



# WLCG Service Report

5 weeks, December 15 – January 19

WLCG Management Board, Jan 19<sup>th</sup>, 2021

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v1.1

# Operations Coordination meetings

- These meetings normally are held **once** per month
  - Usually on the first Thursday
- Each meeting has a **standard agenda** plus usually at least one **dedicated topic**, announced in advance
- Experiments and sites are kindly asked to have the **relevant experts** attend, depending on the topic(s)
- Next meeting on February 4<sup>th</sup>
  - **Topics include:**
    - Remaining dependencies on lcg-bdii.cern.ch service

# Selected items from Operations

- ATLAS, ALICE, CMS, LHCb
  - No major problems
  - Thanks to admins and experts for their support
  - Best wishes for 2021!
- Middleware
  - ARC CE information system privacy violation issue
    - Temporary patches were made available, a fix is under study
  - Swiss T2 sites badly affected Jan 15-18 by revocation of old QuoVadis Grid ICA while its replacement had not been submitted for inclusion in IGTF
- Networks
  - ASGC lost connection due to submarine systems cut on 11<sup>th</sup> Jan 2021
    - Replacement 10-Gbit link in place from 12<sup>th</sup> Jan 2021
    - APG link down until 20<sup>th</sup> Jan 2021
    - APCN2 link down until 23<sup>rd</sup> Feb 2021

# Service Incident Reports

- No new incident reports

# GGUS summary (5 weeks, Dec 14 – Jan 17)

VO	User	Team	Alarm	Total
ALICE	8	1	0	9
ATLAS	12	57	0	69
CMS	76	0	0	76
LHCb	4	22	0	26
Totals	100	80	0	180

