









Energiser!



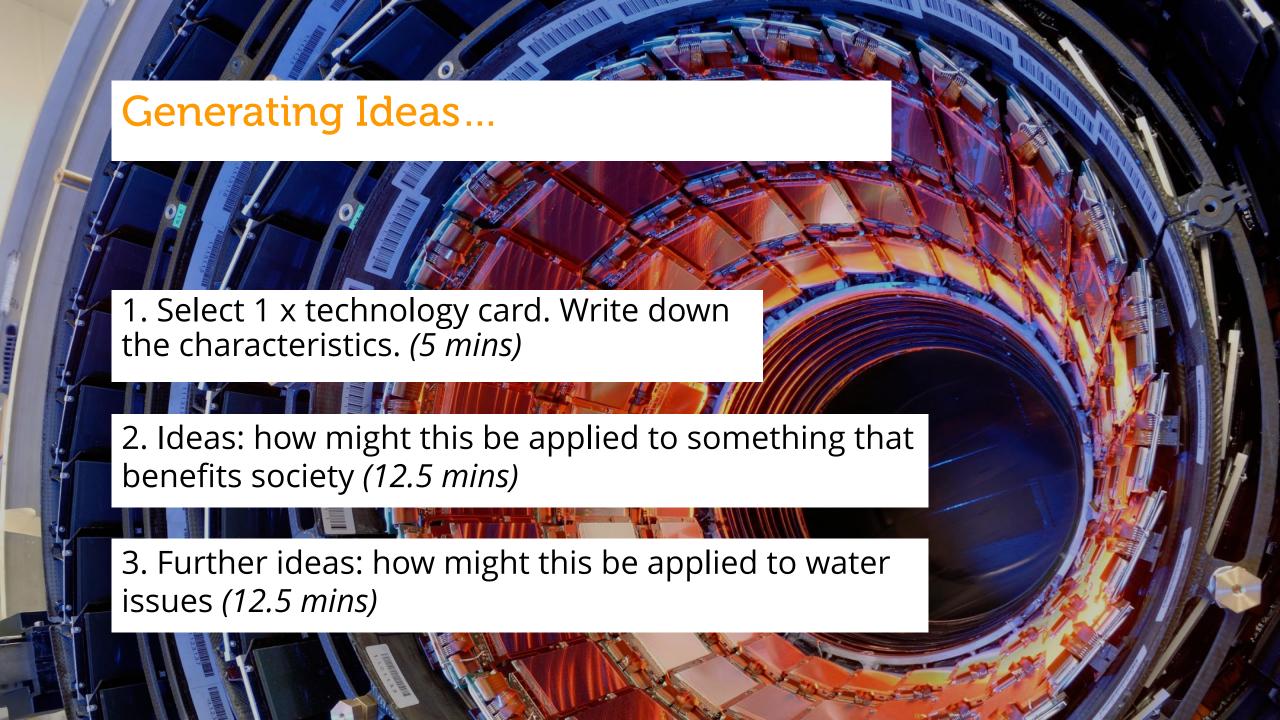


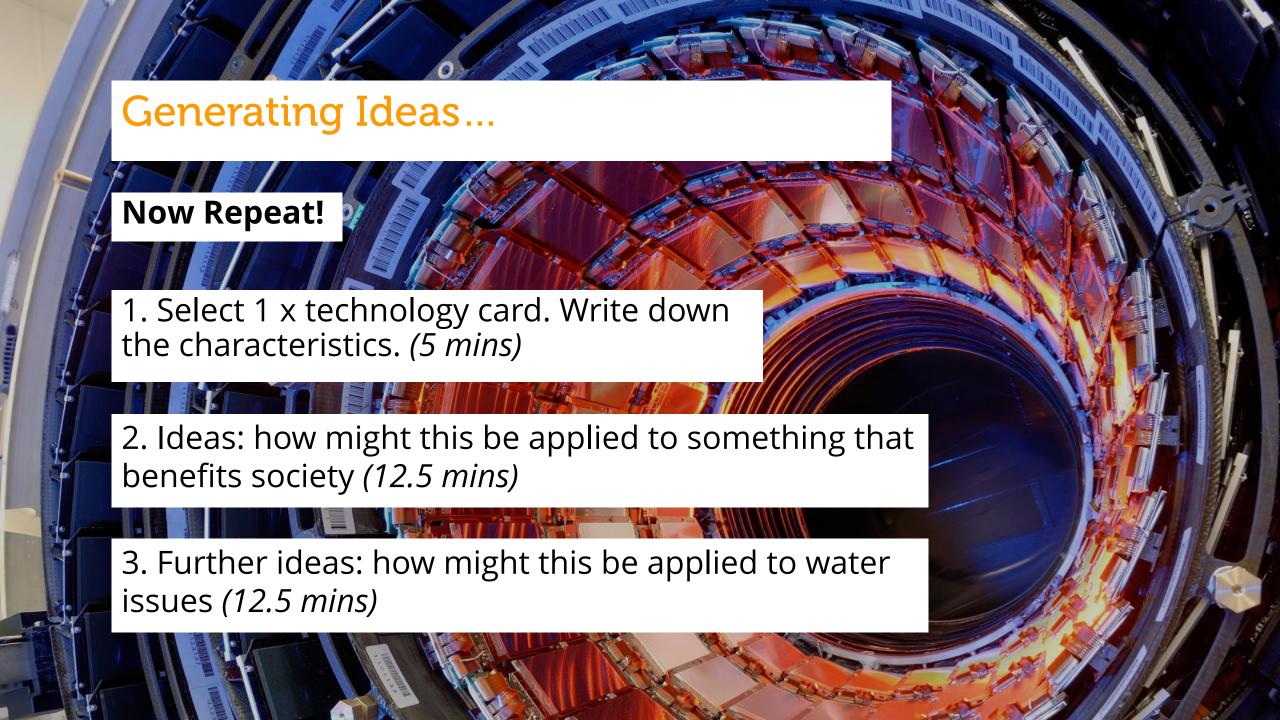
Technology Card Inspiration

- 1. Take 2 of your technology cards as inspiration to generate ideas (2 x 30 mins)
- Select 1 idea and develop it further.
 Consider before, during & after, drawing on user journeys (60 mins)

