User documentation and training at Belle II

Spreading and preserving knowledge in sparse collaboration

CHEP 2019, Adelaide

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Meet the Belle II

Belle II is multipurpose detector located in Tsukuba, Japan.

It studies processes occurring in $e^+e^-$ collisions at the energy of ~10 GeV.

While Belle II inherits many things from its predecessor, our software is **not** one of them - it’s completely new.

Belle II analysis software (basf2) is C++(17) core with python user interface.
Tasks of the documentation and training group
And how they evolved

In Summer 2017 we created “Documentation, training and software outreach” working group.

It was supposed to maintain documentation for the analysis software, organise software tutorials and advertise new tools.

However, quite soon we realised that we need to change priorities to be efficient.

Now, our goal is to provide smooth start for newcomers and effective support for existing users.

To accomplish it, we had, in particular, to significantly extend content of our tutorials and redesign the whole documentation system.
Speed of the software development

Challenge #1

- Belle II is young collaboration and our software is in process of active development:
  - We had 814 commits last month
  - We have 2 major releases per year.

- Major releases fix serious bugs and break backward compatibility, which complicates migration but also makes it imminent.

- In terms of our documentation and training, this means:
  - Documentation needs to be permanently updated
  - Users need to be taught how and be ready to migrate to the new release.
Geography of the collaboration

Challenge #2

Belle II collaboration is scattered around the world: we are 985 members from 118 institutions in 26 countries, most of us reside next to home institute.

This has sequences:

- It’s often impossible to “knock the expert’s door” to ask a question - **documentation** is essential.
- It’s hard to **gather people** for training sessions in one place and people who need it most (master students) often don’t have travel funds.
- **Inclusion** is something to be always kept in mind.
Training
a.k.a. B2StarterKits
Schedule and Content

• Three times a year big part of Belle II meets on experimental site for the general meeting. These are unique occasions to get teachers and students around.

• The workshop lasts 3 days, with lecture-like contributions in the morning and hands-ons in the evening.

Content:

• We teach Belle II software

• We teach experimental physics

• We teach data analysis

• We make students to do simple but meaningful analysis.

<table>
<thead>
<tr>
<th></th>
<th>Day 1</th>
<th>Day 2</th>
<th>Day 3</th>
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<tbody>
<tr>
<td><strong>Morning</strong></td>
<td>Introduction to the software</td>
<td>“Expert” lectures</td>
<td></td>
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<tr>
<td><strong>Afternoon</strong></td>
<td>Hands-on tutorial</td>
<td>Work in groups</td>
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Addressing the inclusion

Through the organisation

We have ~30 students with different education levels and cultural backgrounds. To make workshop useful for everyone, we

- Set minimal basis: we prepare students by timely communicating the prerequisites.

- Split them in working groups. Typically, its 2 beginners and 1 advanced student. Advanced students work as a mentors.
  - Mentors take care of technical issues.
  - Mentors coordinate analysis in the working group.
  - Mentor is the first point of contact for the student.
  - Mentors follow the progress of their students and organise discussions.
  - If mentor can’t help, group asks for the help of the expert.
Not all students can attend workshops in Japan. For them, we organise StarterKit materials such that they work out-of-the box and the workshop can be easily reproduced locally:

- All StarterKit hands-on materials are stored in dedicated repository (jupyter notebooks); Lectures are available at indico.
- The virtual machine with repository and Belle II software is accessible through jupyterhub server - this allows for the immediate start with zero background. This is also lifesaver during the workshops for students who have insurmountable troubles with their local machines.

In 2019, we had 2 big (20+ students) local workshops based on StarterKit material.
Documentation
**Keep it up-to-date**

*In-code documentation*

**Relevance** and **coverage** are the two main challenges of the user documentation. At Belle II, we use Sphinx:

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- User documentation is casted from in-code documentation of python modules. Strict software review rules ensures quality and coverage here.

- All documentation is collected in one place with search, links, syntax highlighting etc.
Keep it up-to-date

Unit tests to prevent outdates

- Important part of documentation are tutorials.
- In past, it often happened that changes in python interface were not reflected in tutorials (only in documentation, since it’s in-code)
- To cope with than, we covered tutorials with test:

  **Build fails if tutorial crashes:**
  **No build ⇒ no merge.**

The mechanism is not perfect yet: we don’t check if tutorials still provide sensible results, we require just creation of output file. Good enough for “snippet collection”, but some maintenance is still needed: typically, we revisit tutorials before every major release.
Datasets used for trainings:

• Should be regularly updated
• Too big to be part of a framework

To establish reproducibility of tutorials on different machines, we implemented cloud solution:

• All training datasets are kept at Nextcloud instance
• Cron job synchronise datasets “known” servers (build server, kekcc (Jaoan), naf (Germany))
• If framework doesn’t find tutorial files inplace (e.g. user runs code at local installation), it requests them from cloud
We have an instance of **Askbot** providing collaborative Q&A service.

- It works quite well:
  - 1233 questions asked in 15 months
  - 83% of them answered
  - Response time is <1 day.
- Adoption is enforced by developers:

  **Mail to developer’s mailing list:**
  Dear experts,
  I have a problem...

  **Answer:**
  Dear user,
  Please ask at questions.belle2.org
One tool to rule them all: cross-source search engine
Sphinx, questions and wiki heritage

Amazing Belle2 Search Tool

1. Enter the query
2. Select release
3. Get results

Results from questions.belle2.org

How does one include continuum suppression variables in
<p>Hi,</p><p>When using Continuum Suppression, how does one write out the Bc</p>
We are trying to reduce the number of trees we have in the output to prevent huge fil possible.</p><p>Thanks in advance!</p>...

Answers: 1
tag: continuum suppression variables tree

Results from Sphinx

variables.collections
Python module, in 6.3.1. VariableManager

Results from confluence.desy.de
Conclusion
Documentation and training
At Belle II

Belle II Documentation and Training group works hard to establish smooth start for beginners and effective support for existing users.

- The core of training efforts are **B2StarterKit** workshops. We don’t only teach software, we teach doing analysis in Belle II, from means of communications within collaboration to industry-standard tools for data analysis.
  - Centrally organised workshops
  - Jupyterhub instance with tutorial materials
  - Materials are available for local events

- We developed and adopted new documentation strategy. Instead of wikis and mailing lists, we use:
  - **Sphinx** instance for core user documentation
  - **Askbot** instance for Q&A service