

Subject: Cloud summary - 4/8/20
From: Mark Sosebee <sosebee@uta.edu>
Date: 4/15/20, 9:56 AM
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US cloud notes from the past week:

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ADCoS/CRC reports from the ADC Weekly and ADCoS meetings:

<https://indico.cern.ch/event/906859/contributions/3816220/attachments/2016635/3370846/CRCreport20200407.pdf> (CRC report)
https://indico.cern.ch/event/907573/contributions/3818593/attachments/2016903/3371210/200407_ADCoS.pdf (Armen - ADCoS Weekly)

General news / issues during the past week:

4/6: ADC Technical Coordination Board:
<https://indico.cern.ch/e/905053>

4/7: ADC Weekly meeting:
<https://indico.cern.ch/e/906859>

MC / Group Production / Reprocessing summaries from the ADC Weekly meeting:
<https://indico.cern.ch/event/906859/contributions/3816222/attachments/2016764/3370967/20200407ADC.pdf>
<https://indico.cern.ch/event/906859/contributions/3816222/attachments/2016764/3370967/20200407ADC.pdf>
<https://indico.cern.ch/event/906859/contributions/3816224/attachments/2016548/3371041/ADC-REPR-07-04-2020.pdf>

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Site-specific issues:

- 1) 4/3: SWT2_CPB - some job failures with stagein errors ("PilotException: error code: 1099, message: Failed to stage-in file").
https://ggus.eu/?mode=ticket_info&ticket_id=146387 in progress.
- 2) 4/3: SWT2_CPB - file deletion errors ("The requested service is not available at the moment"). Fixed an issue with an xrootdfs mount on one of the gridftp servers, errors stopped, so https://ggus.eu/?mode=ticket_info&ticket_id=146390 was closed the next day. However, the problem reappeared on 4/5, so the ticket was re-opened. eLog 71718.

Follow-ups from earlier reports:

(i) 3/13: BNL - BNLHPC_DATADISK and BNLHPC_SCRATCHDISK - permission denied file transfer errors.

https://ggus.eu/?mode=ticket_info&ticket_id=146045 in progress.

(ii) 3/31: MWT2 - some job failing with the error "failed to transfer files using copytools=[u'rucio']."

https://ggus.eu/?mode=ticket_info&ticket_id=146354 in progress.

(iii) 4/1: BNL - file deletion errors with "The requested service is not available at the moment."

https://ggus.eu/?mode=ticket_info&ticket_id=146365 in progress.

Update 4/2: This was likely a temporary problem due to a very large number of deletions being done in a short period of time. The errors stopped, so ggus 146365 was closed. eLog 71693.

(iv) 4/1: AGLT2 - problems transferring files from the site through the GridFTP door, but the transfers succeed using the xrootd door.

https://ggus.eu/?mode=ticket_info&ticket_id=146371 in progress, eLog 71688.