10 min break, prepare

3. Sharing your ideas (20 mins)





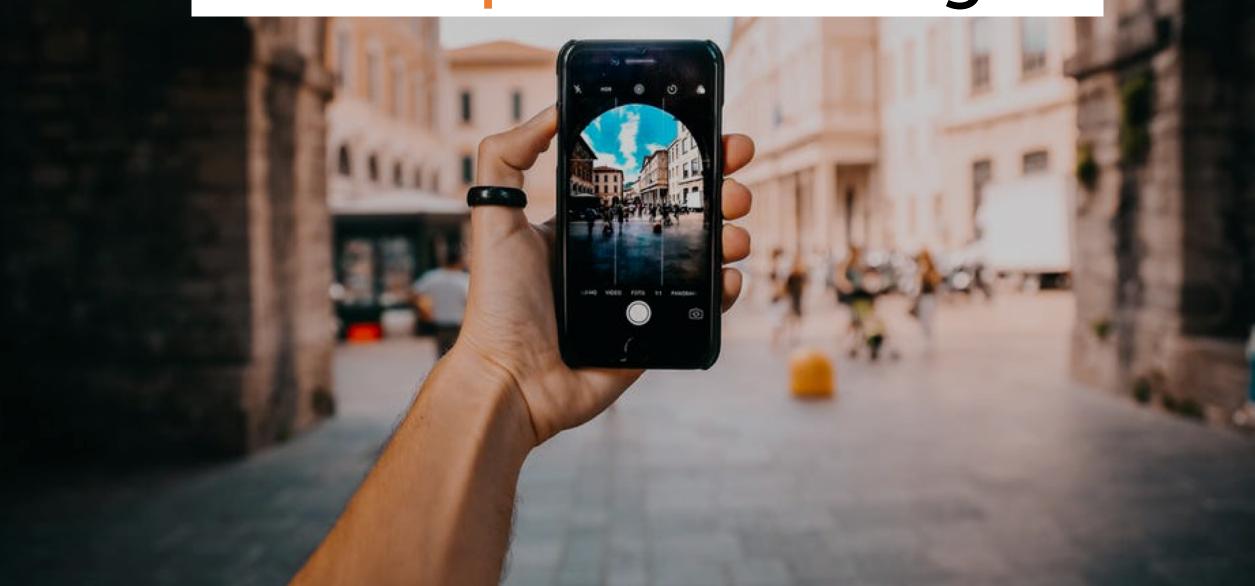
develop ideas

Who else might use your design?

What features & functions does it have?

Why is this valuable to society?

Where & when do people experience/use your idea?



Before, During and After

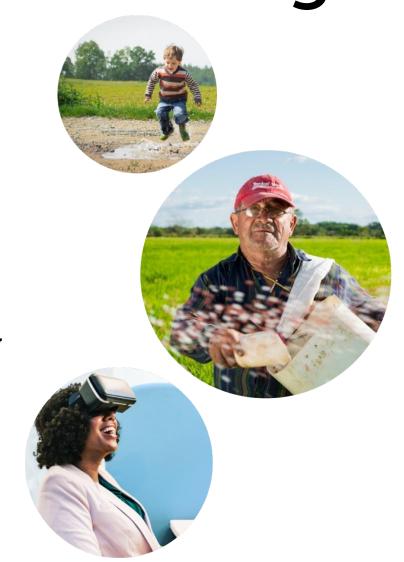
As a complement to when mapping out the user journey or experience, it is important to consider the:

Pre-experience, (causes, triggers). Post-experience (consequences).

Think about who your user might be in a specific scenario.

The user represents the person that you are designing the solution for.

Like you have done previously on your ideation sessions, when defining your How Might We questions, think about a user that would fit your scenario and that would relate to your question.



Before / During and After

Consider:

Touchpoints & Actions (What happens in each phase? What devices, services, places people that the user contacts with?)

Feelings (What/how does the user feel in each interaction?)

Simplified Version

Stages	Before		During			After		
oint ions								
Touchpoint s & Actions								
Feelings		0 0	0 0	00	0 0	0 0	0 0	0 0



Daily Reflection

Guided learning reflection. 15 mins, end of each day.

Individually write on post-its. Share 1 sentence with team.

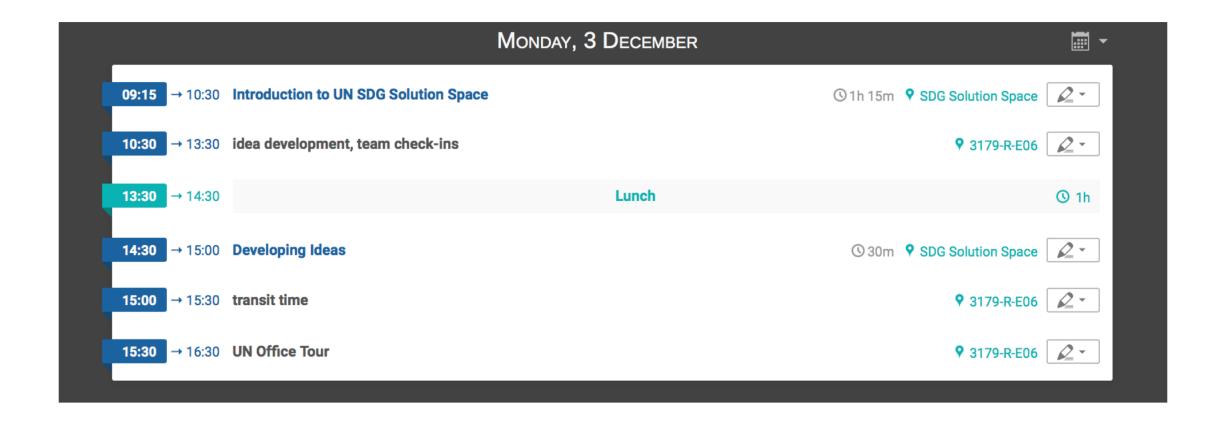
I found challenging because......

