

49 Open UK Tickets. Going site by site.

CAMBRIDGE

https://ggus.eu/?mode=ticket_info&ticket_id=142686 (12/8)

Retiring the Cambridge SE. Looks okay, downtime starts next week. Have broadcasts been sent out? In progress (12/8)

https://ggus.eu/?mode=ticket_info&ticket_id=142875 (28/8)

And retiring the Cambridge BDII. In progress (29/8)

SUSSEX

https://ggus.eu/?mode=ticket_info&ticket_id=141605 (5/6)

Sno+ permissions problem. This needs to be picked up again now that someone us back at the helm here. On Hold (24/6)

https://ggus.eu/?mode=ticket_info&ticket_id=142329 (18/7)

Atlas C7 migration ticket. In progress (29/7)

RALPP

https://ggus.eu/?mode=ticket_info&ticket_id=141819 (20/6)

Biomed data clean up ticket. Any news? On Hold (20/6)

https://ggus.eu/?mode=ticket_info&ticket_id=142943 (2/9)

A site survey from LHCB. Fresh today. Assigned (2/9)

OXFORD

https://ggus.eu/?mode=ticket_info&ticket_id=131615 (3/11/2017)

A IPv6 ticket. I doubt there's been any progress due to the University's v6 position. On Hold (6/8)

https://ggus.eu/?mode=ticket_info&ticket_id=142578 (4/8)

Apel-sync nagios ticket. It looks like there are a lot of low level errors (see https://ggus.eu/index.php?mode=ticket_info&ticket_id=142734). Has a republish been attempted? On hold (12/8)

BIRMINGHAM

https://ggus.eu/?mode=ticket_info&ticket_id=131612 (3/11/2017)

Another v6 ticket. Any recent joy? Could do with an update either way. On hold (14/5)

GLASGOW

https://ggus.eu/?mode=ticket_info&ticket_id=140222 (15/3)

MICE LFC to DFC migration ticket. Last update was a thumbs up to delete a bunch of files. Did that get done? In progress (8/8)

https://ggus.eu/?mode=ticket_info&ticket_id=142328 (18/7)

Atlas C7 migration ticket. Looking positive, should it be on hold? On hold (20/8)

https://ggus.eu/?mode=ticket_info&ticket_id=131611 (3/11/2017)

v6 ticket. Please can it get an update, you can tell them all about your new DC. On hold (5/2)

DURHAM

https://ggus.eu/?mode=ticket_info&ticket_id=142336 (18/7)

Atlas ticket about Durham getting their own squid. Estimate is no capacity to do this until January, is that still the case? On Hold (24/7)

SHEFFIELD

https://ggus.eu/?mode=ticket_info&ticket_id=142628 (6/8)

T2K users having permission problems deleting files from Sheffield. Any luck looking at this? The user is escalating the issue. In Progress (12/8)

https://ggus.eu/?mode=ticket_info&ticket_id=142767 (20/8)

A request from LHCB (Raja) for info on the new C7 fronting ARC at Sheffield. Vladimir has asked for some information to be defined so LHCB can use the resources. Any joy? In progress (23/8)

https://ggus.eu/?mode=ticket_info&ticket_id=142890 (29/8)

Likely related, LHCB having troubles running jobs at Sheffield. In progress (29/8)

https://ggus.eu/?mode=ticket_info&ticket_id=131608 (3/11/2017)

v6 ticket. Last check new, v6'd perfsonars were to be installed. Any joy here? On Hold (25/7)

https://ggus.eu/?mode=ticket_info&ticket_id=142327 (18/7)

v6 migration ticket. Going well to my eyes. In progress (18/8)

https://ggus.eu/?mode=ticket_info&ticket_id=142577 (4/8)

ROD ticket for APEL-Sync errors. Republishing has been attempted multiple times, looks like we need to call in apel-support. In Progress (28/8)

https://ggus.eu/?mode=ticket_info&ticket_id=141925 (26/6)

Another Biomed clean up ticket. Any news? In progress (27/6)

MANCHESTER

https://ggus.eu/?mode=ticket_info&ticket_id=141962 (28/6)

Yet another Biomed cleanup ticket. Biomed were slow giving Manchester a list of files, but were you able to purge them? In Progress (23/7)

https://ggus.eu/?mode=ticket_info&ticket_id=142938 (2/9)

Another LHCB Survey ticket sent out today. Assigned (2/9)

https://ggus.eu/?mode=ticket_info&ticket_id=142615 (6/8)

LHCB pilots going missing. Any luck getting to the bottom of this? In progress (13/8)

LIVERPOOL

https://ggus.eu/?mode=ticket_info&ticket_id=131606 (3/11/2017)

Liverpool's v6 ticket. Could do with an update, even just "nothing to see here, move along". On Hold (20/5)

https://ggus.eu/?mode=ticket_info&ticket_id=139411 (30/1)

