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User documentation and training at Belle II

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Belle II is a rapidly growing collaboration with members from 113 institutes spread around the globe. The software development team of the experiment, as well as the software users, are very much decentralised. Together with the active development of the software, such decentralisation makes the adoption of the latest software releases by users an essential, but quite challenging task.

To ensure an up-to-date state of the documentation, we adopted the policy of in-code documentation and configured a website that allows to get the documentation for specific release. To prevent tutorials becoming outdated, they are covered by unit-tests. For the user support, we use a question and answer service that not only allows to reduce repetition of the same questions, but also turned out to be a place for discussions among the experts. A prototype of a meta search engine for the different sources of documentation has been developed. For training of the new users, we organize centralised StarterKit workshops attached to the collaboration meetings. The materials of the workshop are available through a jupyterhub server and used in local training sessions.

Consider for promotion

No

Primary authors: Dr TENCHINI, Francesco (DESY); KOMAROV, Ilya; RITTER, Martin (LMU / Cluster Universe); CUNLIFFE, Sam (DESY); KUHR, Thomas (Ludwig Maximilians Universitat (DE))

Presenter: KOMAROV, Ilya

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