I was surprised by because......

I was inspired by because......

I would like to increase my knowledge/capability/understanding of

Next week



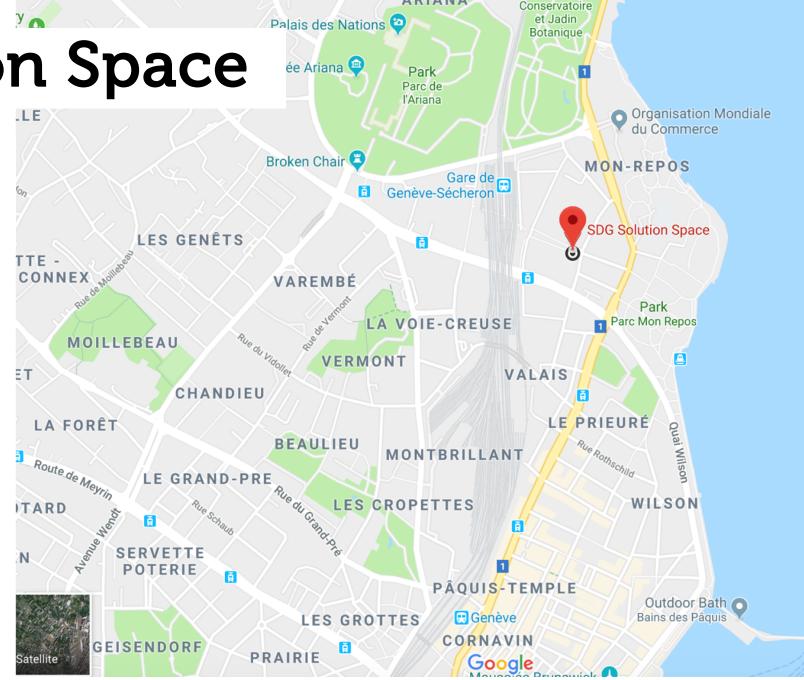
CBI A³

Monday & Tuesday



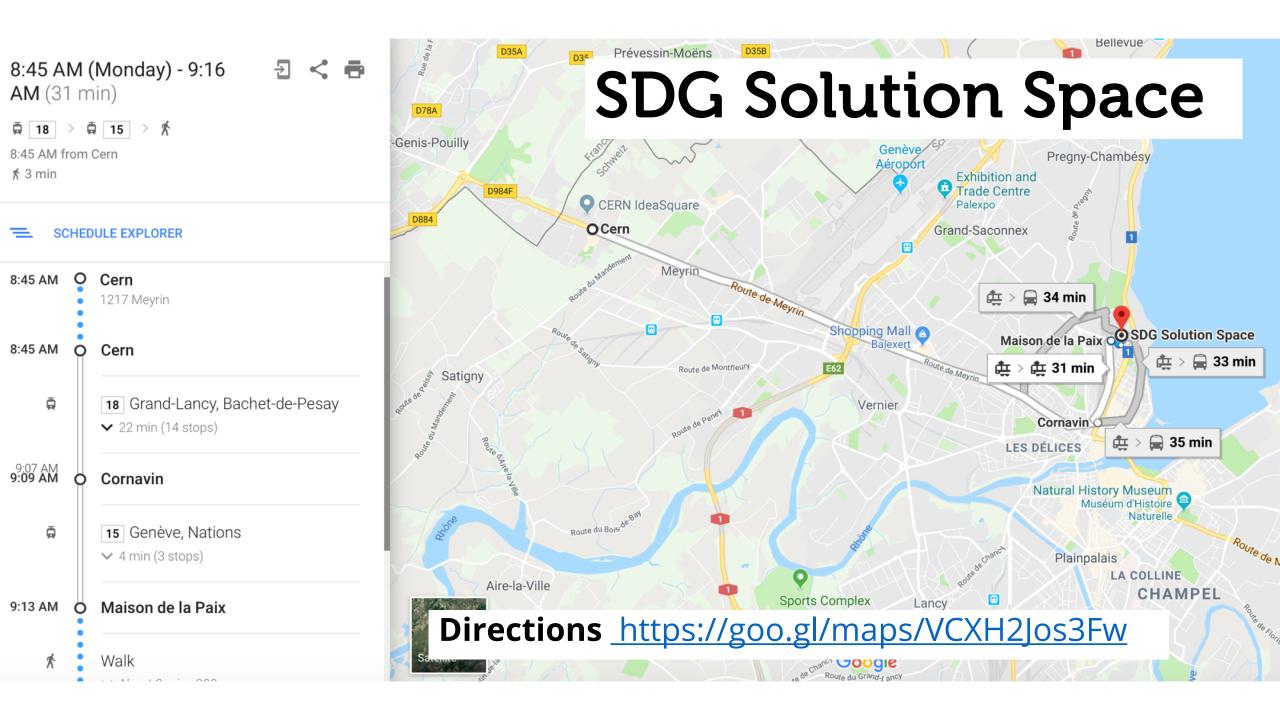
