th>
<th>Bldg. 500</th>
<th>Airport*</th>
<th>Bldg. 500</th>
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<th>Airport*</th>
<th>Bldg. 500</th>
<th>Airport*</th>
<th>Bldg. 500</th>
</tr>
</thead>
<tbody>
<tr>
<td>Time</td>
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<td>Ar 13:20 - Dep 13:30</td>
<td>Ar 13:50 - Dep 14:00</td>
<td>Ar 14:20 - Dep 14:30</td>
<td>Ar 14:50 - Dep 15:00</td>
<td>Ar 15:20 - Dep 16:10</td>
<td>Ar 16:30 -</td>
<td>Ar 17:00 -</td>
<td>Dep 17:10</td>
<td>17:40</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

* Please note that the Bus stop at the Airport is located at the Door 1 departure area (next to the CFF station) as mentioned in the Legend

Future change: Departure at 12.30 from Bldg.500
CERN hostel services Infrastructure

B.38

1. Replacement of the kitchen and extension of dining rooms;
2. Centralization of fire detections;
3. Replacement of the wall to wall carpet of the corridors;
4. Card security system replacing locks and keys;
5. Entire renovation of 25 showers.

B.39

1. Renovation of 116 showers;
2. Renovation of the kitchen and the dining rooms;
3. Centralization of fire detections;
4. Replacement of wall to wall carpet of corridors;
5. 17 Card security system replacing locks and keys;
6. Renovation of 116 rooms: replacement of old furniture (chairs, beds, bedside lamps, curtains, etc.);
7. Creation of 5 additional hotel rooms (ex offices);
8. Replacement of furniture at the reception and the lounges.

B.41

New individual lockers to be installed for clothes, suitcases and luggage.
Make your life easier with CERN Hostel e-shopping that enables you to buy foods without leaving CERN site.

To order items (category request), just click on New and choose the items you need.

The order must be made before 11am, and must be picked up and paid in the Restaurant No.1 (building 501) between 10am and 11am the following day.

You can check the status of your order in selecting the view "status request".

You can change your order (only when the status is created), in selecting the view "modify", perform the modifications and in clicking "save as".

Frequently asked questions

To create a new item, click "New" or "Upload" above. There are no items to show in this view of the "Request" document library.
### Items

<table>
<thead>
<tr>
<th>ID</th>
<th>Category</th>
<th>Article</th>
<th>Price</th>
<th>Item and price</th>
</tr>
</thead>
<tbody>
<tr>
<td>4</td>
<td>Pan/Bread</td>
<td>Baguette painserne 250g/French Stick 250g</td>
<td>Fr. 1.70</td>
<td>Pan/Bread: Baguette painserne 250g/French Stick 250g Pric: 1.70</td>
</tr>
<tr>
<td>5</td>
<td>Légumes/vegetables</td>
<td>Salade mélée paquet 500g/500g mixed salad</td>
<td>Fr. 4.90</td>
<td>Légumes/vegetables: Salade mélée paquet 500g/500g mixed salad Pric: 4.90</td>
</tr>
<tr>
<td>6</td>
<td>Légumes/vegetables</td>
<td>Tomato/Tomatoes</td>
<td>Fr. 3.80</td>
<td>Légumes/vegetables: Tomato/Tomatoes Pric: 3.80</td>
</tr>
<tr>
<td>7</td>
<td>Légumes/vegetables</td>
<td>Pommes de terre 1 kg/Potatoes 1 kg</td>
<td>Fr. 1.70</td>
<td>Légumes/vegetables: Pommes de terre 1 kg/Potatoes 1 kg Pric: 1.70</td>
</tr>
<tr>
<td>8</td>
<td>Légumes/vegetables</td>
<td>Pommes golgen 1 kg/golden delicious apples 1 kg</td>
<td>Fr. 2.10</td>
<td>Légumes/vegetables: Pommes golgen 1 kg/golden delicious apples 1 kg Pric: 2.10</td>
</tr>
<tr>
<td>9</td>
<td>Légumes/vegetables</td>
<td>Orange kg/Orange kg</td>
<td>Fr. 2.50</td>
<td>Légumes/vegetables: Orange kg/Orange kg Pric: 2.50</td>
</tr>
<tr>
<td>11</td>
<td>Produits laitiers/Dairy products</td>
<td>Beurre pays d'En haut 200g/Butter 200g</td>
<td>Fr. 3.50</td>
<td>Produits laitiers/Dairy products: Beurre pays d'En haut 200g/Butter 200g Pric: 3.50</td>
</tr>
<tr>
<td>12</td>
<td>Produits laitiers/Dairy products</td>
<td>Coeufs par 6 pieces/1/2 dozen eggs</td>
<td>Fr. 3.60</td>
<td>Produits laitiers/Dairy products: Coeufs par 6 pieces/1/2 dozen eggs Pric: 3.60</td>
</tr>
</tbody>
</table>
## Request

<table>
<thead>
<tr>
<th>Article</th>
<th>Category</th>
<th>Number</th>
<th>Prix</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>* 1</td>
<td>0.00</td>
</tr>
</tbody>
</table>

- Insert item
- Item pictures: [https://espace.cern.ch/test-reinoud/Lists/Items/AllItems.aspx](https://espace.cern.ch/test-reinoud/Lists/Items/AllItems.aspx)

**Total in CHF:**

0

- Date to received: 05/03/2010
- Surname:
- Comments:

