Contribution ID: 3 Type: not specified

## Service Incident Reports - Analysis of Key Issues over last 1-2 Quarters

Wednesday 7 July 2010 11:00 (30 minutes)

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 $<\!\!\text{UL}\!\!>\!\!<\!\!\text{LI}\!\!>\!\!\text{Adopt a common format (template will be linked from WLCG ops page)} <\!\!\text{LI}\!\!>\!\!\text{Adopt standard and clear terminology: MoU service degradation (20<\!\!\text{LI}\!\!>\!\!\text{More work required: on multi-site}/\text{multi-party problems.} <\!\!/\!\!\text{UL}\!\!>\!\!$ 

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Session Classification: WLCG Service Issues