SDG Solution Space

Avenue de Sécheron 15, 1202 Genève



ARIANA

Botanical Garden

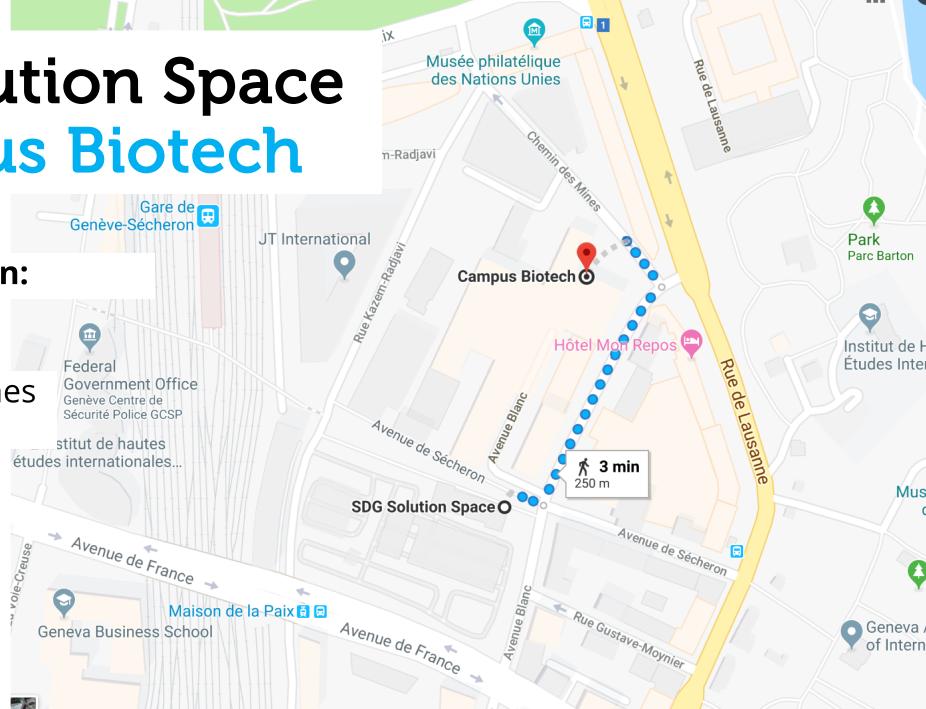




Meet at reception: **Campus Biotech**

9 Chemin des Mines 1202 Genève

We will collect our visitor badges here