* The date has to be greater than today
** (person who picks up the order)
# CERN hostel services - the Virtual Store

![CERN Hostel e-shopping](image)

## Request

<table>
<thead>
<tr>
<th>Type</th>
<th>Name</th>
<th>Created By</th>
<th>Created</th>
<th>Surname</th>
<th>Comments</th>
<th>Delivery Date</th>
<th>Total</th>
<th>Status</th>
<th>Explanation</th>
<th>Edit</th>
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<tbody>
<tr>
<td>Request</td>
<td>Request 2010-02-03T15_37_51</td>
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<td>03/02/2010 03:37 PM</td>
<td>isabel</td>
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<td>04/02/2010</td>
<td>1.7</td>
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<td>03/02/2010 03:44 PM</td>
<td>Pablo</td>
<td></td>
<td>04/02/2010</td>
<td>5.9</td>
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<tr>
<td>Request</td>
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<td>03/02/2010 03:47 PM</td>
<td>David</td>
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<tr>
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<td>14/02/2010 10:25 PM</td>
<td>pepe</td>
<td></td>
<td>15/02/2010</td>
<td>3.8</td>
<td>In preparation</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
1. The system is very simple for CERN hostel customers and NOVAE which will offer this service;

1. The status of the requests can only be:
   1. Created (New request from the customer)
   2. In preparation (Confirmed and sent to NOVAE for preparation)
   3. Ready for pick up (NOVAE has prepared the order)
   4. Cancel;

2. The project should start before summer.
CERN hostel services

On going activities:
1. Agreements with local hotels and apartment hotels
2. Weekly updates of external hotels rates and promotions
3. Update of the CERN hotel web pages
Status on CERN hostel Web booking

1. Presentation in December 2009 of the Fidelio web booking system;
2. A live test has been done during January and February;
3. Major issues appeared during the test;
4. There are on average ~120 booking made per day in the hostel. Extrapolating our test (on 60 booking requests) results this would give us 24 failures per day, 4 of which would result in a booking for the wrong person, and 4 for a person that has already left CERN.
Conclusions of the tests:

1. The supplier of Fidelio is a large European company with a world-wide activity and the performance of their software is fully satisfactory for the booking and management of the hostel:

2. GS-AIS has spent several months collaborating with the Fidelio supplier to implement and extensively test their Web solution before going into production;

3. The test results unfortunately forces us to recognize that the proposed solution as it stands today is not appropriate for the CERN environment;
4. GS does not wish to use a commercial solution to offer a service where some, very delicate, problems may occur at random;

5. GS will implement a CERN solution for now;

6. GS will continue to collaborate with the Fidelio supplier to get to a commercially supplied, viable Web solution, as the hotel management core of the software is of good, solid quality and fulfils the Hostels needs.

7. The GS intermediate solution delivery is expected in Spring 2010.
HERTZ rental conditions

Online reservations for corporate clients: www.hertz.com
*Click on "Rates & Reservations" & « Get a Quote ».
*Introduce Pick Up agency and dates, introduce your company CDP 675758 or the Hertz Gold Card Number & password.
*Click on the case « Quote me the program my company has negotiated »
Web rates shown are included of VAT!

HERTZ Genève (Station Manager M. Galvani) 022 7163080 E-Mail szgya60@hertz.com & fgalyani@hertz.com
HERTZ Genève Aéroport (Stationa Manager Thierry Schmitt) 022 7178080
HERTZ Genève Utilitaires (M. Arpin) 022 7777712
HERTZ Lausanne (Station Manager M. Flament) 021 3125311 E-Mail szlau61@hertz.com

Call Center Réservations
Special Assistance (Mme Sylvia Giebels) 0848 82 20 20 044 2121959

swissreservations@hertz.com
sgiebels@hertz.com

National or International reservations

Regional Sales Management
022/ 7163084 Gianluca Marcomini ** gmarcomini@hertz.com
022/ 7163085 Christophe Dizerens ** cdizerens@hertz.com
1. A new contract shall be establish to organise the cleaning of radioactive areas (Surface and underground);
2. Preparation of the technical specification;
3. Price enquiry to be launched in March.
1. Close collaboration between PH and GS departments for defining a CERN wide standard for electronic locks to be used for Building 42 and also for existing PH electronic locks.
1. The administration of Diplomatic privileges shall be transferred starting from 15 March from HR Department to GS-SEM;

2. Special waste management transferred from EN Department to GS-SEM since September 2009;

3. SLA with BE Department concerning the Prevessin Storage areas management transferred to GS-SEM since 2009.
1. A test shall be done this year with HERTZ in collaboration with PH Department;
2. A mobility-like concept;
3. 20 cars category A;
4. A six-month test period;
5. Using dedicated software.
Restaurant No 1
Restaurant No 1
Restaurant No 1
Restaurant No 1
Restaurant No 1
Restaurant No 1

1. Construction permit approved in February by the Geneva authorities (Canton);
2. Opening of the call for tender done;
3. Proposal for award of contract will be presented for approval to FC in March 2010;
4. Construction work between April and October 2010

Estimated end of work: October 2010
1. The GS-SEM has been reorganized and resources have been increased to better respond to the Users’ needs.
2. A best practices service management approach is being introduced.
3. A number of actions have already been undertaken and show already good results.
4. The Hostels are being refurbished and new services offered.
5. Accommodation availability and its visibility on the Web has been improved.
6. The extension of Restaurant 1 will offer a better dining environment.