

Thursday 18 March

10:05 **Basic IT Services Session** | **Location:** Online workshop 10:05-10:30 Setting up a PGPool II Cluster Speaker Michael Hubner 10:30-10:55 CERNphone update Speaker German Cancio 10:55 18:00 **Basic IT Services Session** | **Location:** Online workshop 18:00-18:25 CERN Authentication and Authorization Speaker Paolo Tedesco 18:25-18:50 A Unified approach towards Multi-factor Authentication (MFA) Speaker Masood Zaran 18:50