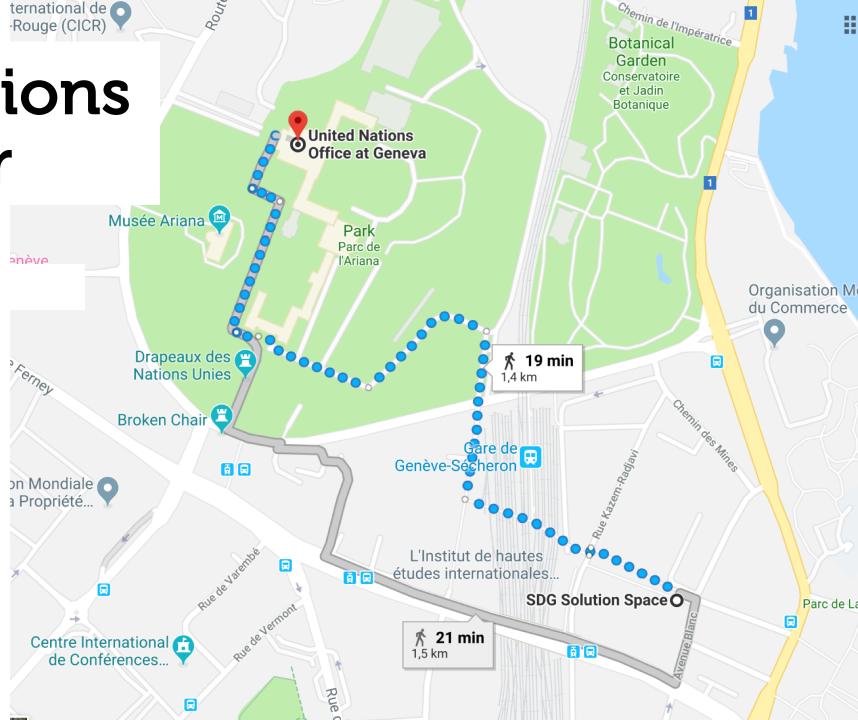
United Nations Office Tour

ternational de

-Rouge (CICR)

Monday 3:30pm

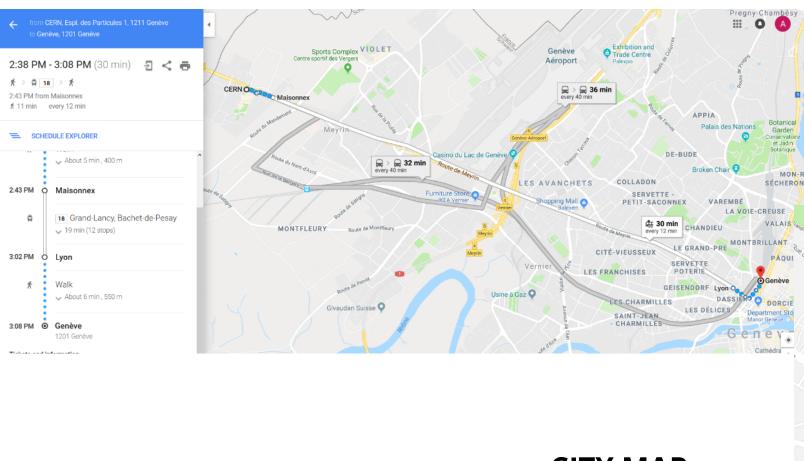
We will cover the cost!







Evening in Genève



TRANSPORTATION TRAM 18 STOP: CORNAVIN

CITY MAP

