

Subject: Cloud summary - 7/22/20
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Date: 7/22/20, 11:41 AM
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US cloud notes from the past week:

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ADCoS/CRC reports from the ADC Weekly and ADCoS meetings:

https://indico.cern.ch/event/940627/contributions/3952373/attachments/2077515/3488916/2020.07.21_DDM_Weekly_Report.pdf (DDM report)
<https://indico.cern.ch/event/940627/contributions/3952373/attachments/2077515/3489087/qo> (DPA report)
https://indico.cern.ch/event/941086/contributions/3954164/attachments/2077705/3489260/200721_ADCoS.pdf (Armen - ADCoS Weekly)

General news / issues during the past week:

7/16: Continuing FTS issue affecting DDM transfers across all clouds -

<https://atlas-adc-elisa.cern.ch/elisa/display/499?logbook=ADC>
<https://cern.service-now.com/service-portal?id=ticket&table=incident&n=INC2492543>

7/17: Phasing out old SSB dashboard

<https://atlas-adc-elisa.cern.ch/elisa/display/508?logbook=ADC>

7/22: Old SSB dashboard turned off -

<https://atlas-adc-elisa.cern.ch/elisa/display/534?logbook=ADC>

Link to the new dashboard:

<https://monit-grafana.cern.ch/d/0oRfhq3Zk/site-status-board-overview?orgId=17>

7/19: Problem with DNS at CERN affecting multiple services:

<https://atlas-adc-elisa.cern.ch/elisa/display/516?logbook=ADC>

7/20: ADC Technical Coordination Board:

<https://indico.cern.ch/e/934926>

7/21: ADC Weekly meeting:

<https://indico.cern.ch/e/940627>

MC / Group Production / Reprocessing summaries from the ADC Weekly meeting:

<https://indico.cern.ch/event/940627/contributions/3952370/attachments/2077574/3489012/20200721ADC.pdf>
https://indico.cern.ch/event/940627/contributions/3952369/attachments/2077592/3489046/ADC_21072020.pdf

<https://indico.cern.ch/event/940627/> (reprocessing - see 'Minutes')

'AOB' summary:

Third-Party-Copy test/migration: <https://its.cern.ch/jira/browse/ADCINFR-166>

AGIS to CRIC migration: <https://its.cern.ch/jira/browse/CRIC-98>

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Site-specific issues:

No new US cloud issues reported this week.

Follow-ups from earlier reports:

(i) 7/10: MWT2 - job failures (stage-out errors). https://ggus.eu/?mode=ticket_info&ticket_id=147799 in progress.

Update 7/21: Some WN's with IPv6 issues were rebooted. Error rate improved, so ggus 147799 was closed.

(ii) 7/12: AGLT2 - source file transfer failures ("the server responded with an error 451 General problem: Problem while connected to [2001:760:4205:128::130:160]:44377: ClosedChannelException"). Possibly related to a recent dCache upgrade.

https://ggus.eu/?mode=ticket_info&ticket_id=147805 in progress. <https://atlas-adc-elisa.cern.ch/elisa/display/482?logbook=ADC>.

Update 7/21: File transfer efficiency had improved, ggus 147805 was closed. However, the errors returned, so the ticket was re-opened.