BIOMEDDISK use at Liverpool - waiting on the move to DOME I think. Which will be soon... right? On Hold (1/2)

LANCASTER

https://ggus.eu/?mode=ticket_info&ticket_id=142871 (28/8)

LSST jobs failing at Lancaster. Being investigated, but hindered by trying to figure out if we're both referring to the same test job. In Progress (2/9)

https://ggus.eu/?mode=ticket_info&ticket_id=142774 (20/8)

Atlas transfer problems, caused by a sick disk server. It's being drained, but having to do it single-threaded to avoid spooking the raid card. On Hold (31/8)

UCL

https://ggus.eu/?mode=ticket_info&ticket_id=139101 (8/1)

The ancientest ROD ticket. Not sure there's much new to say about this. In progress (4/6)

RHUL

https://ggus.eu/?mode=ticket_info&ticket_id=131603 (3/11/2017)

v6 ticket. Any news? Things were looking so hopeful for a while. In progress (8/4)

https://ggus.eu/?mode=ticket_info&ticket_id=142330 (18/7)

Atlas C7 migration ticket. Lots of work here, all quite positive. In progress (29/8)

QMUL

https://ggus.eu/?mode=ticket_info&ticket_id=142272 (16/7)

Another T2K SE permissions ticket. Should hopefully be all fixed now. In progress (2/9)

https://ggus.eu/?mode=ticket_info&ticket_id=141820 (20/6)

Biomed cleanup ticket. Some back and forth, I don't think Dan's request for a cleaner file is outrageous, and I'm not sure I grok the last response. In progress (20/8)

https://ggus.eu/?mode=ticket_info&ticket_id=141606 (5/6)

Sno+ SE permission problems ticket. The user had a question in their last response that I think would behave the storage group to answer. In Progress (22/6)

https://ggus.eu/?mode=ticket_info&ticket_id=142874 (28/8)

LSST jobs not running at QM. The VOMS info needed updating, Dan's on it. In progress (2/9)

IMPERIAL

https://ggus.eu/?mode=ticket_info&ticket_id=142944 (2/9)

Another LHCB site survey, already "filled in" at time of writing. Waiting for reply (2/9)

https://ggus.eu/?mode=ticket_info&ticket_id=142810 (22/8)

CMS ticket regarding missing files. Simon notes some network problems that are fixed now, and so re-transfers of the files wer being attempted. I assume this went okay (I can't access the JIRA ticket). In progress (22/8)

BRUNEL

https://ggus.eu/?mode=ticket_info&ticket_id=142954 (2/9)

ROD ticket for what ultimately looks like CE problems. Assigned (2/9)

100IT have 3 tickets:

https://ggus.eu/?mode=ticket_info&ticket_id=142163

https://ggus.eu/?mode=ticket_info&ticket_id=142574

https://ggus.eu/?mode=ticket_info&ticket_id=142929

TIER 1

https://ggus.eu/?mode=ticket_info&ticket_id=142955 (2/9)

A fresh ROD ticket. Being looked at. In progress (2/9)

https://ggus.eu/?mode=ticket_info&ticket_id=140447 (27/3)

A ticket from Duncan regarding outbound v6 packet loss. Brian notes last week that the issue is still about, and references https://ggus.eu/index.php?mode=ticket_info&ticket_id=142155 . In progress (22/8)

https://ggus.eu/?mode=ticket_info&ticket_id=142689 (12/8)

CMS transfers failing to RAL disk. Being investigated, but I don't think any conclusions have been drawn yet? In progress (2/9)

https://ggus.eu/?mode=ticket_info&ticket_id=142350 (19/7)

Problem accessing some LHCB files. I couldn't digest the issue fully in the time left to write this, but it's being worked on. In progress (28/8)

https://ggus.eu/?mode=ticket_info&ticket_id=142835 (25/8)

Sno+ connection issues to their files. Brian has asked for more details. Waiting for reply (30/8)

MISC TICKETS

https://ggus.eu/?mode=ticket_info&ticket_id=140198 (14/3)

MICE DFC migration master ticket. Last few updates seem to be regarding Castor. On hold (28/8)

https://ggus.eu/?mode=ticket_info&ticket_id=142162 (9/7)

Ticket regarding ECDF A/R figures for June/July, in hand. In progress (2/9) - Closed.

https://ggus.eu/?mode=ticket_info&ticket_id=142260 (15/7)

A ticket from Ben at UCL asking for help getting their personar box working. Duncan pointed Ben at some docs but got stuck. Any help appreciated! In progress (16/7)

https://ggus.eu/?mode=ticket_info&ticket_id=142820 (23/8)

A ticket from LSST notifying us of their certificate change. In progress (29/8)