

Session Program

Jul 7 - 9, 2010

**WLCG Collaboration Workshop (in conjunction
with GridPP)**

WLCG Service Issues

London, UK, Lecture Theatre 1
Imperial College, Prince Consort Road, SW7 2AZ London

Wed, July 7

9:00 AM

WLCG Service Issues

Session | **Location:** London, UK, Lecture Theatre 1, Imperial College, Prince Consort Road, SW7 2AZ London

09:00 - 09:30 **The WLCG Service from a Tier2 Viewpoint**

Speaker

Duncan Rand

09:30 - 10:00 **The WLCG Service from a Tier1 Viewpoint**

Speakers

Andrew Sansum, Gareth Smith

10:00 - 10:30 **The WLCG Service from the Experiments' Viewpoint**

Speaker

Graeme Andrew Stewart

10:30 - 11:00 **coffee break**

11:00 - 11:30

Service Incident Reports - Analysis of Key Issues over last 1-2 Quarters

Speakers

Edoardo Martelli, WLCG Service Coordination team

11:30 - 12:00 **Dealing with prolonged site downtimes**

Speaker

Daniele Bonacorsi

12:00 - 12:30 **Resource Utilisation (network, I/O, CPU,...)**

Speaker

Ian Fisk

12:30 PM